

**MANAGEMENT’S DISCUSSION AND ANALYSIS
OF THE COMPANY’S FINANCIAL CONDITION AND RESULTS OF OPERATIONS
AS AT AND FOR THE SIX-MONTHS ENDED NOVEMBER 30, 2021**

FORM 51-102F1

DATE AND SUBJECT OF THIS REPORT

This Management Discussion & Analysis (“MD&A”) is intended to assist in the understanding of the trends and significant changes in the financial condition and results of operations of Certive Solutions Inc. and its subsidiaries (“Certive” or the “Company”) as at and for the six-months ended November 30, 2021. The MD&A should be read in conjunction with the condensed consolidated interim financial statements and related notes thereto of the Company as at and for the six-months ended November 30, 2021 and with the audited consolidated financial statements and related notes thereto of the Company as at and for the years ended May 31, 2021 and 2020. This MD&A has been prepared effective January 31, 2021.

The Company was incorporated on June 11, 2010, under the laws of the Province of British Columbia. The Company changed its name to Certive Solutions Inc. in October 2013 to pursue sales opportunities as a business process management solution focused on hospital revenue cycle management in the U.S. healthcare industry. The Company’s mailing office is located at 1185 West Georgia Street, Suite 1140, Vancouver, B.C., V6E 4E6. The Company’s operational headquarters is located at 8149 N. 87th Place, Scottsdale, Arizona 85258. The Company reports its financial results in U.S. dollars and under International Financial Reporting Standards.

The Company is publicly traded on the Canadian Securities Exchange (CSE: CBP). Effective September 16, 2014, the Company’s shares began trading on the Frankfurt Exchange (FWB: 5CE) and on July 15, 2015, the Company’s shares were quoted on the OTCQB Capital Markets in the United States under the trading symbol “CTVEF”. As at August 31, 2021, and as of the date of this MD&A, the Company has two wholly-owned subsidiaries: Advantive Information Systems Inc. (which is dormant) and Certive Health Inc. (“CHI” formerly known as “Certive Technologies, Inc.”) each operating as independent subsidiaries of the Company. Effective as of May 31, 2019, CHI sold its subsidiary Knowledge Capital Alliance Inc. (“KCA”). On August 26, 2021, CHI changed the name of its wholly owned operational subsidiary Omega Technology Solutions Inc. to Certive Health Revenue Solutions Inc. (“CHRS”) and on July 14, 2021, CHI formed a new wholly owned operational subsidiary Certive Health Compliance Solutions Inc. (“CHCS”).

OVERALL PERFORMANCE

During the six-months ended November 30, 2021 and the subsequent period up to and including the date of this MD&A, there were no significant or material events that occurred other than as reported herein. All amounts expressed herein are in U.S. dollars. As reported in this MD&A for the six-months ended November 30, 2021, the Company, its primary operational subsidiary CHI and its subsidiaries continue to operate below breakeven sales with negative cash flows; however, given the recent sales contracts and sales prospects that have been identified in the past several months, management believes that CHI may reach breakeven sales in 2022.

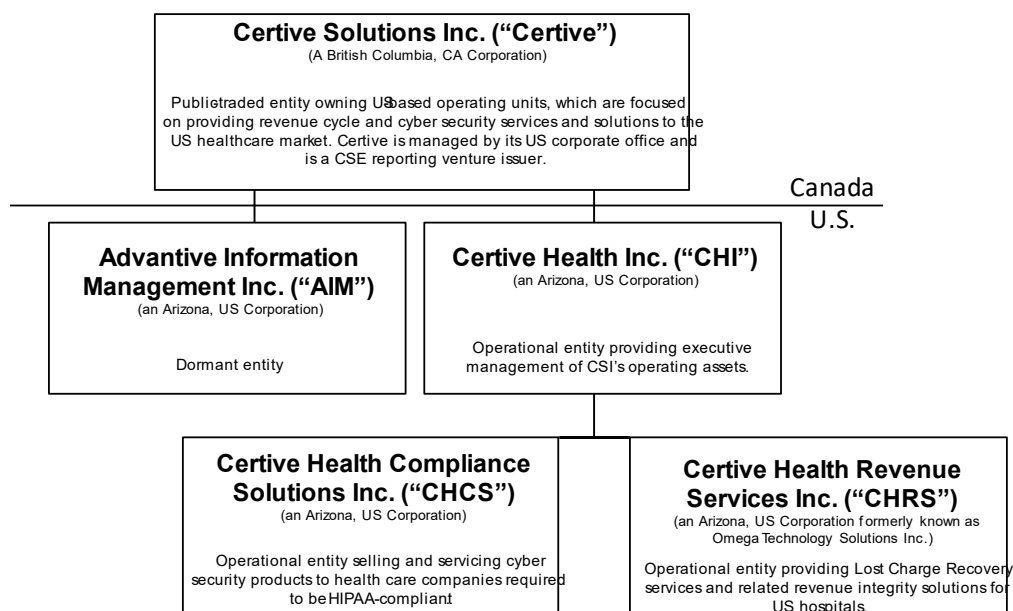
Assuming that the Company's past due debt convertible promissory notes totaling \$2,778,461 can be refinanced, it is projected that over the following three-months after the date of this MD&A, the Company will require a minimum cash infusion of \$300,000 to cover routine operating costs and its other short-term obligations. As more thoroughly described elsewhere in this MD&A, the Company received funds covering its working capital needs as follows during the six-months ended November 30, 2021: (1) Effective on November 1, 2020, the Company launched a \$1,000,000 Private Placement Offering of 10% 48-month convertible promissory notes, which are convertible into common shares of the Company at \$0.14/share. The notes are to be repaid from, among other sources, the lenders' pro rata share of 25% of the net cash collections from three recent new clients along with its next new client. During the six-months ended November 30, 2021, the Company received \$578,263 intended to be invested in such Offering, of which \$10,000 was received from an Officer and Director of the Company and \$50,000 was received from a related party of such Officer and Director of the Company. In addition, during the period, two lenders debt settled approximately \$90,000 of debt into the Offering. These amounts were recorded in 10% short-term loans until the Offering's closing on October 15, 2021, when the Offering's convertible promissory notes were issued; and (2) the Company received noninterest-bearing advances, payable on demand, in the amount \$148,965 from two Officers and Directors of the Company.

Since early 2020, the outbreak of the novel strain of coronavirus ("COVID-19") has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, including the implementation of travel bans, imposed quarantine periods and social distancing, have caused material disruption to businesses globally. Governments and central banks have reacted at times with significant monetary and fiscal interventions designed to stabilize economic conditions. The duration and impact of the COVID-19 and most recently its variants remain unknown. At this time, additional fiscal stimulus in the United States is being considered by Congress. In addition, States are in various stages of distributing vaccines from a number of manufacturers. It is not possible to reliably estimate the length and severity of these developments and the impact on the financial results and condition of the Company in future periods.

Based on the above factors and others, readers should be aware of the auditors' going concern qualification by referring to Note 1 of the Company's audited consolidated financial statements as at and for the year ended May 31, 2021.

ORGANIZATIONAL STRUCTURE – OPERATING DIVISIONS

As at November 30, 2021 and continuing to the date of this MD&A, the Company's primary operations are provided by its subsidiary, CHI, which includes its wholly-owned subsidiaries, CHRS and CHCS. CHRS is well positioned for growth in the hospital revenue integrity market providing lost charge recovery services, DRG accuracy reviews and chart review solutions primarily for hospitals in the U.S. healthcare industry. CHCS is well positioned for growth in the cyber security penetration testing for the U.S. healthcare industry. Management's strategic plan for CHI and the anticipated results of the strategic plan are discussed elsewhere in this MD&A.



Summary Results of Operations for the six-months ended November 30, 2021 by Division:

| | <u>CHRS</u> | <u>CHCS</u> | <u>Certive</u> | <u>Total</u> |
|-------------------------|-------------|-------------|----------------|--------------|
| Revenues | \$620,189 | - | - | \$620,189 |
| Operating Costs | \$(759,487) | - | - | \$(759,487) |
| Gross Margin | \$(139,298) | - | - | \$(139,298) |
| Expenses - Other | \$(400,227) | - | \$(177,775) | \$(578,002) |
| Interest Expense | \$(4,182) | - | \$(415,113) | \$(419,295) |
| Other Income | - | - | \$213,193 | \$213,193 |
| Net Loss | \$(543,707) | \$- | \$(379,695) | \$(923,402) |

The Company is continuing to implement initiatives associated with completing a market, product and operational analysis, completing an inbound marketing strategy, leveraging the Company's competitive advantages and strong market presence, enhancing its onboarding procedures for new business – all to drive sales growth and cash flows. In addition, the Company implemented specific cost containment measures both at the operational and corporate levels.

SELECTED ANNUAL INFORMATION

The following financial data, which has been prepared in accordance with International Financial Reporting Standards (IFRS), is derived from the Company's financial statements.

| | Year ended: | | |
|---|---------------|---------------|---------------|
| | May 31, 2021 | May 31, 2020 | May 31, 2019 |
| Revenue | \$1,756,176 | \$1,406,309 | \$1,109,687 |
| Expenses - Total | \$3,799,552 | (\$3,406,104) | (\$2,175,435) |
| Net loss | (\$2,043,376) | (\$1,999,795) | (\$1,065,748) |
| Total assets | \$709,992 | \$879,968 | \$939,374 |
| Current liabilities | (\$8,301,935) | (\$6,349,961) | (\$6,425,331) |
| Non-current liabilities | (\$150,000) | (\$644,083) | (\$590,259) |
| Shareholders' deficit | (\$7,741,943) | (\$6,113,993) | (\$6,076,216) |
| Net loss per common share (basic and diluted) | (\$0.01) | (\$0.02) | (\$0.01) |

As noted elsewhere in this MD&A, the results of operations for the KCA Division have been reported in the statements of loss and comprehensive loss in aggregate as discontinued operations and in the statements of financial position as a receivable from sale of KCA. The receivable from sale of KCA in the above schedule for the years ended May 31, 2021 and 2020 are \$95,801 and \$106,060, respectively.

SELECTED QUARTERLY INFORMATION

The following tables summarize the results of operations for the four-quarters ended November 30, 2021 and 2020:

| | Three-months ended: | | | |
|---|---------------------|--------------------|--------------------|--------------------|
| | Nov. 30, 2021 | Aug. 31, 2021 | May 31, 2021 | Feb. 28, 2021 |
| Revenue | \$356,353 | \$263,836 | \$501,264 | \$413,010 |
| Total expenses | \$927,196 | \$829,589 | \$1,254,811 | \$1,046,430 |
| Loss from continuing operations | (\$570,843) | (\$565,753) | (\$753,547) | (\$633,420) |
| Non-recurring gain (loss) | \$171,062 | \$42,133 | \$19,383 | \$92,431 |
| Net loss | <u>(\$399,781)</u> | <u>(\$523,620)</u> | <u>(\$734,164)</u> | <u>(\$540,989)</u> |
| Net loss per common share (basic and diluted) | (\$0.00) | (\$0.01) | (\$0.01) | (\$0.00) |

| | Three-months ended: | | | |
|---|---------------------|--------------------|-------------------|--------------------|
| | Nov. 30, 2020 | Aug. 31, 2020 | May 31, 2020 | Feb. 29, 2020 |
| Revenue | \$419,005 | \$422,897 | \$323,648 | \$418,439 |
| Total expenses | \$1,037,864 | \$944,713 | \$954,803 | \$1,158,224 |
| Loss from continuing operations | (\$618,859) | (\$521,816) | (\$631,155) | (\$739,785) |
| Non-recurring gain (loss) | \$381,200 | (\$8,748) | \$613,401 | \$234,301 |
| Net loss | <u>(\$237,659)</u> | <u>(\$530,564)</u> | <u>(\$17,754)</u> | <u>(\$505,484)</u> |
| Net loss per common share (basic and diluted) | (\$0.00) | (\$0.00) | (\$0.00) | (\$0.00) |

IMPORTANT ACTIONS BY MANAGEMENT AND THE COMPANY'S BOARD

Material Events That Occurred During the Year Ended May 31, 2021:

- The Company raised funds for working capital during the year-ended May 31, 2021 as follows:
 - On July 26, 2020, CHI received loan proceeds of \$150,000 based on its application under the SBA Economic Injury Disaster Loan Program bearing an interest rate of 3.75%, repayments deferred for two years and then \$731 monthly payments for the 30-year repayment.
 - On August 27, 2020, the Company's received \$2,000 from an Officer and Director of the Company in exchange for a short-term demand note, which bears interest at 12%.
 - On February 2, 2021 the Company received non-interest-bearing advances, payable on demand, in the amount of \$175,950 from two Officer's and Directors of the Company.
 - In regard to the Company's offering of 12%, four-year convertible promissory notes, that are convertible into common shares of the Company at \$0.14/share, such offering represents \$452,609 of funds received. The offering was closed on September 28, 2020.
 - Effective on November 1, 2020, the Company launched a \$1,000,000 Private Placement Offering of 10% 48-month convertible promissory notes which are convertible into common shares of the Company at \$0.14/share. As at May 31, 2021, the Company has received \$273,788 in 10% Demand Notes intended for the Offering, The convertible promissory notes will be issued at the Offering's closing. Of such amount, \$69,000 was received from two Officers and Directors of the Company and \$73,263 was received from two members of the Company's Advisory Council.

- The Company's Scottsdale, Arizona operational headquarters office lease expired on July 31, 2020 and the Company elected not to accept the landlord's renewal offer. Due to the uncertainty of the impact of COVID-19 on the commercial real estate market, the Company opted to relocate to a nearby executive suite after entering into a new lease on a month-to-month basis to reduce occupancy costs. The landlord committed to not increasing the month-to-month rental rate during the initial 12-month period.
- On July 14, 2020, a lender to the Company elected to convert a promissory note convertible at CDN\$0.05 for 1,667,000 shares of the Company's common stock.
- In an effort to resolve the issue of unpaid payroll withholding taxes for the period, approximately July 1, 2017 to June 30, 2018 by the Company's former executives, the Company submitted to the US Internal Revenue Service ("IRS") a proposed Offer-in-Compromise ("OIC") of the Company's remaining liability due the IRS for the balance of unpaid payroll withholding taxes, penalties and interest. The IRS has initially declined the Company's OIC. The Company's appeal of such decision is under review by the IRS. As of the date of this MD&A, the outcome is unknown.
- On November 20, 2020, CHI received notice that the entire \$368,600 loan pursuant to the U.S. Small Business Administration ("SBA") Paycheck Protection Program under the CARES Act (the "PPP Loan") received on April 22, 2020 had been forgiven. CHI used the proceeds to pay for qualifying expenses, such as payroll, payroll taxes, employee benefits and occupancy costs. In accordance with the PPP Loan forgiveness terms, the \$10,000 advance received from the SBA Economic Injury Disaster Loan ("EIDL") was to be repaid based on the terms of the PPP Loan. However, the Company received notice from its financial institution on February 24, 2021 that the \$10,000 advance and \$82 of accrued interest related to the SBA EIDL was also forgiven.
- On December 31, 2020, 4,058,708 stock options expired. The expired stock options consisted of 508,708 stock options pertaining to the Company's former CEO and of 3,550,000 stock options pertaining primarily to current and former members of the Company's Advisory Council. Such expired stock options were exercisable at CDN\$0.25.
- On January 29, 2021, 4,200,000 of stock options granted to executive management have expire because the vesting provision was not met. The stock options were granted by the Company's Board of Directors contingent upon the Company achieving a share price sustained at or above \$0.30/share for a 45-consecutive day period on a volume weighted basis prior to January 29, 2021. When the Company initially granted these options, it was determined that the probability of achieving the required share price was nil and as a result did not record any share-based compensation in connection with these options.
- On March 18, 2021, a lender converted \$116,606 of principal and accrued interest in the Company's two-year 8% convertible promissory note into 1,943,441 common shares at a conversion price of \$0.06/share.

- On May 29, 2021, three lenders converted \$174,548 of principal and accrued interest in the Company's two-year 8% convertible promissory notes into 2,909,137 common shares at a conversion price of \$0.06/share.

Material Events That Occurred During the Six-Months Ended November 30, 2021:

- The Company raised funds to provide working capital during the six-months ended November 30, 2021 as follows:
 - The Company received \$578,262 from lenders to the Company in 10% Demand Notes intended for the Company's Offering of 10% 48-month promissory notes convertible at \$0.14/share, which will be issued at the Offering's closing. Of such amount, \$10,000 was received from an Officer and Director of the Company and \$50,000 was received from a related party of such Officer and Director of the Company.
 - The Company received noninterest-bearing advances of \$148,965 from two Officers and Directors of the Company.
- The Company changed the legal name of CHI's wholly owned subsidiary Omega Technology Solutions Inc. to Certive Health Revenue Solutions Inc. ("CHRS").
- On July 14, 2021, the Company formed a second CHI wholly owned subsidiary Certive Health Compliance Solutions Inc. ("CHCS")
- Effective September 8, 2021, CHCS entered into a binding Memorandum of Understanding with a technology company as a preferred partner to sell its suite of cyber security products, onboard new clients and provide customer service to health care companies desirous of enhancing their cyber security defense in an on-demand HIPAA-compliant manner.
- On September 13, 2021, 1,050,000 stock options expired pertaining to the Company's former CEO. Such expired stock options were exercisable at \$0.22.
- On October 6, 2021, the Company held its Annual General and Special Meeting of its Shareholders whereby nearly 70% of the Company's outstanding shares were voted. The Company presented its Audited Consolidated Financial Statements for the year ended May 31, 2020. In addition, the Company's shareholders set the Board at five Directors re-electing Tom Marreel, Tim Hyland, Scott Thomas and Jeff Wareham. In addition, the Company's nominee Sheila Schweitzer was elected as a Director to replace Jack Saltich. The Company's shareholders approved Harbourside CPA LLP to continue as the Company's independent accountants. Also, the Company's shareholders approved the Company's Stock Option Plan.
- On October 6, 2021, the Company's Board met and re-elected Tom Marreel as the Company's Chair and CEO, Tim Hyland CFO and Treasurer, Scott Thomas Senior VP – Investor Relations and Mike Miller, Corporate Secretary and Chief Legal Officer of the Company. Jeff Wareham was re-elected Chair of the Company's Audit Committee and Sheila Schweitzer was elected Chair of the Company's Governance, Compensation and Nominations Committee.

- On October 15, 2021, the Company closed its Offering of 10% 48-month Convertible Promissory Notes convertible at \$0.14/share. The notes are to be repaid from, among other sources, the lenders' pro rata share of 25% of the net cash collections from three recent new clients along with its next new client. The Company raised a total of \$852,050 of cash and debt settled past due principal amounts of \$159,249 into the Offering. Along with discounts and accrued, unpaid interest related to these amounts, at closing, the Company issued 10% 48-month Convertible Promissory Notes totaling \$1,144,447.
- On October 29, 2021, the Company's Board of Directors approved a new non-brokered \$1M Private Placement. The funds received from this Offering shall primarily be utilized for the purpose of establishing and funding (seeding) its newly created subsidiary CHCS. The Offering will be ten US\$100,000 "Units" and each Unit shall include the following:
 - \$50,000 for 500,000 shares of Certive at a deemed value of \$0.10/share; and
 - \$50,000 for a 0.5% direct ownership of Certive's new operational subsidiary CHCS, which has a deemed value of \$10M.

Material Events That Occurred Subsequent to November 30, 2021:

- The Company raised funds to provide working capital subsequent to November 30, 2021 as follows:
 - Two Officers and Directors of the Company provided funds and/or directly paid expenses of the Company totaling \$143,300; and
 - The Company received \$50,000 from a lender and issued the lender a 10% Demand Note, which matures in 120-days from receipt of the funds.
- On January 24, 2022, the Company received confirmation from the IRS that, following its appeal, the Company's Offer-in-Compromise was denied by the IRS Independent Office of Appeals as not being in the best interest of the U.S. Government.

THE BUSINESS OF CERTIVE HEALTH INC. ("CHI")

CHI's Mission and Vision

CHI's mission is making healthcare better by applying its People-Equity and Capital to provide solutions in the healthcare communities it serves.

CHI's vision is to leverage its people's experience, expertise, and relationships in the US healthcare sector.

**CERTIVE HEALTH ASSEMBLED A GREAT HEALTHCARE TEAM
AND WE ARE BUILDING A GREAT HEALTHCARE COMPANY AROUND IT**



Leadership, Board of Directors, and Advisory Council are comprised of hand-picked achievers who have built, grown and sold healthcare companies. All are investors in the company – all have significant networks. Their collective experience, expertise, and relationships, is the People-Equity upon which the company was founded.

Advisory Council · Governance · Management

CHI's Evolution

In late 2013, the Company assessed its target market and competencies and narrowed its strategic focus to the provider side of the U.S. healthcare industry and specifically to U.S. hospitals, who wrote off between 3% and 15% of their total revenues as denied claims for a variety of reasons which was an indicator of the severity of the problems associated with the complexity of the reimbursement process and the overall market.

On July 15, 2015, the Company acquired the assets of CHRS. With that acquisition, the Company established a technology base and the ability to provide several core revenue cycle services.

Through the period up to August 2018, CHI had secured a toehold in a segment of the overall hospital revenue cycle market. Led by Tom Marreel, the Company had assembled the foundation of its Advisory Council which is comprised of accomplished senior healthcare executives as both investors and advisors. As Advisors, these executives could guide CHI to realize its vision of becoming a significant contributor in healthcare change. The Advisory Council represents the People-Equity around which the Company is being built.

Recognizing the opportunity that lay ahead, several changes in management were made as Tom Marreel joined the team as CEO and Timothy Hyland joined as CFO. Both consummate leaders, their experience and connectivity in healthcare has positioned the Company to achieve its vision.

Initially, management is focused on organic revenue growth through its wholly owned subsidiary, CHRS, which operates a Lost Charge Recovery services business in Ft. Lauderdale, Florida. Utilizing proprietary analytics, workflow and combining with skilled nurse auditors, CHRS, retrospectively audits hospital bills that have been previously submitted to payers. By comparing the original hospital bill to the patient's original medical records, auditors identify and validate charges that should have been included on the original hospital bill but were not. These identified lost charges are then submitted to the payers on behalf of the hospital, and when paid, CHRS invoices the hospital a contingency fee percentage of the total amount recovered by the hospital.

In addition, management is evaluating revenue growth through acquisition of additional businesses in the Hospital Revenue Cycle Management Services sector of the U.S. healthcare market.

DISCUSSION OF THE OPERATIONS OF CHI

CHI's People Equity - Management and Governance

The current Board Members and Officers of the Company include:

1. Tom Marreel, Chairman and CEO, for 30+ years has held senior positions in all areas of the health plan side, including founder and CEO of his own company. He was a senior executive at Schaller Anderson, a health management and consulting company, that was sold to Aetna in 2007.
2. Tim Hyland, Director, CFO & Treasurer, for 30+ years has been an experienced executive in healthcare finance, business development and mergers and acquisitions. He was Schaller Anderson's CFO for 13 years and has served on the national board of HFMA.
3. Jeff Wareham, Director & Chair of the Audit Committee, is a former Vice President of Industrial Alliance Securities, and is currently CEO of Catch Capital Partners, a director of Marquest Asset Management, and a director of Bold Ventures Inc, a TSX-V listed company.
4. Scott Thomas, Director, Senior VP of Investor Relations, for 25+ years has experience in the financial industry as a broker, Trader and Hedge Fund Manager. He is a venture capitalist and private investor who works with management to drive solutions to create stakeholder value.
5. Sheila Schweitzer, Director, Chair of the Governance, Compensation & Nominations Committee, is co-founder Blue Ox Healthcare Partners (BOHCP), formed as a private equity investment firm providing capital to growth stage healthcare companies. Over the past 30+ years, Sheila has generally focused on the hospital revenue cycle management industry. In such capacity, Sheila has founded several companies and has held numerous executive and association leadership roles over her professional career. In 2020, Sheila joined the Company's Advisory Council becoming an advisor to the Company's current CEO and CFO.
6. Michael Miller, Corporate Secretary & Chief Legal Officer, for 40+ years has extensive experience in the legal profession serving as General Counsel for multiple major companies. He also served in senior management capacities and created environmental insurance programs.

CHI's People Equity - Advisory Council

The Company has assembled an outstanding Advisory Council consisting of experienced senior healthcare executives who have built, lead, and sold significant enterprises in the healthcare market, and possess broad complimentary skills. The Advisory Council, their network of executive leads, subject matter experts, and the extended network of experienced healthcare talent at the "doer" level is an asset for Certive.

The purpose of the Advisory Council is to provide direction, guidance, and special project-based support to management in the design and implementation of business strategies aimed at creating an overall near and long-term enterprise value. The Advisory Council was formed, specifically, to assist the CHI's management in determining the best strategies to affect growth in an ever-changing U.S. healthcare market.

Current members of the CHI's Advisory Council, who have all invested in the Company, include:

1. Dr. Arthur Pelberg, an internal medicine specialist, served as the President and Chief Medical Officer of Schaller Anderson from 1999 to 2007 and brings to the Company rich clinical and senior level healthcare operations experience.
2. Jack Chapman is a nationally recognized Revenue Cycle Management expert and consultant to the healthcare provider community.
3. Steve Schramm, the founder of Optumas, an actuarial analysis organization for large healthcare purchasers. Mr. Schramm's background brings to Certive the knowledge to use sophisticated actuarial and analytics toolsets that provide customers with meaningful information health data.
4. Don Gilbert has an extensive background in healthcare in the State of Texas where he served as Secretary of Health and Human Services under Governor George W. Bush.
5. Michael Marshall, CEO of e5 Workflow Inc., provides to Certive, operational capabilities in revenue cycle management with hands on expertise in all aspects of this industry.
6. Jeffrey Benton is currently the managing director of Fairfield Advisors, a hedge fund specializing in market structure arbitrage and volatility strategies. Mr. Benton is a former Governor of the New York Stock Exchange and has served on several New York Stock Exchange committees.
7. Dr. "J.J." Linder is a graduate of the Washington University School of Medicine in St. Louis, Missouri (1996). Most recently, Dr. Linder is Chairman of Emergency Medicine at Chandler Regional Medical Center (2012-Present); Medical Staff President (2018-Present); and Past-Member Ethics Committee.
8. John Orsini is currently the Senior Vice President and Chief Financial Officer of Northwestern Memorial HealthCare (NMHC). Mr. Orsini has proven expertise in the strategic financial management of multi-hospital health systems and brings with him more than 30-years of health care finance experience.
9. Sheila Schweitzer is a five-time healthcare entrepreneur with 30+ years of experience in the healthcare industry. She has in-depth success as a C-level executive, investor, and advisor.
10. Tim Bricker is a senior executive in leading hospitals and health systems in the western United States for 25 years. He has overseen significant growth initiatives leading to a market share increases, developed several innovative partnership arrangements with physician groups, freestanding emergency department providers, and ambulatory services providers.

Factors Impacting the Growth of CHI

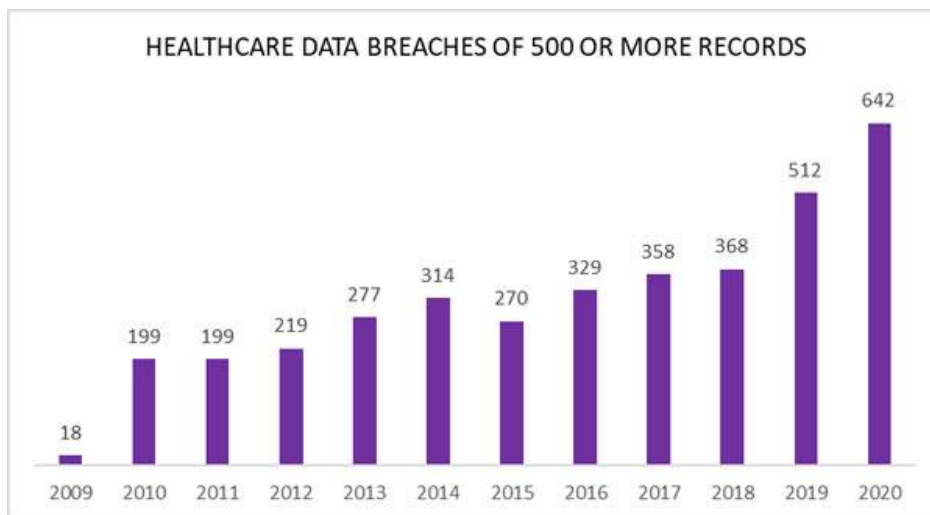
1. CHI is in the process of implementing several plans that will align CHI's operational direction to customer demand, which includes an investment of resources to increase sales, to enable better support of existing customers, to have the capacity to expeditiously onboard new customers and to exceed customer expectations. When several anticipated new customers are secured and begin to generate sales, the burden of seeking outside capital to support operations will be reduced.
2. CHI's near-term organic growth strategy is based upon its ability to aggressively expand its sales and marketing functions and deliver a simple compelling message to the key decision makers in revenue cycle functions at targeted hospitals. New client onboarding and volume throughput are scalable functions that CHRS currently possess. A significant investment in product marketing, inbound marketing, and selling is currently underway.
3. The identification of selected acquisition targets that complement the core business is a key factor that may impact growth. The Company and CHI have identified targeted opportunities in the U.S. healthcare industry that complement current service offerings.
4. The identification of new lines of business within revenue cycle management for U.S. hospitals are unique and provide value-added benefits for hospital administrators.
5. The ability to cross-sell different services to CHI's customers.
6. CHI profitability and the Company's consolidated profitability as well.
7. There are expectations regarding the ability to raise capital to fund increasing working capital requirements and achieve sustainable near and long-term growth. Acquisitions may lead to substantial dilution if the majority of the acquisitions are stock based.
8. CHI must be mindful of a downward move by upper market tier participants who recognize the opportunities in the tier 3 highly fragmented market space.
9. CHI must assess the relative risk associated with acquisition size, category of revenue integrity services provided and the need for working capital to support the growth of each acquisition.
10. CHI must be mindful and reactive to disruption in the U.S. healthcare markets to achieve maximum rates of return.
11. As CHI expands its service offerings, it will need to ensure that there is a constant vigilance over new and changing regulations that will impact the ability to remain compliant.
12. The Company will continue to direct and manage the affairs of CHI and its Board if and until any divestiture and transition is completed.

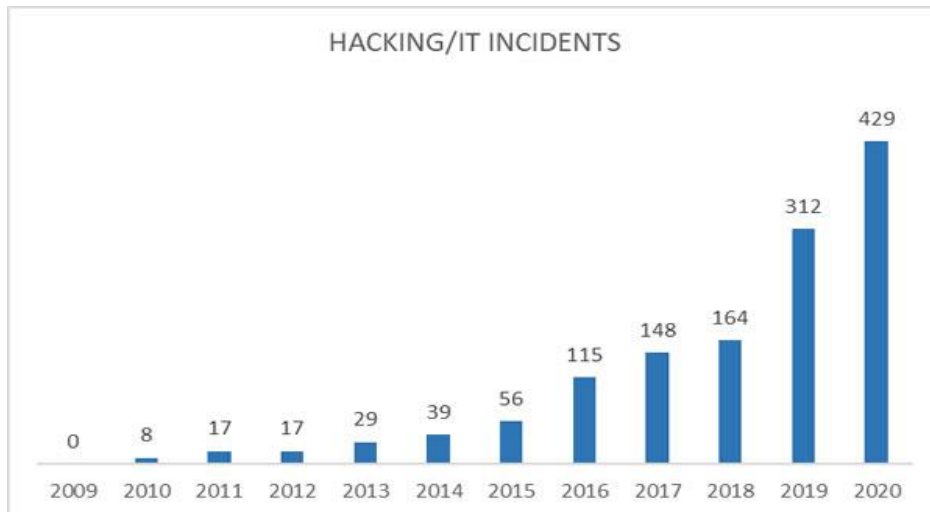
DISCUSSION OF THE OPERATIONS OF CHCS

Description of CHCS’s Business

CHCS is readying its operations to begin providing to healthcare organizations in the United States and Canada, the Cyber Health Suite of products powered by TechSlayer LLC. CHCS will be responsible for sales, onboarding of new clients and ongoing customer service. The Cyber Health Suite of products include offering its health care clients the ability to perform on-demand penetration testing identifying internal and external threats with actionable encrypted reports. CHCS will also provide its clients the resources to remediate the cyber threats identified by the Cyber Health Suite.

As reported by the HIPAA Journal: “Healthcare data breach statistics [see below] clearly show there has been an upward trend in date breaches over the past 10 years, with 2020 seeing more reported data breaches than any prior year. Healthcare data breach statistics show hacking is now the leading cause of healthcare data breaches. Many hacking incidents between 2014 and 2018 occurred many months, and in some cases years, before they were detected.” It’s obvious that the current most popular cyber security vendors and products are not preventing cyber adversaries from successfully attacking its targets.





Most healthcare organizations are under continuous attack from Cyber adversaries. And, when a Cyber adversary is successful in hacking into it, the financial implications, quality of care risks and privacy violations are devastating. For example, Scripps Health in San Diego, CA was hit with a crippling ransomware Cyber-attack in May of 2021. This one single attack made Scripps go “Dark” for three-weeks. The Cyber adversary gained access to over 140,000 patients’ personal information, health data and financial information, including social security numbers and drivers’ license information. Plus, while IT consultants were brought in to reconstruct their entire IT infrastructure, over the course of three-weeks, patient care was documented the old fashion way – using paper records, which obviously disrupted patient care. The bottom line, it was reported by Robert King that this successful Cyber-attack estimated financial impact to Scripps Health was \$112.7M through June 2021 with lost revenue being the costliest financial component. The HIPAA Journal recently reported that healthcare data breaches average cost has increased from an average of \$2M to more than \$9M per incident. Healthcare organizations are being forced to increase their budgets to deal with the growing number of Cybersecurity threats providing CHCS with a tremendous opportunity to provide healthcare organizations a more cost-effective and technologically advanced Cyber security solution through its Cyber Health Suite.

Competitive Advantages of Certive Health’s Cyber Health Suite

Cyber Health Suite is a cost-effective way to continuously self-assess, validate and remediate identified Cyber-vulnerabilities. Cyber Health Suite:

- Replaces the need for multiple vendors, products and consultanting costs
- Improves efficiency, accuracy and speed
- Competitive pricing provides significant cost savings
- Privacy through encrypted reports are more secure
- Built using a “zero-trust” architecture

The HIPAA Journal further reports that adopting a zero-trust approach to security makes it easier for organizations to deal with data breaches. Organizations with a mature zero-trust strategy reduced the average cost of a data breach from approximately \$5M to \$3.25M - \$1.75M lower than those organizations not adopting a “zero-trust” approach.

CHCS’ Cyber Health Suite establishes an outside-in layered security approach that discovers threats and performs ethical exploits ensuring that network configurations and files are not modified. It is a cost-effective way to continuously self-assess, validate and remediate our clients’ Cyber-vulnerabilities all at the click of a button, which staying current on the latest threats Cyber adversaries are deploying. In addition, Cyber Health Suite is rapidly deployable locally onto an organizations IT network – training in about an hour and an approximate 15-minute run time.

DISCUSSION OF THE OPERATIONS OF CHRS

Description of CHRS’s Industry

REVENUE CYCLE MANAGEMENT FOR HOSPITALS - A DEFINITION

All healthcare providers depend on three types of payment sources: self-pay by the patients, insurance company benefit payments and government-based programs (Medicare and Medicaid). The process of billing and collecting such payments has grown more complex over the years as insurance and governmental programs have become more intricate. The uninsured and the higher deductible insurance policies have forced a greater need to collect payments directly from patients. Many hospitals lack the technical sophistication to adequately bill and collect from these various payment sources. Revenue Cycle Management (RCM) systems have developed, over the past twenty years, how to address the needs of hospitals and other healthcare providers. The RCM process is composed of the following segments:

1. Scheduling and Eligibility
2. Pre-Registration and Financial Clearing
3. Admitting, Registration
4. Point of Service Charge Capture
5. Case Management
6. Coding
7. Pre-Billing and Billing
8. Submission to Payers - Patients and Third-Party Payers
9. Payment Posting
10. Denial and Payment Analysis
11. Self-Pay and Collections

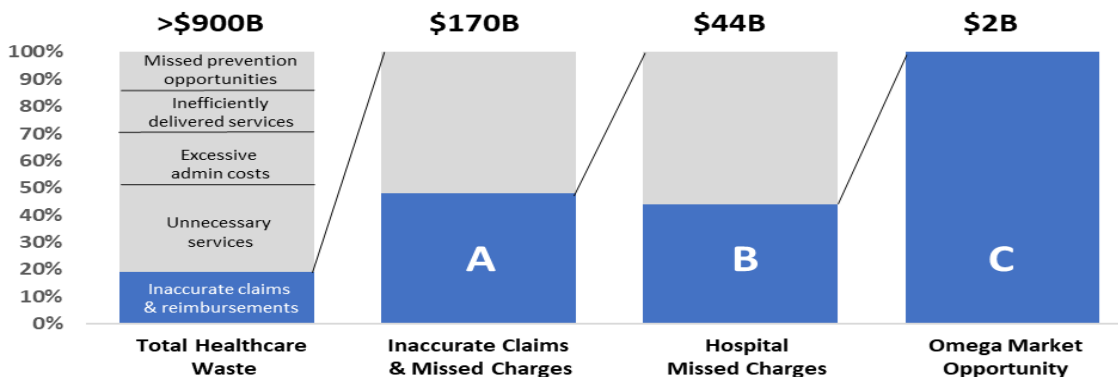
CHRS's Market

The U.S. healthcare market is a \$3.7T industry with over \$900B of that being lost to waste and inefficiency, \$176B of that alone coming from the revenue cycle area. With overall healthcare costs among the highest in the world and the quality of care among the lowest, the U.S. healthcare market is ripe for innovation and improvement. With its size and complexity, change takes time. The changes will not be coming from a few select leaders but rather the many smaller and more nimble innovators unconstrained by the past, with the experience to get it done. Four primary market forces are driving these trends:

12. There are numerous hospitals that build centralized revenue cycle operations and neglect to continually improve their own internal unit. A strategy to integrate this should include a value-added shared services organization that provides a common business intelligence platform across entities and service lines system wide.
13. Increasing patient obligations for hospital bills resulting from commercial payers reducing their benefit leads to a growing amount of hospital bad debt.
14. Commercial payers' scrutiny of claims has significantly increased. Hospitals are losing an average of five percent of their margins to underpayments, denials, and contract negotiations. Payers often have the advantage in terms of data and insight in such negotiations.
15. While major surgeries and procedures are often charged automatically based upon time, less invasive surgeries are separately charged, and certain procedures are often missed. Examples of these missed charges are the improper billing of pharmaceutical administration, drug waste, interventional cardiology coding errors and charges for implantable devices being omitted.

Under continuing healthcare reform, reimbursement models will continue to evolve from traditional fee-for-service (FFS) models to outcome-based models. FFS models have proven to be complex from a vendor's point of view and the outcome-based model becomes more complex from a vendor's technology standpoint. Overall, the Revenue Integrity Market Segment is forecasted to continue to grow. Separately, the healthcare analytics segment is ~\$40B, doubling year over year with predicted continued strong growth as healthcare systems and payers begin to take advantage of the interoperability put in place after years of investing in their IT systems.

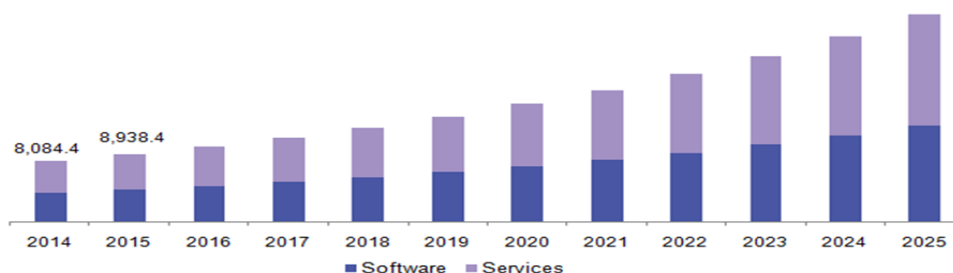
Market Opportunity Missed Charges



- A** - Total waste and inefficiencies in revenue cycle.
- B** - Avg 350 bed hospital misses \$22M in charges X 2K hospitals = \$44B market.
- C** - Omega serviceable market of 5% = \$2B market opportunity.

Source: U.S. National Academy of Sciences' Institute of Medicine and CMS, Healthcare Finance News

Overall Revenue Integrity Market Size



Significant investments are being made in healthcare, driven by the Center for Medicare and Medicaid Services (CMMS). These are to reduce the cost of care, improve outcomes, and improve patient satisfaction. Revenue cycle improvements affect all three of these reform areas. Upgrading and making investments in HIM systems will have a major impact. Replacing old or implementing new electronic health records and patient accounting systems is a huge disruptive undertaking. When completed, this will create an opportunity for a new generation of systems that can communicate with each other opening true interoperability between providers, payers, ambulatory providers, and acute providers. Most importantly, vendors like CHRS who through standard ambulatory payment classifications (APCs) can access data and deliver results back to the client in an efficient manner.

Regardless of the specific area of healthcare focused on, technology in terms of automation, workflow, analytics, predictive analytics, and artificial intelligence will be part of the future. For the present, CHRS has a unique and highly competitive technology enabled analytical product and with proper marketing and sales can generate significant cash during the next few years, which will provide resources to drive development. Organic growth vs. acquisitive growth means a higher return on investments (ROIs), but CHRS will likely use a combination to achieve the long-term objectives.

Description of CHRS's Business

CHRS REVENUE INTEGRITY ANALYTICS PLATFORM

Revenue Integrity Analytics provide retrospective claim audits and lost charge services. CHRS uses a proprietary process that utilizes a unique combination of revenue integrity analytics and enables workflow technology. This ensures that every claim that has the potential to yield additional revenue is properly audited and that each claim is audited for accuracy and errors. This yields superior returns for our clients. CHRS's unique Revenue Integrity Analytics platform captures more missed charges, underpayments, and claim errors than any competitor in the market. This market is large and can drive significant revenue and margins for CHRS.

CHRS also offers OCExaminer™ missing charge capture software and claim scrubber on a SaaS basis as well its ChargeMASTER™ analysis tool. OCExaminer™ routinely finds 10-12% more claim errors than our competitors, however, the market for competing claims scrubbers is quite competitive with annual recurring licensing fees of \$20K and long 7-year contracts make it a difficult business to penetrate. Both service offerings will be looked at for future repositioning in the market. One example of a possible repositioning of OCE is the ability to consistently find 10% to 12% more claims errors on Medicare and Medicaid outpatient claims than competing solutions. If CHRS were to focus the sales efforts of this product on these government plans, it would be a reasonable assumption that the strong performance would telegraph through to engagements in the more lucrative commercial lost charge recovery business. Both services are used internally as part of our Revenue Integrity Analytics service offering.

Competitive Landscape

There are three categories of competitors:

- a) In-sourcing by CHRS's target hospital clientele
- b) Indirect competitors that offer technology solutions
- c) Direct competitors that offer services such as continuous process improvement programs

The principles of the philosophies of continuous improvement are taking hold and the goal is to address the problem at the root cause which up until now has not come to fruition. Most solutions will be technology based i.e., workflow, analytics, and Common Data Model through Natural Language Processing.

1. Hospital In-Sourcing:

This is the status quo. Hospitals do not have the internal resources and efficiencies to do this alone and have long relied on vendor relationships to help manage through the complex reimbursement and revenue cycle process. This will not change. Increasing complexities, reduced reimbursements, focus on outcomes, rising costs of care, consolidation, and changes in the regulatory environment have resulted in increased financial pressure on the hospitals and the need for improved efficiency. All this results in an increased market opportunity.

2. Indirect Technology Vendors:

Several vendors such as MedAssets and Craneware provide technology solutions that attempt to solve the hospitals' problems. Hospitals are resistant to further reinvestment in more "systems" and need to have their problems solved. These solutions contribute to the problem by reducing claim value, allowing greater leakage to occur. Often, hospitals are frustrated with pure technology solutions and the absence of a strong service component that fails to deliver on the promised value proposition. Several data analytics have aided healthcare solutions based on their platforms.

Large Health Information Management System (HIMS) providers such as Cerner and Epic are technology suppliers to the hospital industry. They are seeking to add a viable service component to their revenue models. They possess unique access to potential new CHRS customers. CHRS, on the other hand, is a service company that can quickly adapt to change and identify hospital solutions. CHRS then becomes a very important piece of the puzzle to these large competitors who are ill-equipped to adapt quickly. CHI, therefore, treats these companies as a source of business for CHRS, not direct competition.

3. Direct Service Competitors:

Tier 1 players such as Accenture provide comprehensive services to the industry with a "big" service model. These companies often are engaged with the large hospital systems. They are subject to the same "big" inflexibility of larger corporations. However, this does not address the core leakage issue, leaving white spaces and large revenue leaking problems unaddressed.

Tier 2 players are medium sized players that are built to sell and have no domain capacity other than what they bought and little capacity to strategically think quickly. Private equity is attracted to this space, which validates to some extent the opportunity, but private equity firms need to deploy large sums of capital which often results in ineffective returns on cash invested. Some of these companies could become larger future acquisition targets for Certive.

Tier 3 players that are part of the fragmented nature of this tier have customer access but are cash limited and have no long-term vision for how they fit into the market. This makes them perfect acquisition targets for Certive where they could acquire attractive clients and/or service niches, layer its strategies, use the vast data it acquires to drive the development of better tools for long-term risk management and become a sought-after enterprise.

FINANCIAL COMPARISON TO PRIOR PERIODS

Financial Position as at November 30, 2021 compared to May 31, 2021

The following discussion of the Company's financial position is based on the Company's condensed consolidated interim statement of financial position as at November 30, 2021 and the audited consolidated statement of financial position as at May 31, 2021, which are reported on a comparative basis in all material respects.

Current Assets

As at November 30, 2021, the Company's total current assets of \$434,128 compared to \$483,343 at the prior year-end, a decrease of \$49,215 or 10% due primarily to the following: marketable securities of \$17,412 compared to \$36,785 at the prior year-end due to an unrealized decline in the FMV of the 64,000 shares of Mobilum Technologies Inc. owned by the Company, a decrease of \$19,374 or 53%; and, accounts receivable of \$353,816 compared to \$404,091 at the prior year-end, a decrease of \$50,275 or 12% due primarily to a commensurate decline in revenue. Such decreases were partially offset by prepaids of \$57,964 compared to \$40,532 at the prior year-end, an increase of \$17,432 or 43% due primarily to an increase in prepaid compensation due on the 1st of the month. Estimated amounts are accrued as revenue for CHRS's completed work, which is known as work-in-progress ("WIP"). After CHRS's identified lost charges are processed and the hospital client receives payment from the payer, an invoice is generated by CHRS and sent to the hospital client for the Company's contingency fee, which is generally collected approximately 30-45 days after being invoiced by CHRS. Estimated monthly amounts accrued as WIP are subject to adjustment.

Non-current Assets

As at November 30, 2021, the Company's non-current assets of \$182,761 compared to \$226,649 at the prior year-end, a decrease of \$43,888 or 19% from the prior year-end due primarily to the following: (1) The Company received \$4,749 from KCA during the six-months ended November 30, 2021 reducing the receivable; and (2) The Company's amortization of capitalized software development costs of \$39,139 during the six-months ended November 30, 2021.

Current Liabilities

As at November 30, 2021, the Company's current liabilities were \$8,865,866 compared to \$8,301,935 at the prior year-end, an increase of \$563,931 or 7% is due to the following:

- As at November 30, 2021, the Company's accounts payable and accrued liabilities of \$2,941,854 compared to \$2,618,380 at prior year-end, an increase of \$323,474 or 12% due primarily to accrued interest expense incurred during the six-months ended November 30, 2021.
- As of November 30, 2021, the Company's convertible debt of \$4,914,156 compared to \$4,237,090 at the prior year-end, an increase of \$677,066 or 16% due primarily to the October 15, 2021 closing of the Company's \$1,000,000 Offering of 10% 48-month convertible promissory notes convertible at \$0.14/share. When the funds were received, the lender was issued 10% demand notes to accrue interest through the Offerings closing date, which then resulted in a reclassification of the demand notes (short-term loans) to convertible debt. At the option of the lender, any unpaid principal and interest may be converted to shares of the Company's common stock at \$0.14/share during the term, which classifies them as current obligations of the Company.
- As at November 30, 2021, the Company's short-term loans of \$709,856 compared to \$915,891 at the prior year-end, a decrease of \$206,035 or 22% due primarily to the 10% demand notes issued to the lenders at the time the funds were received to accrue interest until the closing of the Offering of 10% 48-month convertible promissory notes, at which time they were reclassified to convertible debt.
- The Company previously agreed to make payments totaling \$500,000, which when paid, will be full settlement of any amounts owed between the Company and the former owner of CHR'S assets as follows:
 - \$50,000 to be paid during the year ended May 31, 2019 (paid);
 - \$50,000 to be paid on May 31, 2019 (paid);
 - \$50,000 to be paid on August 31, 2019 (paid);
 - \$50,000 to be paid on November 30, 2019 (paid);
 - \$50,000 to be paid on February 29, 2020 (past due); and
 - With respect to the remaining \$250,000, 25% of CHR'S net income will be paid quarterly through August 31, 2020, when any remaining balance is due (past due).

As at November 30, 2021 and May 31, 2021, the remaining unpaid balance of \$300,000 is included in note payable – current portion (Note 11).

- As at November 30, 2021, the Company's derivative liability of \$nil compared to \$230,574 at prior year-end because the original term of the promissory notes with variable conversion prices matured on October 31, 2021.

Non-current Liabilities

On July 26, 2020, the Company was awarded a \$150,000 SBA EIDL with an interest rate of 3.75%, repayments deferred for two-years and then monthly payments based on a 30-year term loan amortization schedule. As at November 30, 2021 and May 31, 2021, the long-term principal carrying value is \$150,000.

Shareholders' Deficit

As at November 30, 2021, the Company's shareholders' deficit of (\$8,398,977) compared to (\$7,741,943) at prior year-end, a deficit increase of \$657,034 due primarily to the net loss and comprehensive loss of (\$922,123) during the six-months ended November 30, 2021, being partially offset by the \$261,852 equity portion of the convertible promissory notes being issued on the October 15, 2021 closing date of the Offering.

Working Capital Deficiency

As at November 30, 2021, the Company's working capital deficiency of (\$8,431,738) (which is the amount the Company's current liabilities of \$8,865,866 exceeds the Company's current assets of \$434,128) compared to a working capital deficiency of (\$7,818,592) at prior year-end, an increase of \$613,146 or 8% due primarily to interest accruing on the Company's debt and increasing short-term loans. Company's management believes that much of the recently issued convertible debt and accrued interest will be converted to common stock due to the relatively low conversion price per share improving its working capital deficiency in the future (see Adjusted Working Capital Schedule below).

Financial Results for the six-months ended November 30, 2021, compared to the six-months ended November 30, 2020:

The following discussion of the Company's results of operations is based on the Company's condensed consolidated interim financial statements for the six-months ended November 30, 2021 and November 30, 2020, which are reported on a comparative basis in all material respects.

Revenue

For the six-months ended November 30, 2021, the Company's lost charge recovery revenues of \$620,189 compared to \$841,902 for the prior period, a decrease of \$221,713 or 26% primarily due to the Company's CHRS Division expending resources developing new services to offer as well as time spent onboarding new clients.

Operating Costs

For the six-months ended November 30, 2021, the Company's total operating costs of \$759,487 (representing 122% of the Company's total revenues) compared to \$709,580 in the prior period (representing 84% of the Company's total revenues in the prior period). The net increase in operating costs of \$49,907 or 7% is due primarily to the following:

Direct Payroll Costs: For the six-months ended November 30, 2021, the Company's direct payroll costs of \$718,631 compared to \$670,565 in the prior period, an increase of \$48,066 or 7% due primarily to filling vacancies to absorb the projected increasing workload volumes, and their related payroll taxes and healthcare costs.

Expenses (SG&A Overhead)

For the six-months ended November 30, 2021, the Company's net selling, general & administrative (SG&A) overhead expenses of \$997,297 compared to \$1,272,995 for the prior period, a decrease of \$275,698 or 22% due primarily to the following:

Bad Debt Expense: For the six-months ended November 30, 2021, the Company's bad debt expense was \$33,723 compared to a bad debt expense of \$22,710 for the prior period, an increase of \$11,013 or 48% due primarily to the result of a study of the past experience in collecting the estimated WIP receivable being applied during the period.

Bank Charges and Interest: For the six-months ended November 30, 2021, the Company's interest and bank charges of \$419,295 compared to \$383,706 for the prior period, an increase of \$35,589 or 9% due primarily to additional debt being incurred during the period to provide working capital.

Consulting Fees: For the six-months ended November 30, 2021, the Company's consulting fees were \$34,000 compared to \$45,000 for the prior period, a decrease of \$11,000 or 24% primarily due to the completion in the prior year of a consulting project.

Foreign Exchange (Gain) Loss: For the six-months ended November 30, 2021, the Company's foreign exchange gain was (\$188,760) compared to a foreign exchange loss of \$146,528 for the prior period due primarily to the foreign exchange rate fluctuations over those periods.

General and Administrative Costs: For the six-months ended November 30, 2021, the Company's general administrative expenses of \$121,847 compared to \$97,096 for the prior period, an increase of \$24,751 or 25% due primarily to increase in D/O insurance premiums from the prior year.

Professional Fees: For the six-months ended November 30, 2021, the Company's professional fees were \$19,992 compared to \$3,070 for the prior period due primarily to an increase in legal fees related to the legal action against the Company's former CFO.

Salaries and Wages: For the six-months ended November 30, 2021, the Company's salaries and wages of \$446,907 compared to \$478,686 for the prior period, a decrease of \$31,781 or 7% due primarily to employee turnover.

Other Income and (Expense)

For the six-months ended November 30, 2021, the Company's net other income of \$213,194 compared to a net other income of \$372,450, a decrease of \$159,256 or 43% in the prior period due primarily to the following: For the six-months ended November 30, 2021, there was a one-time derivative gain of \$230,574 resulting from the maturity of the 8% 2-year promissory notes, which had a variable conversion rate so the derivative liability was taken into income. For the six-months ended November 30, 2020, there was a one-time PPP Loan forgiveness of \$373,910.

Net Loss and Comprehensive Loss

For the six-months ended November 30, 2021, the Company reported a net loss and comprehensive loss of (\$923,402) or (\$0.01) per basic and diluted income per share-based on 144,404,692 weighted average number of common shares compared to a net loss of (\$768,223) or (\$0.01) per basic and diluted income per share-based on 139,167,422 weighted average number of common shares for the prior period. The increase in net loss and comprehensive loss over the prior period of (\$155,179) was the result of a few key items partially offsetting – key increases and (decreases) in net loss and comprehensive loss are as follows:

- Revenues from lost charge recovery services declined by (\$221,713) over the prior period.
- Foreign exchange reversed from a net loss to a net gain of varying \$335,288 over the prior period.
- Other Income, net declined by (\$159,256) over the prior period.

Financial results comparison for the three-month periods ended November 30, 2021 and 2020:

For the three-months ended November 30, 2021, the Company reported a net loss and comprehensive loss of (\$399,781) or (\$0.00) per basic and diluted loss per share based on 144,404,692 weighted average number of common shares compared to a net loss of (\$237,659) or (\$0.00) per basic and diluted income per share based on 139,552,114 weighted average number of common shares for the three-months ended November 30, 2020. The increase in loss and comprehensive loss of \$162,122 or 68% over the prior period was due primarily to the following.

For the three-months ended November 30, 2021, the Company's revenue of \$356,353 compared to \$419,005 for the three-months ended November 30, 2020, a decrease of \$62,652 or 15% due primarily to the maturity of a couple older clients and the delays in onboarding of a couple newer clients.

For the three-months ended November 30, 2021, the Company's operating costs of \$374,496 were similar to the three-months ended November 30, 2020.

For the three-months ended November 30, 2021, the Company's total expenses were \$552,700 compared to \$658,735 for the three-months ended November 30, 2020, a decrease of \$106,035 or 15% due primarily to the \$80,734 reversal of the foreign exchange from a loss of \$30,219 in the three-months ended November 30, 2020 to a gain of \$50,515 in the three-months ended November 30, 2021.

For the three-months ended November 30, 2021, the other income, net of \$171,062 compared to \$381,200 for the three-months ended November 30, 2020, which is when the Company's \$370,702 PPP Loan was forgiven.

LIQUIDITY

1. As at the date of this MD&A, the Company does not have sufficient working capital to cover its operating overhead either corporately or divisionally. Sources of capital are being identified to address working capital needs. Both equity and debt financings are being contemplated as potential sources of working capital. In order for the Company to fully support its operating costs, it must generate approximately \$250,000 per month in revenue. Presently, the CHRS division generates approximately \$145,000+ in monthly revenues. With many new revenue categories being identified by management, the near-term working capital problem is correctable. Fluctuations in liquidity will continue as long as the CHRS division operates at a loss. Reduction in staffing levels and /or modified work schedules are internal means by which the Company will control these variances.
2. The Company has liquidity risk associated with past due and maturing financial instruments. As at November 30, 2021, the Company had a cash balance of \$4,936 and total current liabilities of \$8,865,866, of which \$4,914,156 may be settled for common stock as more fully described in the Adjusted Working Capital Table.
3. The Company's working capital deficiency will be reduced if all convertible debt discussed in the MD&A is exercised. As at November 30, 2021, The Company's working capital deficiency (\$8,431,738) and as adjusted (\$3,517,582). The Company had to issue more debt to cover the losses that were incurred. There are no balance sheet conditions or income or cash flow items that may materially affect the Company's liquidity other than the ability to generate revenue from existing customer contracts. Readers are directed to Note 1 in the Company's condensed consolidated interim financial statements for the six-months ended November 30, 2021 and the Company's audited consolidated financial statements for the year ended May 31, 2021 for additional information.

ADJUSTED WORKING CAPITAL TABLE as at November 30, 2021:

Certive Solutions Inc.
Adjusted Working Capital Calculation
November 30, 2021

| | | | | | | | | | |
|---|--------------------|--------------------|-------------------|-------------------------------|------------------------|----------------------------|--|-----------|--------------------|
| Total Current Assets: | | | | | | | | \$ | 434,128 |
| | Shares | Convertible | Short Term | Accounts Payable & | Note Payable | Total Adjusted | | | |
| | Outstanding | Debt | Loans | Accrued Liabilities | Current Portion | Current Liabilities | | | |
| Current Liabilities: | 144,404,692 | \$ 4,914,156 | \$ 709,856 | \$ 2,941,854 | \$ 300,000 | \$ 8,865,866 | | | |
| Conversion of Debt | 62,178,077 | (4,914,156) | | | | (4,914,156) | | | |
| Total Adjusted Current Liabilities | 206,582,769 | \$ - | \$ 709,856 | \$ 2,941,854 | \$ 300,000 | \$ 3,951,710 | | | |
| Adjusted Working Capital | | | | | | | | \$ | (3,517,582) |

4. As at November 30, 2021, the Company's working capital deficiency of (\$8,431,738) and adjusted working capital deficiency of (\$3,517,582) are both serious issues for the Company. Management of the Company does not expect that cash flows for the Company's operations will be sufficient to cover its operating requirements, financial commitments and business development priorities during the next several months. The Company will need to obtain further financing in the form of debt, equity or a combination thereof for the next twelve months to fund operations. There can be no assurance that additional funding will be available to the Company, or, if available, that this funding will be on acceptable terms. If adequate funds are not available, the Company may be required to delay or reduce the scope of its operations.
5. As at November 30, 2021, there are currently no defaults or liabilities in arrears related to lease payments, interest and principal payments on debt, debt covenants, redemption or retraction or sinking fund payments, other than certain convertible notes in the aggregate amount of \$2,778,461 and certain accounts payable and accrued liabilities that are in arrears of \$2,535,871.
6. The Company has accrued but not paid interest on all of its convertible debt. The terms of the agreements with the company's note holders are that, in most cases, accrued interest expense may be convertible at the noteholders option into shares at defined prices during the term of the note. Depending on the stock price at the time, the Company anticipates that there may at times be demand for payment of principal and interest rather than opting for conversions to common stock.

CAPITAL RESOURCES

The Company has no planned capital expenditures at the date of this MD&A. The allocation of capital during the following twelve months will be directed towards sales and marketing initiatives that will monetize the infrastructure presently in place and support the operating overheads of the public company.

OFF BALANCE SHEET ARRANGEMENTS

As at November 30, 2021 the Company had no off-balance sheet arrangements.

PROPOSED TRANSACTIONS

The Company does not have any other proposed transactions to discuss at this time.

TRANSACTIONS BETWEEN RELATED PARTIES

Balances and transactions between the Company and its subsidiaries, which are related parties of the Company, have been eliminated on consolidation and are not disclosed. The Company's related parties consist of its Officers & Directors, Key Management Personnel ("KMPs"), Advisory Council members and companies owned in whole or in part by them as follows:

| <u>Name</u> | <u>Position and nature of relationship</u> |
|--|---|
| UTA Holdings, LLC | Company controlled by advisory council member |
| SMA Group, LLC | Company controlled by key management personnel |
| Miller and Associates Environmental Consultants Inc. | Company controlled by the corporate secretary |
| Hyland Property Management Services LLC | Company controlled by officer and director |
| Lena V. LaMantia Trust | Company controlled by officer and director |
| Tim Hyland | Director, officer, and former advisory council member |
| Tom Marreel | Director, officer, and former advisory council member |
| Jeff Wareham | Independent director |
| Jack Saltich | Former independent director |
| Scott Thomas | Director and VP of investor relations |
| Mike Miller | Corporate secretary and chief legal officer |
| Susan Miller | Spouse of the corporate secretary |
| Fredrick Erickson | Former key management personnel |
| Brian Cameron | Former key management personnel |
| Ann Fierro | Key management personnel |
| Jeff Benton | Advisory council member |
| Arthur Pelberg, M.D. | Advisory council member |
| Jack Chapman | Advisory council member |
| Steve Schramm | Advisory council member |
| Don Gilbert | Advisory council member |
| J.J. Linder, M.D. | Advisory council member |
| Scott Donaldson | Advisory council member |
| Sheila Schweitzer | Independent director and former advisory council member |
| Tim Bricker | Advisory council member |

The amounts due (to) or from the related parties are as follows:

| Nature of relationship | | Nov. 30, 2021 | May 31, 2021 |
|---|---|------------------|-----------------|
| Accounts payable and accrued liab. (Note 8) | Directors, key management personnel, and companies controlled by these parties, | \$ 92,944 | \$ 260,492 |
| Convertible loans – face value (Note 9) | Directors | \$ 306,317 | \$ 230,575 |
| Convertible loans – face value (Note 9) | Advisory board member | \$ 460,979 | \$ 646,564 |
| Notes payable (Note 11) | Key management personnel | \$ 300,000 | \$ 300,000 |
| Short-term loans payable (Note 10) | Directors and key management | \$ 472,217 | \$ 476,713 |

The Company incurred the following fees and expenses in the normal course of operations in connection with companies owned by key management and directors. Expenses have been measured at the exchange amount which is determined based on actual cost. There is no other remuneration of directors or other members of key management personnel during the three-months and six-months ended November 30, 2021 and 2020, except as follows:

| | Six-months ended November 30, 2021 | Six-months ended November 30, 2020 | Three-months ended November 30, 2021 | Three-months ended November 30, 2020 |
|--|--|--|---|---|
| Salaries to key management personnel, included in operating costs and expenses | \$ 127,500 | \$ 206,603 | \$ 63,750 | \$ 101,064 |
| Total | \$ 127,500 | \$ 206,603 | \$ 63,750 | \$ 101,064 |

CONTROLS AND PROCEDURES

The Chief Financial Officer (“CFO”) is responsible for establishing and maintaining effective disclosure controls and procedures for the Company as defined in National Instrument 52-109 *Certification of Disclosure in Annual and Interim Filings*. Management has concluded that as of the date of this MD&A, discussion of disclosure controls and procedures is preemptive; however, once operations begin, such controls will be effective enough to provide reasonable assurance that material information relating to the Company would be known, particularly during the period in which reports are being prepared.

Disclosure Controls and Procedures

The CFO is responsible for establishing and maintaining effective disclosure controls and procedures for the Company as defined in National Instrument 52-109 *Certification of Disclosure in Annual and Interim Filings*. Management has concluded that discussion of disclosure controls and procedures is preemptive; however, once operations begin, such controls will be effective enough to provide reasonable assurance that material information relating to the Company would be known, particularly during the period in which reports are being prepared.

Internal Control Over Financial Reporting

The CFO is responsible for establishing and maintaining effective internal control over financial reporting as defined in National Instrument 52-109. Because of its inherent limitations, internal control over financial reporting may have material weaknesses and may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate. Management has concluded that internal control over financial reporting will be effective. The design and operation of internal control over financial reporting will provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with applicable generally accepted accounting principles.

Internal control over financial reporting will include those policies and procedures that establish the following: maintenance of records in reasonable detail that accurately and fairly reflect the transactions and dispositions of assets; reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with applicable generally accepted accounting principles; receipts and expenditures are only being made in accordance with authorizations of management and the Board of Directors; and reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of assets. Management will design internal control over financial reporting to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with IFRS.

Segregation of Duties

Currently duties have not been segregated due to the small number of individuals involved in this start-up. This lack of segregation of duties has not resulted in any material misstatement to the financial statements.

As the Company incurs future growth, management plans to expand the number of individuals involved in the accounting and finance functions. At the present time, the Chief Executive Officer and Chief Financial Officer oversee all material transactions and related accounting records. In addition, the Audit Committee of the Company reviews interim financial statements and key risks on a quarterly basis and query's management about any significant transactions.

Complex and Non-Routine Transactions

The Company may be required to record complex and non-routine transactions. These sometimes will be extremely technical in nature and require an in-depth understanding of IFRS. Finance staff will consult with their third-party expert advisors as needed in connection with the recording and reporting of complex and non-routine transactions. In addition, an annual audit will be completed and presented to the Audit Committee for its review and approval.

Use of Estimates and Judgments

The preparation of the consolidated financial statements in conformity with IFRS requires management to make certain estimates, judgments and assumptions that affect the reported amounts of assets and liabilities at the date of the consolidated financial statements. Actual results could differ from these estimates.

Critical Judgments

The preparation of these consolidated financial statements requires management to make judgments regarding the going concern of the Company, as previously discussed in Note 1 of the financial statements, as well as determination of functional currency. The functional currency is the currency of the primary economic environment in which an entity operates and has been determined for each entity within the Company. The functional currency for the Company and its subsidiaries has been determined to be the U.S. dollar.

Key Sources of Estimation Uncertainty

Because a precise determination of many assets and liabilities is dependent upon future events, the preparation of financial statements in conformity of IFRS requires management to make estimates that affect the reported amounts of assets and liabilities and the disclosure of assets and liabilities at the date of the financial statements and the reported amounts of expenses during the reporting periods. Actual results could differ from those estimates and such differences could be material. Significant estimates made by management affecting the consolidated financial statements include:

1. Shared-base payments

Estimating the fair value for granted stock options and compensatory warrants requires determining the most appropriate valuation model which is dependent on the terms and conditions of the grant. This estimate also requires determining the most appropriate model including the expected life of the option or warrant, volatility, dividend yield, and rate of forfeitures and making assumptions about them.

2. Useful lives of property and equipment and intangible assets

Estimates of the useful lives of property and equipment and intangible assets are based on the period over which the assets are expected to be available for use. The estimated useful lives are reviewed annually and are updated if expectations differ from previous estimates due to physical wear and tear, technical or commercial obsolescence, and legal or other limits on the use of the relevant assets. In addition, the estimation of the useful lives of the relevant assets may be based on internal technical evaluation and experience with similar assets. It is possible, however, that future results of operations could be materially affected by changes in the estimates brought about by changes in the factors mentioned above. The amounts and timing of recorded expenses for any period would be affected by changes in these factors and circumstances.

3. Recovery of deferred tax assets

Judgment is required in determining whether deferred tax assets are recognized on the statement of financial position. Deferred tax assets, including those arising from unutilized tax losses require management to assess the likelihood that the Company will generate taxable earnings in future years in order to utilize recognized deferred tax assets. Estimates of future taxable income are based on forecast cash flows from operations and the application of existing tax laws in each jurisdiction. To the extent that future cash flows and taxable income differ significantly from estimates, the ability of the Company to realize the net deferred tax assets recorded at the reporting date could be impacted. Additionally, future changes in tax laws in the jurisdictions in which the Company operates could limit the ability of the Company to obtain tax deductions in future years.

4. Carrying values of tangible and intangible assets

The Company assesses the carrying value of its tangible and intangible assets annually or more frequently if warranted by a change in circumstances. If it is determined that carrying values of assets cannot be recovered, the unrecoverable amounts are charged against current earnings. Recoverability is dependent upon assumption and judgments regarding market conditions, costs of operations and sustaining capital requirements. Other assumptions used in the calculation of recoverable amounts are discount rates, and future cash flows. A material change in the assumptions may significantly impact the potential impairment of these assets.

5. Discount rates used in convertible debentures

The Company calculates the liability portion of convertible debentures by calculating the present value of the loan and related interest, using a discount rate equal to the market rate that would be given for similar debt, without a conversion feature. Management determines this rate by assessing what rate the Company could borrow funds at from an unrelated party.

6. Contingencies

By their nature, contingencies will only be resolved when one or more future events occur or fail to occur. The assessment of contingencies inherently involves the exercise of significant judgment and estimates of the outcome of future events.

Determination of Functional Currency

The functional currency is the currency of the primary economic environment in which the entity operates. Management has determined that the functional currency for the Company is the U.S. dollar. The functional currency determination was conducted through an analysis of the consideration factors identified in IAS 21, *The Effects of Changes in Foreign Exchange Rates*.

LEGAL MATTERS

The Company filed litigation against the Company's former CFO in an attempt to recover losses sustained by the Company, which includes a claim that the Company contends was the result of a transaction improperly Board-approved due to conflicts of interest amongst the former CFO and certain other Board members that approved the transaction. In addition, penalties and interest costs have resulted from the former CFO's failure to submit payroll withholding taxes to the Internal Revenue Service ("IRS") for an approximate 18-month period during 2017-2018. As the result of a settlement conference conducted by a judge in August 2021, the Company and its former CFO have agreed in principle on a settlement.

Included in accrued liabilities is a payroll tax liability of \$379,712 as of November 30, 2021. The Company had been making payments under a negotiated payment plan with the IRS for satisfaction of the existing liabilities, which required a \$25,000 monthly payment. On March 26, 2020, the IRS granted approval of a deferral of the payment plan. On September 28, 2020, the Company submitted an Offer-in-Compromise to the IRS regarding this matter. The IRS initially denied the Company's request and the Company filed an appeal, which was recently denied by the IRS Independent Office of Appeals.

CONTINGENCY

Since early 2020, the outbreak of the novel strain of coronavirus ("COVID-19") has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, including the implementation of travel bans, self-imposed quarantine periods and social distancing, have caused material disruption to businesses globally. Governments and central banks have reacted at times with significant monetary and fiscal interventions designed to stabilize economic conditions. The duration and impact of the COVID-19 outbreak is unknown. Most recently, additional fiscal stimulus in the United States has been enacted and additional amounts are being considered by Congress. In addition, States are in various stages of distributing vaccines from a number of manufacturers initially to healthcare workers and the elderly. It is not possible to reliably estimate the length and severity of these developments and the impact on the financial results and condition of the Company in future periods.

SUBSEQUENT EVENTS

None other than those disclosed above in the section titled Material Events Subsequent to November 30, 2021.

FINANCIAL INSTRUMENTS AND OTHER INSTRUMENTS

Financial Assets and Liabilities

All financial instruments are initially recognized at fair value on the statement of financial position. The Company has classified each financial instrument into one of the following categories: (1) financial assets or liabilities at fair value through profit or loss (“FVTPL”), (2) loans and receivables, (3) financial assets available-for-sale, (“AFS”), (4) financial assets held-to maturity, and (5) other financial liabilities. Subsequent measurement of financial instruments is based on their classification.

Financial assets and liabilities at FVTPL are subsequently measured at fair value with changes in those fair values recognized in net earnings. Financial assets, AFS, are subsequently measured at fair value with changes in fair value recognized in other comprehensive income (loss), net of tax. Financial assets “held-to-maturity”, “loans and receivables”, and “other financial liabilities” are subsequently measured at amortized cost using the effective interest method. The Company’s financial assets and liabilities are recorded and measured as follows:

| <u>Asset or Liability</u> | <u>Category</u> | <u>Measurement</u> |
|---------------------------|-----------------------|--------------------|
| Cash | FVTPL | Fair value |
| Marketable securities | AFS | Fair value |
| Receivables | Loans and receivables | Amortized cost |
| Accounts payable | Other liabilities | Held to maturity |
| Convertible debt | Other liabilities | Amortized cost |
| Short term loans | Other liabilities | Amortized cost |
| Note payable | Other liabilities | Amortized cost |
| Derivative liability | FVTPL | Fair value |

The Company determines the fair value of financial instruments, according to the following hierarchy, based on the number of observable inputs used to value the instrument.

Level 1 – Quoted prices are available in active markets for identical assets or liabilities as of the reporting date. Active markets are those in which transactions occur in sufficient frequency and volume to provide pricing information on an ongoing basis.

Level 2 – Pricing inputs are other than quoted prices in active markets included in Level 1. Prices in Level 2 are either directly or indirectly observable as of the reporting date. Level 2 valuations are based on inputs, including quoted forward prices for commodities, time value and volatility factors, which can be substantially observed or corroborated in the marketplace.

Level 3 – Valuations in this level are those with inputs for the asset or liability that are not based on observable market data.

Cash and marketable securities are measured at fair value using Level 1 inputs. The derivative liability has been measured at fair value using level 3 inputs.

Credit Risk

Credit risk is the risk that one party to a financial instrument will cause a loss for the other party by failing to discharge an obligation. The Company is subject to normal industry credit risks. The Company's other receivable balance may consist of amounts outstanding on Harmonized Sales Tax Credits from Canada Revenue Agency. Therefore, the Company believes that there is minimal exposure to credit risk.

Liquidity Risk

Liquidity risk is the risk that an entity will encounter difficulty in meeting obligations associated with financial liabilities. The Company's approach to managing liquidity risk is to ensure that it will have sufficient liquidity to meet liabilities when due.

Interest Risk

Interest risk is the risk that the fair value or future cash flows will fluctuate as a result of changes in market risk. The Company's sensitivity to interest rates is currently immaterial.

Currency Risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. Certain cash and convertible notes of the Company are denominated in Canadian currency and exposes the Company to certain currency risks.

Shares Authorized - Unlimited common shares without par value.

Shares Issued and Outstanding:

| Number Outstanding as at: | November 30, 2021 | January 31, 2022 |
|----------------------------------|--------------------------|-------------------------|
| Common shares | 144,404, 692 | 144,404,692 |
| Stock options | 8,450,000 | 8,450,000 |

BASIS OF PRESENTATION

Please refer to Note 2 of the Company's condensed consolidated interim financial statements of the Company as at and for the six-months ended November 30, 2021.

SIGNIFICANT ACCOUNTING POLICIES

Please refer to Note 3 of the Company's condensed consolidated interim financial statements of the Company as at and for the six-months ended November 30, 2021.

CHANGES IN ACCOUNTING POLICIES INCLUDING INITIAL ADOPTION

A number of new standards, amendments to standards and interpretations are not yet effective as at the date of issuing these statements and have not been applied in preparing these financial statements. The Company has not early adopted any of the new standards and is currently evaluating the impact, if any, that such standards might have on the Company's financial statements. Please refer to Note 3 of the Company's condensed interim consolidated financial statements as at and for the six-months ended November 30, 2021.

RISK FACTORS AND UNCERTAINTIES

Strategic and Operational Risks

Strategic and operational risks are risks that arise if the Company fails to develop its strategic plans. These strategic opportunities or threats evolve from a range of factors which might include changing economic and political circumstances and regulatory approvals and competitor actions. The risk is mitigated by consideration of other potential development opportunities and challenges which management may undertake.

Other Risk Factors

In evaluating an investment in the Company's shares, in addition to the other information contained or incorporated by reference herein, investors should consider the following risk factors. The following risk factors are not intended to be a definitive list of all risk factors associated with the Company and its business:

General and Industry Risks

The Company's business objectives in the next 12 months are to establish, by November 30, 2021, (i) an expanded profitable operating business that can be sustained on an ongoing basis, (ii) a strong market position that will permit the company to rapidly and profitably expand the market for its products, and (iii) significant competitive advantages that will permit the company to sustain its market shares and profit margins.

Securities and Dilution

The only source of funds presently available to the Company is through the sale of equity capital or the assumption of debt. There is no assurance that such sources of financing will be available on acceptable terms, if at all. If the Company seeks additional equity financing, the issuance of additional shares will dilute the interests of their current shareholders. Failure to obtain such additional financings could result in delay or indefinite postponement of the Company's strategic goals.

Competition

The Company's industries of focus are intensely competitive in all of its phases, and the Company will compete with many companies possessing greater financial resources and technical facilities than the Company.

Conflicts of Interest

There are directors and senior officers in the Company that hold senior level positions in other companies. If any disputes arise between these organizations and the Company, or if these organizations undertake transactions with a Company's competitor, there exists the possibility for such directors and senior officers to be in a position of conflict. Any decision or recommendation made by these persons involving the Company will be made in accordance with their duties and obligations to deal fairly and in good faith with the Company and such other organizations. In addition, as applicable, such directors and officers will abstain from voting on any matter in which they have a conflict of interest.

No History of Earnings or Dividends

As a Venture Issuer, the Company has no history of earnings, and there is no assurance that the Company will generate earnings, operate profitably, or provide a return on investment in the future. The Company has no plans to pay dividends for the foreseeable future.

Potential Profitability Depends Upon Factors Beyond the Control of the Company

The potential profitability of the Company is dependent upon many factors beyond the Company's control. Profitability also depends on the costs of operations, including costs of labor and occupancy costs, regulatory compliance and other professional fees. Such costs will fluctuate in ways the Company cannot predict and are beyond the Company's control, and such fluctuations will impact on profitability and may eliminate profitability altogether. Additionally, events that cause worldwide economic uncertainty may make raising of funds difficult. These changes and events may materially affect the financial performance of the Company.

Dependency on a Small Number of Management Personnel

The Company is dependent on a relatively small number of key personnel, the loss of any of whom could have an adverse effect on the Company and its business operations.

Failure to Perform Contracts

Contracts for the Company's services may include penalties and/or incentives related to performance, which could materially affect operating results. Management provides for any anticipated penalties against contract value.

Project Performance

Any inability of the Company to execute customer projects in accordance with requirements, including adherence to timetables, could have a material adverse effect on the Company's business, operations, and prospects.

Intangible Asset Impairment

The Company has recognized the value of its contracts and customer list as an intangible asset. The Company assesses these assets periodically to evaluate if value recognized as an asset has become impaired. If the Company were to determine that the applicable expected future cash flows do not support the intangible asset book values, impairment would need to be recognized that could have an adverse impact on the financial results of the Company such as occurred as at August 31, 2018.

Future Capital Requirements

The Company's future capital requirements will depend on many factors, including inorganic growth initiatives, securing new contracts, the rate of expansion and the status of competitive products. Depending on these factors, the Company may require additional financing which may or may not be available on acceptable terms. If additional funds are raised by issuing equity securities, dilution to the existing shareholders may result. If adequate funds are not available, the Company may not be able to achieve its growth objectives and operational targets, which could have a material adverse effect on the Company's business.

FORWARD LOOKING FINANCIAL STATEMENTS

The information set forth in this MD&A contains statements concerning future results, future performance, intentions, objectives, plans and expectations that are, or may be deemed to be, forward-looking statements. These statements concerning possible or assumed future results of operations of the Company are preceded by, followed by or include the words “may,” “will,” “projects,” “believes,” “expects,” “anticipates,” “estimates,” “intends,” “plans,” “forecasts,” or similar expressions. Forward-looking statements are not guarantees of future performance. These forward-looking statements are based on current expectations that involve numerous risks and uncertainties, including, but not limited to, those identified in the Risk Factors and Uncertainties section. Assumptions relating to the foregoing involve judgments with respect to, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and many of which are reasonable, but any of which could prove to be inaccurate. These factors should be considered carefully, and readers should not place undue reliance on forward-looking statements.

In this MD&A, the Company has specifically noted the forward-looking nature of comments where applicable. Generally, readers should be aware that forward-looking statements included or incorporated by reference in this document are related to its operating subsidiary CHI. At the date of this MD&A these comments on forward looking matters are relevant and should be considered by readers.

CONTACT INFORMATION

Officers and Directors

| | |
|-------------------|--|
| Tom Marreel | Chairman of the Board and CEO |
| Tim Hyland | Director, CFO and Treasurer |
| Jeffrey Wareham | Director, Chair - Audit Committee |
| Scott Thomas | Director, VP Investor Relations |
| Sheila Schweitzer | Director, Chair - Governance, Compensation and Nominations Committee |
| Michael Miller | Corporate Secretary and Chief Legal Officer |

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Operational Subsidiaries

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