Management's Discussion & Analysis
For the nine month period ended September 30, 2020

November 30, 2020

### Introduction

The following Management's Discussion & Analysis ("MD&A") of XTM Inc. (the "Company" or "XTM") for the nine months ended September 30, 2020 has been prepared to provide material updates to the business operations, liquidity and capital resources of the Company.

This MD&A has been prepared in compliance with section 2.2.1 of Form 51-102F1, in accordance with National Instrument 51-102 — Continuous Disclosure Obligations. This discussion should be read in conjunction with the Company's audited annual financial statements for the year ended December 31, 2019 and unaudited interim financial statements for the nine months ended September 30, 2020, together with the notes thereto. Results are reported in Canadian dollars, unless otherwise noted. The Company's unaudited interim financial statements and the financial information contained in this MD&A are prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB") and interpretations of the IFRS Interpretations Committee. Accordingly, information contained herein is presented as at September 30, 2020, unless otherwise indicated.

For the purposes of preparing this MD&A, management, in conjunction with the Board of Directors (the "Board"), considers the materiality of information. Information is considered material if: (i) such information results in, or would reasonably be expected to result in, a significant change in the market price or value of the Company's common shares; (ii) there is a substantial likelihood that a reasonable investor would consider it important in making an investment decision; or (iii) it would significantly alter the total mix of information available to investors. Management, in conjunction with the Board, evaluates materiality with reference to all relevant circumstances, including potential market sensitivity.

### **Forward-Looking Statements**

Certain sections of this MD&A may contain "forward-looking statements" within the meaning of applicable securities legislation. All statements, other than statements of historical fact, made by the Company that address activities, events or developments that the Company expects or anticipates will or may occur in the future are forward-looking statements, including, but not limited to, statements preceded by, followed by or that include words such as "may", "will", "would", "could", "should", "believes", "estimates", "projects", "potential", "expects", "plans", "intends", "anticipates", "targeted", "continues", "forecasts", "designed", "goal", or the negative of those words or other similar or comparable words. Forward-looking statements may relate to the Company's future financial conditions, results of operations, plans, objectives, performance or business developments. Forward-looking statements are necessarily based upon a number of estimates and assumptions that, while considered reasonable by the Company as of the date of such statements, are inherently subject to significant business, economic and competitive uncertainties and contingencies. Known and unknown factors could cause actual results to differ materially from those projected in the forward-looking statements.

There can be no assurance that forward-looking statements will prove to be accurate, as actual results and future events could differ materially from those anticipated in such statements. Forward-looking statements are provided for the purpose of providing information about management's expectations and plans relating to the future. All of the forward-looking statements made in this MD&A are qualified

## Management's Discussion & Analysis For the nine month period ended September 30, 2020

by these cautionary statements and those made in our other filings with applicable securities regulators in Canada. The Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, or to explain any material difference between subsequent actual events and such forward-looking statements, except to the extent required by applicable law.

# **Corporate Overview**

The Company is a Toronto-based Fintech company in the neo banking space providing mobile banking solutions and card issuing solutions for loyalty, reward, and corporate payouts including but not limited to tips and wages. XTM's technology solutions and partnership with Mastercard and Visa are driving financial inclusion and empowerment to millions of next-generation workers around the globe by providing a full-service mobile bank account with instant access to their earnings. Founded in 2014, the Company is now planning to launch instant payment and mobile banking solutions to employees of some of North America's largest employers. The head office, principal address and registered office of the Company is located at 67 Mowat Avenue, Suite 437, Toronto, Ontario, Canada, M6K 3E3.

On April 15, 2018, the Company completed the acquisition of the Prepaid Card Business ("Prepaid Business") previously operated by Zoompass Holdings, Inc.

On March 10, 2020, the common shares of the Company were listed on the Canadian Securities Exchange under the trading symbol PAID.

On April 29, 2020, the common shares of the Company were listed on the Frankfurt Stock Exchange (Deutsche Boerse AG) under the symbol "7XT".

In June 2020, the Company began the process to have its common shares of the Company listed on the OTC QB in the United States.

During the nine month period ended September 30, 2020, we were experiencing a global outbreak of COVID-19, which has had a significant impact on businesses through the restrictions put in place by the Canadian federal, provincial, and municipal governments regarding travel, business operations and isolation/quarantine orders. At this time, it is unknown the extent of the impact the COVID-19 outbreak may have on the Company as this will depend on future developments that are highly uncertain and that cannot be predicted with confidence. These uncertainties arise from the inability to predict the ultimate geographic spread of the disease, and the duration of the outbreak, including the duration of travel restrictions, business closures or disruptions, and quarantine/isolation measures that are currently, or may be put, in place by Canada and other countries to fight the virus. There is significant uncertainty as to the likely effects of this outbreak which may, among other things, impact our ability to raise further financing. The duration and impact of the COVID-19 outbreak is unknown at this time, as is the efficacy of the government and central bank interventions. It is not possible to reliably estimate the length and severity of these developments or quantify the impact this pandemic may have on the financial results and condition of the Company in future periods.

Management's Discussion & Analysis
For the nine month period ended September 30, 2020

## **Results of Operations**

# Selected financial information for the nine month periods ended September 30, 2020 and 2019

	2020	2019
Gross revenue	\$691,453	\$763,429
Commissions and agent fees	(116,719)	(92,607)
Net revenue	574,734	670,822
Cost of sales (1)	407,471	505,117
Gross Profit	167,263	165,705
Net Income (Loss)	(1,601,055)	(1,260,135)
Basic and Diluted loss per	\$ (0.02)	\$ (0.02)
share		

<sup>(1)</sup> See "Definitions – IFRS, Additional GAAP and Non-GAAP Measures"

#### Revenue

As at September 30, 2020 the Company has seen revenues return to approximately 91% of pre-Covid levels. During the nine month period ended September 30, 2020 the Company's gross revenue decreased by \$71,976 or 9.43% compared to gross revenue during the nine months ended September 30, 2019. While the Company was trending towards higher revenues in early Q1 2020, the effects of COVID-19 played a significant role in the decline of revenues in late February to a very steep decline after the COVID-19 business shutdown on March 15, 2020. The Company added delivery workers as a new revenue generating business segment during the period including food and pizza deliveries. However, as governments enact shutdowns it is expected to see fluctuations in revenue levels.

During the nine month period ended September 30, 2020, the Company paid commissions and agent fees of \$116,719 compared to \$92,607 in the nine month period ended September 30, 2019. As a result, the net revenue decreased by \$96,088 or 14.32% in the period ended September 30, 2020 compared to the period ended September 30, 2019 (2020-\$574,734, 2019-\$670,822).

## Gross profit (loss)

During the nine month period ended September 30, 2020, the Company's gross profit was \$167,263 compared to the gross profit of \$165,705 in the nine month period ended September 30, 2019. With the addition of new features and functionality with the Today Mastercard and the Today mobile wallet, the Company still takes on higher banking fees, setup fees, development fees, and monthly minimums.

Included in the cost of sales are card production and fulfillment costs and monthly banking fees. During the period, the Company was subsidizing the cost of the cards and fulfillment to accelerate the rollout of the Today Mastercard program and this had an impact on its gross profit. The Company is now charging at minimum the cost of the card production and fulfillment to all customers. Monthly bank fees are also included in the cost of sales and the bulk of these fees are fixed regardless of volumes. As sales increase the bank fees as a percentage of cost of sales will go down. This coupled with the elimination of card subsidizes should have a material impact on the Company's gross margin percentages moving forward. While management controls and monitors costs, the processor charges

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

to support business growth and increase in customer support expenses to service the Company's larger customer base were still significant.

#### **Net loss**

For the nine months ended September 30, 2020, the Company had the net loss of \$1,601,055 compared to a net loss of \$1,260,135 for the nine month period ended September 30, 2019.

The overall increase in the operating expenses from \$1,425,840 in the period ended September 30, 2019 to \$2,022,436 in the nine month period ended September 30, 2020 was mainly due to costs associated with the go public transaction and listing of XTM shares on the Canadian Securities Exchange (CSE), increased marketing and promotion expenses and legal fees. As well an increase in stock based compensation with employee options being granted in the period shortly after going public.

### Outlook

The Company remains focused on managing through these challenging times of the COVID-19 pandemic and the impact it has had on the key business segments being hospitality, salon and personal care, and travel. The Company continues to board new clients and users in record numbers, however, the financial impact of COVID-19 on the closing and reduction in the key business segments has a direct link to the Company's revenues and profits. In April 2020, the Company expanded its solution to delivery companies including some of the largest pizza chains with new onboardings happening before the end of the year. The Company also continues to evolve and launch new products such as Vert credit card and CaliCard closed loop technology for legal cannabis transaction processing. In 2021, the Company expects a significant surge in business with the reopening across North America given the release of several COVID-19 vaccines. However, given the speed at which developments are occurring in the markets and communities, management will defer commentary on 2021 outlook until the release of the annual results.

# Business acquisition and goodwill

On April 15, 2018, the Company completed the asset acquisition of the Prepaid Card Business ("Prepaid Business") previously operated by Zoompass Holdings, Inc. The Company issued purchase price consideration consisting of 42,000,000 common shares with a fair value of \$1,130,000 based on the fair value of common shares issued in the most recent private placement prior to the close of the asset acquisition. The adjustment to the prior period consideration was made to account for the allocation between common shares and common share purchase warrants issued in the private placement. The Company did not assume any of the bank accounts, trade receivables or accounts payable and accrued liabilities of the Prepaid Business. The Company acquired the trust assets and liabilities.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

The purchase price was allocated as follows:

	As previously reported (\$)	Adjustment (\$)	Restated (\$)
Purchase price:			
Common shares	2,100,000	(970,000)	1,130,000
Less: Fair value of net assets acquired			
Cash held in trust and customer deposits	-	2,371,181	2,371,181
Client funds	-	(2,371,181)	(2,371,181)
Less: Fair value of intangible assets		,	,
Servers and hardware	25,000	-	25,000
Software platform	1,800,000	(1,615,000)	185,000
Goodwill	-	920,000	920,000

The Company finalized its assessment of the purchase price allocation during the year ended December 31, 2019 and restated the fair value of common shares issued and fair values allocated to software platform, customer relationships and goodwill. The acquired goodwill is primarily related to personnel and value attributed to acquiring a company that is experiencing accelerated growth.

## Amortization and depreciation

As a result of the final purchase price and asset allocation, the amortization of intangible assets and depreciation of property and equipment was \$125,848 in the nine month period ended September 30, 2020 and \$127,590 in the period ended September 30, 2019.

## Going public transaction

On February 14, 2020, the Ontario Securities Commission cleared the Company to file its final Prospectus and become a reporting issuer in the provinces of Ontario, British Columbia and Alberta. The Company also received conditional approval from the Canadian Securities Exchange (the 'CSE') for the listing of its common shares on the CSE subject to the completion of customary requirements of the CSE, including the receipt of all required documentation. Concurrent with the listing, all 3,825,000 Subscription receipts were converted to 3,825,000 common shares and 3,825,000 warrants upon the issuance by the CSE of conditional acceptance of XTM to list the common shares on the CSE.

On March 10, 2020, the common shares of the Company commenced trading on the CSE under the trading symbol CSE: PAID. The net subscription receipt funds of \$595,945 were released to the Company.

On April 29, 2020. The common shares of the Company were listed on the Frankfurt Stock Exchange (Deutsche Boerse AG) under the symbol "7XT".

In June 2020, the Company started the process to list its shares on the OTCQB in the United States.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

### Share capital

The Company is authorized to issue an unlimited number of common shares and an unlimited number of preference shares. As at June 30, 2020, the Company had 93,512,943 common shares issued and outstanding (December 31, 2019 – 82,489,218).

Issued:	Number of common shares	\$
Shares issued and outstanding as at January 1, 2019	76,970,100	2,670,459
Shares issued, net of issuance costs	5,519,118	409,144
Shares issued and outstanding as at December 31, 2019	82,489,218	3,079,603
Shares issued, net of issuance costs	13,148,725	1,245,048
Shares issued and outstanding as at September 30, 2020	95,637,943	4,324,651

### Year ended December 31, 2019

On February 28, 2019, the Company issued a total of 2,375,000 units at a price of \$0.10 per unit raising gross proceeds of \$237,500. The units consisted of one common share and one common share purchase warrant with each whole warrant entitling the holder to acquire one additional common share of the Company at a price of \$0.13 per share for a period of two years from the date of closing.

The Company paid a finders' fee of \$19,000 and a legal fee of \$9,773 in cash and issued 104,400 warrants entitling the holder to acquire one additional common share of the Company at a price of \$0.13 per share for a period of two years.

The Company recorded \$59,827 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.75%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

On April 30, 2019, the Company issued a total of 2,250,000 units at a price of \$0.10 per unit raising gross proceeds of \$225,000. The units consisted of one common share and one common share purchase warrant with each whole warrant entitling the holder to acquire one additional common share of the Company at a price of \$0.13 per share for a period of two years from the date of closing.

The Company paid a finders' fee of \$18,000 and a legal fee of \$10,000 in cash and issued 104,400 warrants entitling the holder to acquire one additional common share of the Company at a price of \$0.13 per share for a period of two years.

The Company recorded \$56,543 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.75%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

On December 27, 2019, the Company issued a total of 894,118 units at a price of \$0.17 per unit raising gross proceeds of \$152,000. The units consisted of one common share and one common share purchase warrant with each whole warrant entitling the holder to acquire one additional common share of the Company at a price of \$0.23 per share for a period of two years from the date of closing.

The Company recorded \$37,756 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.75%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

## Subscription receipts

At December 31, 2019, 3,825,000 subscription receipts were issued and outstanding pursuant to the subscription receipt private placements on September 19, 2019, September 30, 2019 and November 29, 2019 for gross proceeds of \$650,250. The Company incurred issue costs of \$54,305. The net proceeds have been presented as subscription receipt funds on the statement of financial position and each subscription receipt was sold at a price of \$0.17 per subscription receipt and entitled the holder to receive, immediately upon the receipt of conditional approval of the CSE to list and trade the common shares on the CSE on or before February 14, 2020, without any further action by the holder, one common share and one warrant. Each warrant will be exercisable to acquire one common share at a price of \$0.23 for 24 months from the date of issuance.

# Nine months ended September 30, 2020

On January 24, 2020, the Company issued 810,000 units at \$0.17 per unit for gross proceeds of \$137,700. Each units consist of one common share and one common shares purchase warrant exercisable for a period of two years at \$0.23 per common share.

The Company paid a finders' fee of \$11,016 and issued 64,800 warrants entitling the holder to acquire one additional common share of the Company at a price of \$0.17 per share for a period of two years.

The Company recorded \$37,269 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.498%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

On February 4, 2020, the Company issued 890,000 units at \$0.17 per unit for gross proceeds of \$151,300. Each units consist of one common share and one common shares purchase warrant exercisable for a period of two years at \$0.23 per common share.

The Company paid a finders' fee of \$4,080 and issued 24,000 warrants entitling the holder to acquire one additional common share of the Company at a price of \$0.17 per share for a period of two years.

The Company recorded \$38,499 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.484%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

On February 14, 2020, the Ontario Securities Commission cleared the Company to file its final Prospectus and become a reporting issuer in the provinces of Ontario, British Columbia and Alberta. The Company also received conditional approval from the Canadian Securities Exchange (the 'CSE') for the listing of its common shares on the CSE subject to the completion of customary

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

requirements of the CSE, including the receipt of all required documentation. Concurrent with the listing, all 3,825,000 Subscription receipts were converted to 3,825,000 common shares and 3,825,000 warrants upon the issuance by the CSE of conditional acceptance of XTM to list the common shares on the CSE. On March 10, 2020, the common shares of the Company commenced trading on the CSE under the trading symbol CSE: PAID. The net subscription receipt funds of \$595,945 were released to the Company.

The Company recorded 160,120 as fair value of the warrants issued using the Black-Scholes option pricing model assuming risk-free interest rate of 1.484%, expected life of 2 years and stock price volatility of 89% with zero dividend yield.

On March 9, 2020, the Company received a deposit of \$25,000 for the 147,059 units that were issued on June 9, 2020. Each units consist of one common share and one common shares purchase warrant exercisable for a period of two years at \$0.23 per common share.

On April 1, 2020, the Company issued 108,000 common shares for gross proceeds of \$14,040.

On May 19, 2020, the Company issued 2,293,333 common shares for warrants and options exercised for gross proceeds of \$172,000.

On May 20, 2020, the Company issued 5,000,000 stock options to directors, management and consultants. The options have an exercise price of \$0.17 and expiry of two years. The options vest 25% on grant date and an additional 25% each 6 months after grant date.

On June 10, 2020, the Company issued 1,250,000 common shares for warrants and options exercised for gross proceeds of \$96,500.

On June 22, 2020, the Company issued 695,000 common shares for warrants exercised for gross proceeds of

\$34,750.

On June 24, 2020, the Company issued 613,333 common shares for options exercised for gross proceeds of \$61,333.

On June 26, 2020, the Company and issued 500,000 common shares for options exercised for gross proceeds of \$50,000.

On July 29, 2020, the Company and issued 415,000 common shares for warrants exercised for gross proceeds of \$53,950.

On September 16, 2020, the Company and issued 1,710,000 common shares for options exercised for gross proceeds of \$86,300.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

#### Escrow shares

As at September 30, 2020, 4,521,150 (December 31, 2019 –5,910,000) common shares and 807,500 options were subject to escrow. Under the escrow agreement, 10% of the shares were released upon the listing of the Company's securities on the CSE, and 15% are to be released every 6 months thereafter, subject to acceleration provisions provided for in NP 46-201.

## Stock options

The Board initially adopted a stock option plan on March 1, 2018 which was established to provide incentive to directors, officers, employees, and consultants. The plan provided for issuance of common shares upon exercise of options equal to a maximum of 10% of the issued and outstanding common shares from time to time. The plan was approved by the shareholders on March 1, 2018.

No changes were made to the stock option plan during the nine month period ended September 30, 2020.

## Stock options

		nths Ended er 30, 2020		Ended er 31, 2019
	Number of Options	Weighted Average Exercise Price	Number of Options	Weighted Average Exercise Price
Balance outstanding and exercisable,				
beginning of year/period:	5,905,000	\$0.08	5,455,000	-
Granted	-	-	50,000	\$0.05
Granted	_	-	400,000	0.10
Exercised	(2,563,334)	0.10	-	_
Expired	(830,000)	0.10	-	-
Granted	5,000,000	0.17	-	-
Balance outstanding and exercisable,				
end of year/period	7,511,666	\$0.14	5,905,000	\$0.08

Details of options outstanding as at September 30, 2020:

Expiry Date	Number of Options	Exercise Price (\$)
March 1, 2021	2,000,000	0.05
November 1, 2020	61,666	0.10
May 15, 2022	50,000	0.10
July 8, 2021	400,000	0.20
May 22, 2022	5,000,000	0.17

The weighted average life of the options outstanding and exercisable at September 30, 2020 is 1.25 years (2019 - 0.62 years).

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

### Warrants

## Summary of the warrant activity is as follows:

	Number of Warrants	Weighted Avg. Exercise Price (\$)
Balance, January 1, 2019	13,410,000	0.09
Issued February 28, 2019	2,375,000	0.13
Issued April 30, 2019	2,250,000	0.13
Issued September 18, 2019	5,000,000	0.17
Issued December 27, 2019	894,118	0.23
Balance December 31, 2019	23,929,118	0.12
Issued January 24, 2020	810,000	0.23
Issued February 4, 2020	890,000	0.23
Issued February 14, 2020	3,825,000	0.23
Exercised	(4,913,332)	0.09
Balance September 30, 2020	24,540,786	0.14

Warrants outstanding as at September 30, 2020 were as follows:

Expiry Date	Number of Warrants	Exercise Price (\$)
March 21, 2021	1,561,668	0.05
December 5, 2020	300,000	0.13
December4, 2020	50,000	0.13
November 27, 2020	6,585,000	0.13
February 28, 2021	2,375,000	0.13
April 30, 2021	2,250,000	0.13
September 18, 2021	5,000,000	0.17
December 27, 2021	894,118	0.23
January 24, 2022	810,000	0.23
February 4, 2022	890,000	0.23
February 14, 2022	3,825,000	0.23

The weighted average life of the warrants outstanding and exercisable at September 30, 2020 is 0.64 years (December 31, 2019 – 1.25 years).

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

#### Finder warrants

### Summary of the finder warrants activity is as follows:

	Number of Warrants	Weighted Average Exercise Price (\$)
Balance, December 31, 2018	720,000	0.09
Issued February 28, 2019	186,000	0.10
Issued April 30, 2019	180,000	0.10
Balance December 31, 2019	1,086,000	0.09
Issued January 24, 2020	64,800	0.17
Issued February 4, 2020	24,000	0.17
Balance September 30, 2020	1,174,800	0.10

Finder warrants outstanding as at September 30, 2020 were as follows:

Expiry Date	Number of Warrants	Exercise Price (\$)
November 30, 2020	176,000	0.05
November 27, 2020	544,000	0.10
February 28, 2021	186,000	0.10
April 30, 2021	180,000	0.10
January 24, 2022	64,800	0.17
February 4, 2022	24,000	0.17

The weighted average life of the finder's warrants outstanding at September 30, 2020 is 0.35 years (December 31, 2019 – 1.02 years).

#### Loan receivable

On March 1, 2019, the Company entered into a loan agreement with Payfare Inc. in the amount of \$150,000 with interest payable at 5% per annum and maturity date of December 31, 2019. On April 28, 2020, the Company entered into an amended loan agreement for the principal amount of \$150,000 with interest of 14% per annum, payable quarterly with a maturity date of April 28, 2021.

On September 18, 2020, the full amount of the loan was repaid.

## Loan payable

On September 17, 2019, the Company entered into a loan agreement for bridge financing up to a maximum amount of \$1,000,000. Advances from the maximum amount shall be available in the form of draws from the credit facility. The initial advance of \$250,000 was received on September 20, 2019. Each subsequent advance should be in the amount of at least \$100,000. The credit facility is payable 18 months from the initial advance. The lender has the option to convert all or any outstanding loan amount into common shares at a fixed price of \$0.17 per common share up to maturity. The conversion feature on the initial advance of \$250,000 was determined to \$19,870, recorded to contributed surplus, using a debt discount rate of 20%.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

During the nine months ended September 30, 2020, the Company received an additional \$250,000 advance on the loan payable facility. The conversion feature on the additional advance of \$250,000 was determined to \$16,089, recorded to contributed surplus, using a debt discount rate of 20%.

The Company also issued the lender 5,000,000 warrants to acquire one common share of the Company at an exercise price of \$0.17 per common share for a period of two years. The warrants have a fair value of \$101,542 using the Black Scholes model with the following assumptions: exercise price of \$0.17, expected life of two years, volatility of 89% and risk free rate of 1.6%. The warrants have been treated as a debt issue costs and will be amortized over the term of the loan.

The interest is calculated at the rate per annum as set out below:

Period:	Interest rate
to March 18, 2020	12%
March 19, 2020 to September 18, 2020	14%
September 19, 2020 to March 18, 2021	16%
As of March 19, 2021	18%

On April 20, 2020, the Company received loan proceeds of \$40,000 under the Government of Canada Emergency Business Account ("CEBA") program. The loan has an initial term date of December 31, 2022, under which no principal or interest payments are required if 75% of the loan is repaid prior to the initial term date, the remaining 25% will be forgiven by the lender.

If the loan is not repaid by December 31, 2022 interest only becomes payable monthly at an annual rate of 5%. The principal amount of the loan is due by December 31, 2025.

## Commitments and contingencies

In the ordinary course of operating, the Company may from time to time be subject to various claims or possible claims. Management believes that there are no claims or possible claims that if resolved would either individually or collectively result in a material adverse impact on the Company's financial position, results of operations, or cash flows. These matters are inherently uncertain, and management's view of these matters may change in the future.

The future minimum lease payments for office space and vehicle rental as at September 30, 2020 are as follows:

	\$
No later than one year	15,780
Greater than one year and less than two years	65,348
	81,128

### Related party balances and transactions

Key management personnel remuneration comprises the Company's President and Chief Executive Officer and Chief Financial Officer.

During the nine month period ended September 30, 2020, the Company incurred related party expenses of \$140,000 (nine months ended September 30, 2019 - \$131,185). These amounts related to salaries and employee benefits to the Company's Chief Executive Officer.

## Management's Discussion & Analysis For the nine month period ended September 30, 2020

During the nine month period ended September 30, 2020, the Company incurred related party expenses of \$45,000 (nine months ended September 30, 2019 - \$20,000). These expenses related to the payment of consulting fees to the Company's Chief Financial Officer.

At September 30, 2020, the Company has a balance receivable of \$260,254 (December 31, 2019 - \$203,654) from the entities controlled by a director of the Company.

At September 30, 2020, the Company has a balance payable of \$86,866 (December 31, 2019 - \$126,428) to a related party.

The amounts due from and to related parties is in the normal course of business are unsecured, non-interest bearing and have no specific terms of repayment.

## Cash held in trust and customer deposits

Acting as a paying agent, the Company had \$5,805,654 in restricted funds on deposit and a corresponding liability for client deposits as at September 30, 2020 (December 31, 2019 - \$2,578,353), which represents amounts received from customers to load on prepaid cards. Cash held in trust and customer deposits are segregated in separate bank accounts, controlled by the Company, from which the Company earns interest. The Company cannot utilize the cash held in trust and customer deposits outside the scope of the client contracts.

# Off balance sheet arrangements

The Company does not have any off balance sheet arrangements

### Risk factors

The fair value of cash, subscription receipt funds, trade receivables, loan receivable, due from related parties, accounts payable and accrued liabilities, and due from related party approximate their carrying values due to the relatively short-term nature of these financial instruments. The carrying value of the loan payable approximates its fair value as the interest rates are consistent with the current rates offered to the Company for loans with similar terms.

The Company's activities expose it to a variety of financial risks: market risk (including interest rate risk and price risk), credit risk and liquidity risk. The Company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimize potential adverse effects on the financial performance of the Company.

The Company uses various methods to measure different types of risk to which it is exposed. These methods include sensitivity analysis in the case of interest rate and other price risks.

#### COVID-19

During the period ended September 30, 2020, there was a global outbreak of COVID-19, which has had a significant impact on businesses through the restrictions put in place by the Canadian federal, provincial and municipal governments regarding travel, business operations and isolation/quarantine orders. At this time, it is unknown the extent of the impact the COVID-19 outbreak may have on the Company as this will depend on future developments that are highly uncertain and that cannot be

## Management's Discussion & Analysis For the nine month period ended September 30, 2020

predicted with confidence. These uncertainties arise from the inability to predict the ultimate geographic spread of the disease, and the duration of the outbreak, including the duration of travel restrictions, business closures or disruptions, and quarantine/isolation measures that are currently, or may be put, in place by Canada and other countries to fight the virus. There is significant uncertainty as to the likely effects of this outbreak which may, among other things, impact our ability to raise further financing. The duration and impact of the COVID-19 outbreak is unknown at this time, as is the efficacy of the government and central bank interventions. It is not possible to reliably estimate the length and severity of these developments or quantify the impact this pandemic may have on the financial results and condition of the Company in future periods.

#### Market risk

### (i) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company does not have any financial instrument subject to floating interest rates; therefore, interest rate risk is considered low.

# (ii) Currency risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. As at September 30, 2020, the Company had the following balances denominated in US dollars: Cash of \$5,611 (December 31, 2019 - \$5,611). As at September 30, 2020, a 10% depreciation or appreciation of the U.S. dollar against the Canadian dollar would result in an approximate \$561 (December 31, 2019 - \$561) increase or decrease, respectively, in net loss and comprehensive loss.

### (iii) Other price risk

Other price risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. The Company is not exposed to other price risk.

### Credit risk

Credit risk refers to the risk that a counterparty will default on its contractual obligations resulting in financial loss to the Company. The Company has adopted a policy of dealing with credit-worthy counterparties. The Company's exposure and credit ratings of counterparties is continuously monitored.

The Company applies the simplified approach to provide for expected credit losses as prescribed by IFRS 9, which permits the use of the lifetime expected loss provision for all trade receivables and contract assets. The expected credit loss provision is based on the Company's historical collections and loss experience and incorporates forward-looking factors, where appropriate.

All of the Company's cash are held with a major Canadian financial institution and thus the exposure to credit risk is considered insignificant. Management actively monitors the Company's exposure to credit risk under its financial instruments, including with respect to trade receivables.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

## Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its obligations associated with financial liabilities. The Company has a planning and budgeting process in place by which it anticipates and determines the funds required to support its normal operating requirements. The Company coordinates this planning and budgeting process with its financing activities through its capital management process.

The Company's approach to managing liquidity risk is to ensure that it will have sufficient funds to meet liabilities as they come due and to execute on its business plan. The Company manages liquidity risk by maintaining adequate cash reserves and loan facilities and by continuously monitoring forecast and actual cash flows. At September 30, 2020, the Company had a cash balance of \$59,606 (December 31, 2019 – \$2,466).

As at September 30, 2020, the Company had positive working capital of \$160,200 (December 31, 2019 - \$355,338). As at September 30, 2020, the Company has access to a line of credit of \$60,000 and \$500,000 in additional financing available from the loan payable (note 13). Subsequent to the period end, the Company has closed a private placement for aggregate gross proceeds of \$821,522 and received \$127,800 in proceeds from the exercise of warrants.

## Internal controls over financial reporting and disclosure of controls and procedures

The Company's Chief Executive Officer and the Chief Financial Officer are responsible for the design of internal controls over financial reporting within the Company in order to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with IFRS. There were no changes in the Company's internal controls over financial reporting during the Company's most recent period that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting. Since the Company is in its infancy stage, it has not completed a full assessment of the adequacy of the controls but plans to have an assessment of its control environment completed by the year end.

### Management of capital

At September 30, 2020, the Company's capital consists of the shareholders' equity in the amount of \$783,984 (December 31, 2019 - \$1,396,103).

The Company's capital management is designed to ensure that it has sufficient financial flexibility both in the short and long-term to support its financial obligations and the future development of the business.

The Company manages its capital with the following objectives:

- a) Ensuring sufficient liquidity is available to support its financial obligations and to execute its operating strategic plans;
- b) Maintaining financial capacity and flexibility through access to capital to support future development of the business;
- c) Minimizing its cost of capital and considering current and future industry, market and economic risks and conditions; and

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

d) Utilizing short term funding sources to manage its working capital requirements and long term funding sources to match the long-term nature of the property, plant and equipment of the business.

## Adoption of New Accounting Standards

IFRS 16, Leases ("IFRS 16") was adopted as of January 1, 2019. Until December 31, 2018, payments made under operating leases (net of any incentives received from the lessor) were required to be charged to profit or loss on a straight-line basis over the period of the lease under IAS 17, Leases. Effective for reporting periods beginning on or after January 1, 2019, IFRS 16 now requires operating leases to be recognized on the statement of financial position as a right-of-use asset and as a corresponding lease liability at the date at which the leased asset is available for use by the Company. Each lease payment is then to be allocated between the lease liability and finance cost, with the finance cost charged to comprehensive loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the lease liability for each period. The right-of-use asset is to be depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis. Assets and liabilities arising from a lease are to be initially measured on a present value basis. Lease liabilities include the net present value of fixed lease payments discounted using the interest rate implicit in the lease. If that rate cannot be determined, the lessee's incremental borrowing rate is to be used, being the rate that the lessee would have to pay to borrow the funds necessary to obtain an asset of similar value in a similar economic environment with similar terms and conditions. Subsequent to initial measurement, the liability would be reduced for payments made and increased for interest and remeasured to reflect any reassessment or modifications, or if there are changes in in-substance fixed payments. When the lease liability is remeasured, the corresponding adjustment is to be reflected in the right-of-use asset, or comprehensive loss if the right-of-use asset is already reduced to zero. The right of use asset is recorded at the amount of the lease liability adjusted by the amount of any previously recognized prepaid or accrued lease payments related to that lease. Payments associated with short-term leases (12 months or less) and leases of low-value assets (less than USD \$5,000) can continue to be recognized on a straight-line basis as an expense in comprehensive loss. IFRS 16 can be adopted on either a full retrospective basis or on a modified retrospective basis with the cumulative effect of applying the standard recognized as an adjustment to the opening accumulated deficit at the date of initial adoption.

The Company adopted IFRS 16 on a modified retrospective basis from January 1, 2019, with no restatement of comparatives, as permitted under the specific transitional provisions in the standard. Right-of-use asset of \$195,895 and lease liability of \$189,317 were recorded as of January 1, 2019, with no impact on accumulated deficit. The right-of-use asset includes prepaid rent of \$6,578. When measuring lease liabilities, the Company discounted lease payments using an incremental borrowing rate of 13%.

### Subsequent events

On October 27, 2020, the Company has closed a private placement for aggregate gross proceeds to the Company of \$821,522. The Company issued an aggregate 5,476,819 Units at a price of \$0.15 per Unit with each Unit consisting of one common share of the Company and one common share purchase warrant exercisable for twenty-four months at a price of \$0.30 per share from the date of issuance.

# Management's Discussion & Analysis For the nine month period ended September 30, 2020

In connection with the private placement, the Company paid eligible finders aggregate cash finders fees of \$65,000 and issued an aggregate 433,333 compensation finder's warrants to purchase shares of the Company at an exercise price of \$0.30 per finder's warrant with each finder's warrant exercisable for twenty-four months at a price of \$0.30 per share from the date of issuance.

The net proceeds from the Offering will be used for general working capital.

Subsequent to the period end, the Company received \$288,820 in proceeds from the exercise of warrants and \$46,769 as a support under the 75% wage subsidy program.

## Definitions - IFRS, Additional GAAP and NON-GAAP Measures

### **IFRS Measures**

#### Cost of services

Cost of services consists of expenses related to servicing the customers instant pay and mobile banking solutions. These expenses include interchange and related network fees, ATM (Automated Teller Machine) fees, card set-up and printing costs and customer support expenses for resources directly associated with the cost of services.

## Gross profit margin

Gross profit margin is revenue less cost of services.

### Other operating expenses

Other operating expenses includes consultant & professional fees, legal expenses, travel & entertainment expenses, expected credit losses, marketing expenses, recruiting expenses, rent expense for office facilities, insurance, telecom expenses, office supplies and maintenance expenses.

#### Finance costs

Finance costs consist of interest charged on our long-term debt facility, amortization of deferred financing costs and accretion expense. The deferred financing costs are amortized using the effective interest method over the term of the loan.

## Additional GAAP Measures

## Loss from operations

Loss from operations exclude foreign exchange loss, income taxes, finance costs and change in fair value of derivative liability. We consider loss from operations to be representative of the activities that would normally be regarded as operating for the Company. We believe this measure provides relevant information that can be used to assess the performance of the Company and therefore, provides meaningful information to investors.