ICEsoft Technologies Canada Corp.

Condensed Consolidated Interim Financial Statements (\$CDN) (Unaudited) For the period ended September 30, 2020

# NOTICE OF NO AUDITOR REVIEW OF INTERIM FINANCIAL STATEMENTS

Under National Instrument 51-102, continuous disclosure obligations, if an auditor has not performed a review of the interim financial statements, they must be accompanied by a notice indicating that the financial statements have not been reviewed by an auditor. The Corporation's independent auditor has not performed a review of these financial statements in accordance with standards established for a review of interim financial statements by an entity's auditor.

The accompanying unaudited condensed interim financial statements of the Corporation have been prepared by and are the responsibility of the ICEsoft Management team.

ICEsoft Technologies Canada Corp. Condensed Consolidated Interim Statements of Financial Position (\$CDN) As at

	(Unaudited) September 30, 2020	(Audited) December 31, 2019
ASSETS		
Current Assets		
Cash	467,613	39,880
Accounts receivable	100,795	46,676
Prepaid expenses and deposits	20,261	22,520
Total Current Assets	588,669	109,076
Right of use asset (note 4)	33,213	56,207
TOTAL ASSETS	621,882	165,283
LIABILITIES AND EQUITY		
Liabilities		
Current Liabilities		
Accounts payable and accrued liabilities (note 13)	273,508	936,405
Current portion of term loans (note 6)	11,800	62,437
Current portion of deferred revenue (note 5)	651,962	699,440
Current portion of convertible notes (note 7)	98,982	123,336
Current portion of lease liability (note 4)	37,614	29,863
Total Current Liabilities	1,073,866	1,851,481
Convertible notes (note 7)	-	712,309
Deferred revenue (note 5)	28,530	29,459
Term loans (note 6)	40,000	57,546
Derivative liability (note 8 (iv))	-	49,715
Lease liability (note 4)	3,476	32,577
Deferred wages (note 13)	517,269	-
Total Liabilities	1,663,141	2,733,087
Shareholders' Deficiency		
Share capital (note 8)	26,952,505	24,769,679
Equity portion of convertible notes (note 8)	4,127	35,690
Warrants (note 9)	650,821	585,624
Contributed surplus (note 10)	3,447,681	3,180,746
Accumulated other comprehensive loss	(1,841,124)	(1,821,657)
Deficit	(30,255,269)	(29,317,886)
Total Shareholders' Deficiency	(1,041,259)	(2,567,804)
TOTAL LIABILITIES AND SHAREHOLDERS' DEFICIENCY	621,882	165,283

Going concern (note 1)

Approved by the Board of Directors:

'Derrick Hunter'

\_\_\_\_\_, Director <u>'Bruce Derrick'</u>, Director

ICEsoft Technologies Canada Corp. Condensed Consolidated Interim Statements of Loss and Comprehensive Loss (\$CDN) (Unaudited) For the periods ended September 30

	Three months ended		Nine mon	Nine months ended		
	September 30, 2020	September 30, 2019	September 30, 2020	September 30, 2019		
Revenues (note 3)						
Subscription income	307,324	358,149	990,441	1,067,753		
License fees	-	7,965	-	12,429		
Royalties	-	287	-	916		
Total Revenue	307,324	366,401	990,441	1,081,098		
Expenses (note 13)						
Research and development	299,343	320,122	925,427	969,086		
General and administrative	93,278	96,936	275,765	256,824		
Sales, marketing, and operations	103,916	77,203	292,249	279,925		
Total Expenses	496,537	494,261	1,493,441	1,505,835		
Net Operating Loss	(189,213)	(127,860)	(503,000)	(424,737)		
Other Income (Expense)						
Government assistance – COVID-19	35,008	-	69,437	-		
Capital raise expenses	-	-	(93,213)	-		
Finance expense (note 11)	(6,778)	(27,892)	(47,185)	(82,751)		
Foreign exchange	363	(179)	(14,487)	(1,303)		
One-time costs associated with going public	-	(1,300)	-	(13,100)		
Loss on debt extinguishment (note 8 (iv))	-	-	(155,465)	-		
Stock-based compensation (note 12)	(25,252)	-	(193,470)	-		
Total Other Income (Expense)	3,341	(29,371)	(434,383)	(97,154)		
Net Loss	(185,872)	(157,231)	(937,383)	(521,891)		
Other Comprehensive Income (Loss) Exchange gain (loss) on translation of						
foreign operations	19,196	(19,358)	(19,467)	128,406		
Comprehensive loss	(166,676)	(176,589)	(956,850)	(393,485)		
Loss per share - basic and diluted (note 8 (vi))	(0.00)	(0.00)	(0.01)	(0.01)		

ICEsoft Technologies Canada Corp. Condensed Consolidated Interim Statements of Changes in Shareholders' Deficiency (\$CDN) (Unaudited) For the periods ended September 30

	Share Capital	Equity component of convertible notes	Warrants	Contributed Surplus	Deficit	Accumulated Other Comprehensive Loss	Total
Balance December 31, 2018	24,405,501	35,690	232,286	3,180,746	(28,650,884)	(1,853,091)	(2,649,752)
Issuance of Units (note 8, 9)	335,904	-	33,997	-	-	-	369,901
Conversion of term loans to equity		-					
(note 8, 9)	143,583		14,516	-	-	-	158,099
Net Loss and Comprehensive Loss	-	-	-	-	(521,891)	128,406	(393,485)
Balance September 30, 2019	28,884,988	35,690	280,799	3,180,746	(29,172,755)	(1,724,685)	(2,515,237)
Balance December 31, 2019	24,769,679	35,690	585,624	3,180,746	(29,317,886)	(1,821,657)	(2,567,804)
Issuance of Units (note 8, 9)	1,157,272	-	59,728	-	-	-	1,217,000
Conversion of debt to equity (note 8, 9)	1,025,554	(31,563)	78,933	-	-	-	1,072,924
Stock-based compensation (note 12)	-	-	20,760	172,711	-	-	193,471
Expiration of warrants (note 9, 10)	-	-	(15,371)	15,371	-	-	-
Modification of warrants (note 9, 10)	-	-	(78,853)	78,853	-	-	-
Net Loss and Comprehensive Loss	-	-	-	-	(937,383)	(19,467)	(956,850)
Balance September 30, 2020	26,952,505	4,127	650,821	3,447,681	(30,255,269)	(1,841,124)	(1,041,259)

ICEsoft Technologies Canada Corp. Condensed Consolidated Interim Statements of Cash Flows (\$CDN) (Unaudited) For the periods ended September 30

	Three mon	ths ended	Nine mon	ths ended
	September 30, 2020	September 30, 2019	September 30, 2020	September 30, 2019
CASH FLOWS FROM OPERATING ACTIVITIES				
Net loss	(185,872)	(157,231)	(937,383)	(521,891)
Add back (deduct) items not involving cash:				
Finance expense (note 11)	6,778	27,892	47,185	82,751
Stock-based compensation (note 12)	25,252	-	193,470	-
Loss on debt extinguishment (note 8 (iv))	-	-	155,465	-
Amortization of right of use asset (note 4)	7,665	8,289	22,994	24,869
<u> </u>	(146,177)	(121,050)	(518,269)	(424,185)
Changes in non-cash working capital items:				
Accounts receivable	51,628	(99,537)	(54,119)	(122,324)
Prepaid expenses and deposits	(425)	5,248	2,259	2,644
Accounts payable and accrued liabilities and	( )	,		,
deferred wages	(67,947)	132,272	(145,628)	(25,724)
Deferred revenue (note 5)	(115,667)	(22,152)	(67,973)	9,730
Net cash used in operating activities	(278,588)	(105,219)	(783,730)	(549,945)
CASH FLOWS FROM FINANCING ACTIVITIES				
Proceeds from issuance of Units (note 8, 9)	-	34,950	1,217,000	369,900
Proceeds from term loans (note 6)	-	37,800	42,900	37,800
Repayment of term loans (note 6)	-	(11,342)	(5,828)	(28,826)
Interest paid	(2,038)	(16,056)	(20,679)	(24,056)
Payment of lease liability (note 4)	(7,431)	(7,131)	(21,350)	(20,782)
Net cash generated by financing activities	(9,469)	38,221	1,212,043	336,036
Effect of change in foreign exchange rates on	(0.07)	(10.050)	(500)	400 400
cash	(907)	(19,358)	(580)	128,406
Net increase (decrease) in cash for the period	(288,964)	(86,356)	427,733	(87,503)
Cash, beginning of the period	756,577	86,707	39,880	87,854
Cash, end of the period	467,613	351	467,613	351

See notes 8 and 9 for the details of non-cash transactions.

#### NATURE OF OPERATIONS

ICEsoft Technologies Canada Corp. (the "Corporation" or "ICEsoft"), was incorporated on May 10, 2002 under the Canada *Business Corporations Act*. The Corporation's primary products consist of the Clickware products including ICEfaces and ICEpdf, and Voyent Alert.

ICEsoft and its subsidiaries are commercial Java open source technology companies and providers of mobile rich Internet applications development solutions for desktop and mobile enterprise. ICEsoft's head office is located at 370, 3553 31st Street NW, Calgary, Alberta, Canada, T2L 2K7.

These condensed consolidated interim financial statements of the Corporation as at September 30, 2020 and December 31, 2019 and for the periods ended September 30, 2020 and 2019 ("Financial Statements") consist of the Corporation and its wholly-owned subsidiaries. ICEsoft wholly owns ICEsoft Technologies Holdings Ltd, which acts as the Corporation's main Canadian operating entity; and wholly owns ICEsoft Technologies Inc, incorporated in the State of Delaware, which acts as the United States operating entity.

#### 1. GOING CONCERN

These Financial Statements have been prepared on the basis that the Corporation will continue as a going concern, which assumes that the Corporation will be able to realize its assets and satisfy its liabilities in the normal course of business for the foreseeable future. Management is aware, in making its going concern assessment, of material uncertainties related to events and conditions that may cast significant doubt upon the Corporation's ability to continue as a going concern. As at September 30, 2020, the Corporation had negative net working capital of \$485,197 (December 31, 2019 - \$1,742,405) and an accumulated deficit of \$30,255,269 (December 31, 2019 - \$29,317,886). The Corporation incurred a net loss during the nine months ended September 30, 2020 of \$937,383 (nine months ended September 30, 2019 – loss of \$521,891).

The Corporation has not yet been able to generate the transaction volumes required to create positive cash flows from operations. Whether and when the Corporation can generate sufficient operating cash flows to pay for its expenditures and settle its obligations as they fall due subsequent to September 30, 2020 is uncertain. Until this time, management may have to raise funds by way of debt or equity issuances. The Corporation will closely monitor its cash and will take the necessary measures to preserve cash, such as reducing spending as needed until the Corporation succeeds in gathering sufficient sales volumes to consistently achieve profitable operations and generate positive cash flows from operations.

The ongoing pandemic for the COVID-19 virus could also negatively impact the Corporation's ability to continue as a going concern. The extent to which the coronavirus will impact the Corporation's results will depend on future developments, which are highly uncertain, cannot be predicted, and will include new information which may emerge concerning the severity of the coronavirus and actions taken to contain the coronavirus or its impact, among others.

These Financial Statements do not reflect the adjustments to the carrying values of assets and liabilities and the reported expenses and statement of financial position classifications that would be necessary were the going concern assumption inappropriate. These adjustments could be material.

#### 2. BASIS OF PRESENTATION

(a) Statement of compliance

These Financial Statements have been prepared in accordance with IAS 34 Interim Financial Reporting and International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB").

The Financial Statements were approved and authorized for issue by the Board of Directors on November 24, 2020.

(b) Basis of preparation

These Financial Statements have been prepared under the historical cost convention, except for financial instruments classified as financial instruments at fair value through profit and loss, which are stated at their fair value, and are expressed in in Canadian dollars unless otherwise indicated. Other measurement bases used are detailed in the Corporation's annual consolidated financial statements ("Annual Financial Statements").

Certain comparative figures have been reclassified to conform to the current period's presentation.

The notes presented in these Financial Statements include only significant events and transactions occurring since the Corporation's last fiscal year end and are not fully inclusive of all matters required to be disclosed by IFRS in the Corporation's annual consolidated financial statements. As a result, these Financial Statements should be read in conjunction with the Annual Financial Statements.

These Financial Statements follow the same accounting policies and methods of application as the most recent Annual Financial Statements. However, the most recent Annual Financial Statements disclosed operating income and working capital for two operating segments. Management has determined that the revenue streams and other operating characteristics are not sufficiently distinct to require segmentation disclosures. Accordingly, those disclosures have been discontinued.

#### 3. REVENUE

The Corporation disaggregates revenue by two major service lines: (1) "Clickware" and (2) "Voyent Alert" revenue. Both categories include subscription revenue earned on software access licence agreements and support and maintenance revenue earned from providing customer-requested assistance and updates within the reporting period.

	Three months ended September 30,		Nine months ended September 30,	
In \$	2020	2019	2020	2019
Revenue by major category				
Clickware	257,937	345,717	871,722	1,040,809
Voyent Alert	49,387	20,684	118,719	40,289
Total	307,324	366,401	990,441	1,081,098

#### 4. RIGHT OF USE ASSET AND LEASE LIABILITY

The Corporation is committed under a lease on office space, expiring in October 2021, for future minimum rental payments. The following table reconciles the Corporation's right of use asset associated with its office space:

	\$
Balance as at December 31, 2019	56,207
Amortization	(22,994)
Balance as at September 30, 2020	33,213
Cost Accumulated amortization	86,865 (53,652)
Net book value	33,213

The required payments, exclusive of occupancy costs, are as follows:

	\$
Remainder of 2020	10,212
2021	35,276
Total lease payments	45,488
Impact of discounting	(4,398)
Total lease liability	41,090
Less: current portion	(37,614)
Lease liability – non-current portion	3,476

Total cash outflow for leases, including occupancy costs, was \$9,469 and \$28,407 for the three and nine months ended September 30, 2020 (\$19,458 and \$58,373 for the three and nine months ended September 30, 2019). Of these amounts, \$2,038 and \$7,057 consisted of variable payments not included in the measurement of lease liabilities (2019 - \$9,989 and \$29,966).

# 5. DEFERRED REVENUE

Timing differences between invoicing, cash collection, and revenue recognition result in accounts receivable and also result in deferred revenue on the consolidated statements of financial position. Amounts are billed in accordance with the terms of each customer contract. For most contracts, the Corporation receives payments for contract subscriptions prior to satisfying contracted obligations and recognizing revenue, resulting in deferred revenue.

All deferred revenue recorded in 2019 and 2020 relates to certain subscription agreements. Changes in deferred revenue during the periods consist of:

in \$	September 30, 2020	December 31, 2019
Deferred revenue		
Opening balance	728,899	829,602
Collected	849,796	1,261,786
Recognized in revenue		
From opening balances	(486,094)	(770,003)
From additions in the period	(331,515)	(644,271)
Foreign exchange effect	(80,594)	51,785
Closing balance	680,492	728,899

As at September 30, 2020, revenues allocated to remaining performance obligations from subscription contracts, which extend through to 2022, total approximately \$680,492. Of this amount, approximately \$287,175 is expected to be recognized in the remainder of 2020, \$369,444 in 2021 and \$23,873 in 2022.

### 6. TERM LOANS

A summary of the term loans outstanding is as follows:

in \$	September 30, 2020	December 31, 2019
Government royalty financing payable, repaid in the current period	-	5,968
Canada Emergency Business Account (CEBA) note payable, unsecured and interest free, with 25% debt forgiveness if repaid by December 31, 2022	40,000	-
Notes payable to the President and CEO, settled through share issuance in the current period	-	108,058
Short term borrowings from the President and CEO, and accrued interest on the notes above, bearing no interest, unsecured, and due on demand	11,800	5,957
Total debt outstanding	51,800	119,983
Less: current portion	(11,800)	(62,437)
Long-term portion	40,000	57,546

# 7. CONVERTIBLE NOTES

The balance of convertible notes as of September 30, 2020 and December 31, 2019 is reconciled as follows:

	September 30, 2020	December 31, 2019
Opening Balance	835,645	710,145
Modification of notes	-	(25,305)
Additions	-	51,712
Accretion	-	30,280
Interest accrued	31,934	82,813
Interest paid	(10,025)	(14,000)
Converted to equity (see note 8)	(758,572)	-
Total debt outstanding	98,982	835,645
Less: current portion	(98,982)	(123,336)
Long-term portion	-	712,309

The outstanding note as at September 30, 2020 bears interest at 12% per annum, is due December 11, 2020, and is convertible into shares and warrants of the Corporation. The balance includes \$3,822 of accrued interest.

#### 8. SHARE CAPITAL

The Corporation is authorized to issue an unlimited number of Preferred Shares without nominal or par value and an unlimited number of Common Shares without nominal or par value.

The Corporation has the following Common Shares issued and outstanding:

	Number of	Share
	Shares	Capital
	#	\$
Balance, December 31, 2018	47,804,490	24,405,501
Issuance of shares with Units for cash (i)	3,024,249	255,272
Conversion of term loans (ii)	1,280,000	108,906
Balance, December 31, 2019	52,108,739	24,769,679
Issuance of shares with Units for cash (iii)	15,212,500	1,157,272
Conversion of convertible notes to Units (iv)	11,639,006	852,187
Conversion of term loans and convertible notes (v)	1,155,781	173,367
Balance, September 30, 2020	80,116,026	26,952,505

- (i) During the year ended December 31, 2019, the Corporation issued 2,791,249 units at a price of \$0.12 per Unit and 233,000 units at a price of \$0.15 per unit for gross proceeds of \$369,900. Each Unit consisted of one common share and one common share purchase warrant. The warrants had an exercise price of \$0.20 per share and expire three years from date of issuance. The warrants were assigned a value of \$114,628 based on the relative fair value of the shares and warrants. The value of the warrants was calculated using the Black-Scholes option pricing model (note 9).
- (ii) On March 29, 2019, the Corporation converted \$158,100 out of \$228,146 of term loans held by a member of management into 1,130,000 Units at \$0.12 per Unit and 150,000 Units at \$0.15 per Unit (note 9). Each Unit consists of one common share in the Corporation and one purchase warrant. Each warrant allows the purchase of one common share at an exercise price of \$0.20 per share. The warrants expire three years after issuance. The warrants were assigned a value of \$49,194 based on the relative fair value of the shares and warrants. The value of the warrants was calculated using the Black-Scholes option pricing model.
- (iii) During the nine months ended September 30, 2020, the Corporation issued 15,212,500 Units at a price of \$0.08 per Unit for gross proceeds of \$1,217,000. Each Unit consisted of one common share and one half common share purchase warrant. The warrants have an exercise price of \$0.12 per share and expire two years from date of issuance. The warrants were assigned a value of \$59,728 based on the relative fair value of the shares and warrants. The value of the warrants was calculated using the Black-Scholes option pricing model.
- (iv) In March 2020, the Corporation converted \$705,753 of convertible notes into 11,639,006 Units at a price of \$0.08 per Unit. The total value of the Units issued was \$931,120, of which \$705,753 settled convertible notes, \$49,715 cleared the related Derivative liability balance, \$27,805 was reclassified out of Equity component of convertible notes, and a loss on debt extinguishment of \$147,847 was recognized. Each Unit consisted of one common share and one half common share purchase warrant. The warrants have an exercise price of \$0.12 per share and expire two years from date of issuance. The warrants were assigned a value of \$78,933 based on the relative fair value of the shares and warrants. The value of the warrants was calculated using the Black-Scholes option pricing model.
- (v) In June 2020, the Corporation settled term loans of \$116,790 and convertible notes of \$52,819 through issuance of 1,155,781 common shares at a price of \$0.15 per share. As a result, the Equity component of convertible notes was decreased by \$3,758.

(vi) The weighted average number of common shares outstanding used to calculate basic and diluted loss per share is 80,116,026 and 71,627,128 for the three and nine months ended September 30, 2020 (three and nine months ended September 30, 2019 – 51,876,543 and 50,339,636). The Corporation excluded all convertible notes, warrants, and stock options from the calculation of diluted income per share for the three and nine months ended September 30, 2020 and 2019, as they would be anti-dilutive.

# 9. WARRANTS

Warrants are used to recognize the fair value of warrant grants to support financings. When warrants are subsequently exercised, the fair value of such warrants is credited to the share capital account. When warrants expire, their value is credited to Contributed surplus.

	\$
Balance, December 31, 2018	232,286
Warrants issued with Units and convertible notes	302,395
Stock-based compensation	50,943
Balance, December 31, 2019	585,624
Warrants issued with Units	138,661
Warrants issued as stock-based compensation	20,760
Warrant modifications	(78,853)
Warrants expired	(15,371)
Balance, September 30, 2020	650,821

Effective May 22, 2020, the terms of some of the warrants were modified. The modifications included adjusting the exercise price of 4,784,867 of the outstanding warrants from \$0.20 to \$0.15, as well as extending the expiry date of 13,282,732 of the outstanding warrants to March 26, 2022 that were previously set to expire earlier than that date. These modifications resulted in a net reclassification of \$78,853 from Warrants to Contributed Surplus.

A summary of warrant transactions is as follows:

	Number of Warrants	average exercise price	Expiry Date
Outstanding at December 31, 2018	12,232,482	0.20	
Issued throughout 2019	4,304,249	0.20	Throughout 2022
Issued Mar 2019 as stock-based			
compensation	750,000	0.12	March 2022
Issued Dec 2019 with convertible debt	2,400,000	0.20	December 2023
Outstanding at December 31, 2019	19,686,731	0.19	
Issued with Units for cash	7,606,250	0.12	March 2022
Issued in debt conversion	5,819,503	0.12	March 2022
Issued as stock-based compensation	791,875	0.12	March 2022
Issued as stock-based compensation	500,000	0.10	June 2025
Warrants expired	(200,000)	0.13	
Outstanding at September 30, 2020	34,204,359	0.16	

No warrants were exercised during the nine months ended September 30, 2020 or the year ended December 31, 2019. The weighted average remaining life of all warrants outstanding at September 30, 2020 is 1.63 years (December 31, 2019 – 2.16 years).

The fair value of the warrants used in the input into the bifurcation of Units and of other warrants issued was estimated on the date of the grant, as determined by using the Black-Scholes option-pricing model with the following weighted average assumptions:

	Nine months ended September 30, 2020	Year ended December 31, 2019
Fair Value of warrants	\$0.01	\$0.04
Exercise Price	\$0.11	\$0.20
Share Price	\$0.09	\$0.08
Dividend Yield	-	-
Forfeiture %	-	-
Risk-free interest rate	1.00%	1.61%
Expected life of warrants	2 years	3 years
Expected volatility	35.00%	100.00%

#### **10. CONTRIBUTED SURPLUS**

Contributed surplus is used to recognize the fair value of stock options granted. When options are subsequently exercised, the fair value of such options in contributed surplus is credited to share capital.

Contributed Surplus	\$
Balance, December 31, 2018	3,180,746
Balance, December 31, 2019	3,180,746
Options granted	172,711
Warrant modifications – reclassification to contributed surplus	78,853
Expiration of warrants – reclassification to contributed surplus	15,371
Balance, September 30, 2020	3,447,681

The Corporation has a stock option plan ("the Plan") under which the Board of Directors of the Corporation may grant to directors, officers, employees and others providing services to the Corporation, non-transferable options to purchase common shares, exercisable for a period of five to seven years from the date of grant.

A summary of the Plan transactions for the nine months ended September 30, 2020 and for the year ended December 31, 2019 are as follows:

	September 30, 2020		December 31, 2019	
	Number of Options	Weighted average exercise price	Number of Options	Weighted average exercise price
Outstanding at beginning of period	4,630,000	0.14	4,630,000	0.14
Options granted	6,615,000	0.10	-	-
Options expired	(4,030,000)	0.13	-	-
Outstanding at end of period	7,215,000	0.09	4,630,000	0.14
Exercisable at end of period	7,215,000	0.109	4,630,000	0.14

The weighted average remaining life of all options outstanding at September 30, 2020 is 2.54 years (December 31, 2019 - 0.32 years).

No options were exercised during the nine months ended September 30, 2020 or the year ended December 31, 2019.

# 11. FINANCE EXPENSE

	Three months ended September 30		Nine months ended September 30	
	2020	20 2019	2020	2019
	\$	\$	\$	\$
Interest on term loans	-	1,671	2,161	4,538
Interest on convertible notes	2,017	20,873	30,934	41,067
Interest on lease liability	2,038	2,338	7,057	5,287
Other finance expense	2,723	3,010	7,033	31,859
	6,778	27,892	47,185	82,751

# 12. STOCK-BASED COMPENSATION

	Three months ended September 30		Nine months ended September 30	
	2020 \$	2019	2020 \$	2019 \$
		\$		
Issuance of stock options	25,252	-	172,710	-
Issuance of warrants to brokers	-	-	4,659	-
Issuance of warrants to management	-	-	16,101	-
	25,252	-	193,470	-

# 13. RELATED PARTY TRANSACTIONS AND PERSONNEL COSTS

The Corporation considers its key management personnel to be its Chief Executive Officer; Chief Financial Officer; and directors. Key management compensation is comprised of payroll, stockbased compensation and consulting fees paid to key management and companies controlled by key management. During the three and nine months ended September 30, 2020, key management compensation amounted to \$63,813 and \$281,496 (three and nine months ended September 30, 2019 - \$35,142 and \$105,644), split between general and administrative, marketing and customer operations, research and development expenses and stock-based compensation based on work performed.

The Corporation incurred interest expense of \$nil and \$25,658 on term loans and convertible notes held by key management personnel during the three and nine months ended September 30, 2020 (three and nine months ended September 30, 2019 - \$18,346 and \$53,440). Key management personnel have accrued liabilities owing from the Corporation, including payroll and vacation accruals, in the amount of \$517,269 at September 30, 2020 (December 31, 2019 - \$512,555) and hold term loans and convertible notes payable from the Corporation totaling \$11,800 including accrued interest at September 30, 2020 (December 31, 2019 - \$781,755). These notes were issued in the normal course of business.

Total personnel expenses for employees, consultants, directors and management included in expenses in the consolidated statement of loss and comprehensive loss total \$349,974 and \$1,113,299 for the three and nine months ended September 30, 2020 (three and nine months ended September 30, 2019 - \$360,905 and \$1,142,598), split between general and administrative,

marketing and customer operations, and research and development expenses, based on work performed.

### 14. FAIR VALUE OF FINANCIAL INSTRUMENTS

Due to the short-term nature of cash, accounts receivable, prepaid expenses and deposits, and accounts payable and accrued liabilities, the Corporation determined that the carrying amounts of these financial instruments approximate their fair value. The carrying amounts of the term loans, convertible notes, and lease liability approximate their fair value due either to the interest rate approximating market rates or because of the short period to maturity.

#### 15. SUBSEQUENT EVENT

The Corporation has renegotiated the lease for office space (see note 4). The new terms commence on November 1, 2020.