



Certive Solutions Inc.

Condensed Consolidated Interim Financial Statements
(Expressed in U.S. Dollars)

As at and for the six-month period ended November 30, 2020

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

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No Auditor Review of the Condensed Consolidated Interim
Financial Statements of Certive Solutions Inc.

The accompanying unaudited condensed consolidated interim financial statements of Certive Solutions Inc. (the “Company”), as at and for the six-month period ended November 30, 2020 have been prepared by management and have not been the subject of a review by the Company’s external independent auditors.

Certive Solutions Inc.

Vancouver, British Columbia
January 28, 2021

Certive Solutions Inc.

Condensed consolidated interim statements of financial position as at:

(Unaudited - Expressed in U.S. Dollars)

	Notes	November 30, 2020	May 31, 2020
ASSETS			
Current assets			
Cash		\$ 42,153	\$ 29,295
Marketable securities	4	3,088	4,329
Receivables	5	522,448	419,965
Prepayments and other		27,500	105,743
Total current assets		595,189	559,332
Non-current assets			
Right-of-use assets	17	-	5,452
Receivable from sale of KCA	6	99,211	106,060
Software development	9	169,986	209,124
Total assets		\$ 864,386	\$ 879,968
LIABILITIES			
Current liabilities			
Accounts payable and accrued liabilities	10	\$ 2,040,310	\$ 1,855,598
Convertible debt	11	4,298,286	3,813,742
Short term loans	12	516,083	374,849
Notes payable – current portion	7	308,056	300,000
Lease liability – current portion	17	-	5,689
Total current liabilities		7,162,735	6,349,878
Non-current liabilities			
Derivative liability	14	295,663	275,483
Notes payable – long term portion	7	151,944	368,600
Total liabilities		7,610,342	6,993,961
Shareholders' deficit			
Share capital		23,985,131	23,923,918
Reserve – Transaction costs		(655,877)	(655,877)
Reserve – Share options	13	1,876,322	1,871,803
Reserve – Share warrants		728,387	728,387
Equity portion of convertible debt	11	670,179	599,651
Contributed surplus		766,829	766,829
Deficit		(34,116,927)	(33,348,704)
Total shareholders' deficit		(6,745,956)	(6,113,993)
Total shareholders' deficit and liabilities		\$ 864,386	\$ 879,968

Nature of operations and going concern (Note 1)

Subsequent events (Note 21)

Certive Solutions Inc.

Condensed consolidated interim statements of loss and comprehensive loss for three and six months ended:
(Unaudited - Expressed in U.S. Dollars)

	Notes	Three-months ended November 30, 2020	Three-months ended November 30, 2019	Six-months ended November 30, 2020	Six-months ended November 30, 2019
REVENUE					
Lost charge recovery revenue		\$ 419,005	\$ 334,436	\$ 841,902	\$ 664,222
OPERATING COSTS					
Commissions		5,670	-	13,285	-
Contractors and consulting fees	15	13,000	46,713	25,580	87,678
Direct payroll and employee benefits	15	360,459	201,969	670,565	433,287
Travel to client sites		-	-	-	881
License fees		-	-	150	150
Total operating costs		(379,129)	(248,682)	(709,580)	(521,996)
GROSS PROFIT		39,876	85,754	132,322	142,226
EXPENSES					
Amortization	9	27,081	19,569	39,138	39,138
Depreciation	17	-	54,232	5,452	108,464
Bad debt expense	6	65,483	-	22,710	-
Bank charges and interest		197,595	247,619	383,706	484,393
Consulting fees		22,500	28,500	45,000	94,000
Foreign exchange		30,219	12,371	146,528	31,069
General and administrative		47,726	57,733	97,096	119,213
Management fees		-	24,000	-	36,000
Professional fees		2,200	83,976	3,070	160,883
Rent		7,499	-	11,249	-
Salaries and wages	15	236,053	185,767	478,686	415,943
Sales and marketing		8,224	4,044	16,189	8,420
Share-based compensation	13	2,259	-	4,519	-
Transfer agent and filing fees		10,779	7,576	17,789	13,187
Travel and promotion		1,117	4,925	1,863	12,492
Total expenses		(658,735)	(730,312)	(1,272,995)	(1,523,202)
Loss from operations		(618,859)	(644,558)	(1,140,673)	(1,523,202)
Foreign derivative expense		-	(47,324)	-	(82,818)
Derivative expense	14	(478)	-	(20,180)	-
Unrealized gain (loss) on marketable securities	4	(859)	252	(1,167)	(14,048)
PPP loan forgiveness and other income		370,702	-	373,910	-
Recovery of accounts payable		11,835	3,047	18,335	3,047
Recovery of rent expense	17	-	-	1,552	-
Loss on restructure of convertible debt		-	(1,762)	-	(1,762)
Other income (expense), net		381,200	(45,787)	372,450	(95,581)
Net loss and comprehensive loss for the period		\$ (237,659)	\$ (690,345)	\$ (768,223)	\$ (1,476,557)
Basic and diluted loss per common share		\$ (0.00)	\$ (0.01)	\$ (0.01)	\$ (0.01)
Weighted average number of common shares outstanding		139,552,114	101,142,313	139,167,422	101,689,647

The accompanying notes are an integral part of these condensed consolidated interim financial statement. 5

Certive Solutions Inc.

Condensed consolidated interim statements of cash flows for the six-months ended:
(Unaudited - Expressed in U.S. Dollars)

	November 30, 2020	November 30, 2019
CASH FLOWS FROM OPERATING ACTIVITIES		
Net loss for the period	\$ (768,223)	\$ (1,476,557)
Amortization and depreciation	44,590	147,602
Share-based compensation expense	4,519	-
Accrued interest and accretion	275,720	249,002
Amortization of finance costs	-	100,047
Derivative	20,180	-
Foreign derivative	-	(82,818)
Foreign exchange	(32,224)	(21,226)
Other income	(3,208)	-
Payment of security deposit	(2,500)	-
Gain from write-off of debt	(18,335)	-
Unrealized gain on marketable security	859	14,048
Recovery of rent expense	(1,552)	-
Consulting fees for convertible debt	-	70,000
Non-cash working capital item changes:		
Receivables	(102,483)	(272,866)
Prepaid and other assets	75,743	23,873
Accounts payable and accrued liabilities	184,712	491,677
Net cash used in operating activities	<u>(322,202)</u>	<u>(757,218)</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Lease payments	-	(114,712)
Cash received from KCA	6,849	5,661
Net cash used in investing activities	<u>6,849</u>	<u>(109,051)</u>
CASH FLOWS FROM FINANCING ACTIVITIES		
Proceeds from short term loan	156,000	266,000
Proceeds from convertible debt	183,000	481,803
Proceeds from warrants exercised	-	145,124
Lease payments made	(4,137)	-
Repayment of convertible debt (principal portion)	(6,652)	-
Net cash from financing activities	<u>328,211</u>	<u>892,927</u>
Net increase in cash during the period	12,858	26,658
Cash, beginning of the period	<u>29,295</u>	<u>64,150</u>
Cash, end of the period	\$ 42,153	\$ 90,808
Cash paid for:		
Interest	\$ 66,833	\$ -
Taxes	\$ -	\$ -

Non-cash transactions affecting cash flows from financing and investing activities for the six-months ended November 30, 2019:

- The Company returned 900,000 shares to treasury valued at \$270,000 (Note 13).
- The Company issued a \$70,000 convertible note in exchange for consulting services.

Non-cash transactions affecting cash flows from financing and investing activities for the six-months ended November 30, 2020:

- The Company issued \$50,000 of convertible debt in exchange for consulting services, of which \$25,000 is recorded as prepaid expense as at November 30, 2020.
- The Company issued 1,667,000 shares through converting \$61,212 of convertible debt, which included principal and accrued interest (Note 13).
- The Company's SBA PPP loan principal of \$368,000 was forgiven by the SBA and recorded as a non-operating gain (Note 7).

The accompanying notes are an integral part of these condensed consolidated interim financial statements.

Certive Solutions Inc.

Condensed consolidated interim statements of changes in equity for the six-months ended November 30, 2020 and 2019:

(Unaudited - Expressed in U.S. Dollars)

	<u>Capital Stock</u>			Reserve – Transaction Costs	Reserve – Share Options	Reserve – Warrants	Contributed Surplus	Other Equity Instruments	Shares to be Returned to Treasury	Equity Portion of Convertible Debt	Deficit	Total Deficit
	Number of Shares	Amount	Shares to be Issued									
Balance as at May 31, 2019	101,258,980	\$ 22,148,804	\$ -	\$ (655,877)	\$ 1,854,015	\$ 760,095	\$ 766,829	\$ -	\$ (270,000)	\$ 668,827	\$ (31,348,909)	\$ (6,076,216)
Convertible debt issued	-	-	-	-	-	-	-	-	-	(6,897)	-	(6,897)
Shares returned to treasury	(900,000)	(270,000)	-	-	-	-	-	-	270,000	-	-	-
Exercise of warrants	2,750,000	176,832	-	-	-	(31,708)	-	-	-	-	-	145,124
Loss and comprehensive loss	-	-	-	-	-	-	-	-	-	-	(1,476,557)	(1,476,557)
Balance as at November 30, 2019	103,108,980	\$ 22,055,636	\$ -	\$ (655,877)	\$ 1,854,015	\$ 728,387	\$ 766,829	\$ -	\$ -	\$ 661,930	\$ (32,825,466)	\$ (7,414,546)
Balance as at May 31, 2020	137,885,114	\$ 23,923,918	\$ -	\$ (655,877)	\$ 1,871,803	\$ 728,387	\$ 766,829	\$ -	\$ -	\$ 599,651	\$ (33,348,704)	\$ (6,113,993)
Convertible debt issued	-	-	-	-	-	-	-	-	-	70,528	-	70,528
Shares issued for the conversion of convertible debt	1,667,000	61,213	-	-	-	-	-	-	-	-	-	61,213
Share-based compensation	-	-	-	-	4,519	-	-	-	-	-	-	4,519
Loss and comprehensive loss	-	-	-	-	-	-	-	-	-	-	(768,223)	(768,223)
Balance as at November 30, 2020	139,552,114	\$ 23,985,131	\$ -	\$ (655,877)	\$ 1,876,322	\$ 728,387	\$ 766,829	\$ -	\$ -	\$ 670,179	\$ (34,116,927)	\$ (6,745,956)

The accompanying notes are an integral part of these condensed consolidated interim financial statements.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

1. NATURE OF OPERATIONS AND GOING CONCERN

Certive Solutions Inc. (the “Company”) was incorporated under the Laws of British Columbia and is traded on the Canadian Security Exchange (“CSE”) and is quoted on the OTCQB in the United States. The Company provides Revenue Cycle Management Services to U.S. hospitals, delivered collaboratively, utilizing proprietary workflow document management and analytics tools tailored to health care business processes. The Company currently provides services to hospital clients enhancing the efficiency and effectiveness of lost charge recovery services, in revenue sharing relationships, that improve hospital clients’ net operating results.

The Company’s mailing address is 1185 West Georgia Street, Suite 1140, Vancouver, BC V6E 4E6. The Company’s operational headquarters is located at 8149 N. 87th Place, Scottsdale, Arizona 85258.

The consolidated financial statements of the Company are presented in U.S. dollars, unless otherwise indicated, which is the functional currency of the Company.

These condensed consolidated interim financial statements have been prepared using International Financial Reporting Standards (“IFRS”) on a going concern basis which assumes that the Company will be able to realize its assets and discharge its liabilities in the normal course of business. The Company’s ability to continue as a going concern is dependent upon the ability of the Company to obtain financing and generate positive cash flows from its operations. As at November 30, 2020, the Company has a working capital deficit of (\$6,567,546), a net loss for the six-months ended of (\$768,223) and an accumulated deficit of (\$34,116,927).

Management of the Company does not expect that cash flows for the Company’s operations will be enough to cover its operating requirements, financial commitments, and business development priorities during the next twelve months. The Company will need to obtain further financing in the form of debt, equity, or a combination thereof for the next twelve months to fund operations. There can be no assurance that additional funding will be available to the Company, or, if available, that this funding will be on acceptable terms. There is also uncertainty as the effects of the novel coronavirus (“COVID-19”) outbreak, which may, among other things, impact the Company’s operations and ability to raise further financing (see Note 20). If adequate funds are not available, the Company may be required to delay or reduce the scope of its operations. These conditions indicate the existence of a material uncertainty that may cast significant doubt about the Company’s ability to continue as a going concern.

These condensed consolidated interim financial statements do not reflect the adjustments to the carrying values of assets and liabilities and the reported expenses and statement of financial position classification that would be necessary were the going concern assumption deemed to be appropriate. These adjustments could be material.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

2. BASIS OF PRESENTATION

a) Statement of compliance to International Financial Reporting Standards

These condensed consolidated interim financial statements have been prepared in accordance with International Financial Reporting Standards (“IFRS”) as issued by the International Accounting Standards Board (“IASB”) applicable to the preparation of condensed consolidated interim financial statements, including IAS 34, Interim Financial Reporting and using the same accounting policies and methods of computation as the Company’s most recent audited annual consolidated financial statements for the year ended May 31, 2020. Further, these condensed consolidated interim financial statements do not include all the information required for full annual consolidated financial statements. Therefore, these condensed consolidated interim financial statements should be read in conjunction with the audited annual consolidated financial statements for the year ended May 31, 2020.

The accounting policies followed by the Company are as set out in the audited annual consolidated financial statements for the year ended May 31, 2020 and have been consistently followed in the preparation of these condensed consolidated interim financial statements.

These condensed consolidated interim financial statements have been prepared on a historical cost basis except for certain financial instruments classified as fair value through profit and loss, and available for sale, which are stated at fair value. In addition, these condensed consolidated interim financial statements have been prepared using the accrual basis of accounting, except for cash flow information. The comparative figures presented in these condensed consolidated interim financial statements are in accordance with IFRS.

These condensed consolidated financial statements were reviewed and approved and authorized for issue by the Board of Directors of the Company on January 28, 2021.

b) Significant accounting judgments and estimates

The preparation of these condensed consolidated interim financial statements in conformity with IFRS requires management to make certain estimates, judgments and assumptions that affect the reported amounts of assets and liabilities at the date of these condensed consolidated interim financial statements. Actual results could differ from these estimates.

Critical judgments

The preparation of these condensed consolidated interim financial statements requires management to make judgments regarding the going concern of the Company, as previously discussed in Note 1.

Key sources of estimation uncertainty

Because a precise determination of many assets and liabilities is dependent upon future events, the preparation of financial statements in conformity with IFRS requires management to make estimates that affect the reported amounts of assets and liabilities and the disclosure of assets and liabilities at the date of these condensed consolidated interim financial statements and the reported amounts of expenses during the reporting periods. Actual results could differ from those estimates and such differences could be material. Significant estimates made by management affecting these condensed consolidated interim financial statements include the following:

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

2. BASIS OF PRESENTATION (cont'd...)

b) Significant accounting judgments and estimates (cont'd...)

i) Share-based payments

Estimating the fair value for granted stock options and compensatory warrants requires determining the most appropriate valuation model which is dependent on the terms and conditions of the grant. This estimate also requires determining the most appropriate model including the expected life of the option or warrant, volatility, dividend yield, and rate of forfeitures and making assumptions about them.

ii) Useful lives of property and equipment and intangible assets

Estimates of the useful lives of property and equipment and intangible assets are based on the period over which the assets are expected to be available for use. The estimated useful lives are reviewed annually and are updated if expectations differ from previous estimates due to physical wear and tear, technical or commercial obsolescence, and legal or other limits on the use of the relevant assets. In addition, the estimation of the useful lives of the relevant assets may be based on internal technical evaluation and experience with similar assets. It is possible, however, that future results of operations could be materially affected by changes in the estimates brought about by changes in the factors mentioned above. The amounts and timing of recorded expenses for any period would be affected by changes in these factors and circumstances.

iii) Recovery of deferred tax assets

Judgment is required in determining whether deferred tax assets are recognized on the consolidated interim statements of financial position. Deferred tax assets, including those arising from unutilized tax losses require management to assess the likelihood that the Company will generate taxable earnings in future years in order to utilize recognized deferred tax assets. Estimates of future taxable income are based on forecast cash flows from operations and the application of existing tax laws in each jurisdiction. To the extent that future cash flows and taxable income differ significantly from estimates, the ability of the Company to realize the net deferred tax assets recorded at the reporting date could be impacted. Additionally, future changes in tax laws in the jurisdictions in which the Company operates could limit the ability of the Company to obtain tax deductions in future years.

iv) Carrying values of tangible and intangible assets

The Company assesses the carrying value of its tangible and intangible assets annually or more frequently if warranted by a change in circumstances. If it is determined that carrying values of assets cannot be recovered, the unrecoverable amounts are charged against current earnings. Recoverability is dependent upon assumption and judgments regarding market conditions, costs of operations and sustaining capital requirements. Other assumptions used in the calculation of recoverable amounts are discount rates, and future cash flows. A material change in the assumptions may significantly impact the potential impairment of these assets.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

2. BASIS OF PRESENTATION (cont'd...)

b) Significant accounting judgments and estimates (cont'd...)

v) Discount rates used in convertible debentures

The Company calculates the liability portion of convertible debentures by calculating the present value of the loan and related interest, using a discount rate equal to the market rate that would be given for similar debt, without a conversion feature. Management determines this rate by assessing what rate the Company could borrow funds at from an unrelated party.

vi) Contingencies

By their nature, contingencies will only be resolved when one or more future events occur or fail to occur. The assessment of contingencies inherently involves the exercise of significant judgment and estimates of the outcome of future events.

vii) Right-of-use assets

On adoption of IFRS 16, the Company recognized the lease liabilities on leases that were previously classified as operating leases under IAS 17. The liabilities were measured as the present value of the remaining lease payments and using discount rate of 15%. The Company had two office leases that were classified as finance leases effective as at June 1, 2019.

c) Determination of functional currency

The functional currency is the currency of the primary economic environment in which the entity operates. Management has determined that the functional currency for the Company, and its subsidiaries is the U.S. dollar.

d) Basis of consolidation

These condensed consolidated interim financial statements include the accounts of the Company and its subsidiaries. Inter-company balances and transactions, and any unrealized income and expenses arising from inter-company transactions, are eliminated in preparing these condensed consolidated interim financial statements. Details of the Company's subsidiaries are as follows:

Name	Place of incorporation	November 30, 2020 Interest %	May 31, 2020 Interest %	Principal activity
Certive Solutions Inc. (the parent company)	British Columbia, Canada	100%	100%	Management solutions
Certive Health Inc. ("CHI") (formerly Certive Technologies Arizona Inc.)	Arizona, United States	100%	100%	Management solutions
Omega Technology Solutions Inc. ("Omega")	Arizona, United States	100%	100%	Healthcare revenue cycle management solutions
Knowledge Capital Alliance, Inc. ("KCA") ⁽¹⁾	Delaware, United States	0%	0%	Performance management solutions for public health agencies
Advantive Information Systems Inc. ("AIS")	Arizona, United States	100%	100%	Dormant

⁽¹⁾ Knowledge Capital Alliance Inc. was sold on May 31, 2019 and recorded as discontinued operations in prior periods.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

3. NEW AND FUTURE ACCOUNTING POLICIES

a) New standards adopted

IFRS 16 – Leases. The scope of IFRS 16 includes leases of all assets, with certain exceptions. The Company adopted this standard effective June 1, 2019. IFRS 16 requires lessees to account for all leases under a single on-balance sheet model in a similar way to finance leases under IAS 17. The standard includes two recognition exemptions for lessees – leases of “low-value” assets (e.g., personal computers) and short-term leases (i.e., leases with a lease term of 12 months or less).

At the commencement date of a lease, a lessee will recognize a liability to make lease payments (i.e., the lease liability) and an asset representing the right to use the underlying asset during the lease term (i.e., the right-of-use asset). Lessees will be required to separately recognize the interest expense on the lease liability and the depreciation expense on the right-of-use asset. Lessees will be required to remeasure the lease liability upon the occurrence of certain events (e.g., a change in the lease term, a change in future lease payments resulting from a change in an index or rate used to determine those payments). The lessee will generally recognize the amount of the remeasurement of the lease liability as an adjustment to the right-of-use asset. Right-of-use assets will be measured at an amount equal to the lease liability adjusted for any prepaid or accrued lease payments. Lessor accounting is substantially unchanged from today’s accounting under IAS 17. Lessors will continue to classify all leases using the same classification principle as in IAS 17 and distinguish between two types of leases: operating and finance leases.

On transition, the Company elected to apply the practical expedient to grandfather the determination of which contract is or contains a lease and will apply IFRS 16 to those contracts that were previously identified as leases. The Company elected to apply the effect of changes retrospectively with the cumulative effect of initially applying the standards recognized to retained earnings at the date of initial application, which is June 1, 2019 (Note 17). The right-of-use assets are measured on adoption at an amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments related to the lease recognized in the statement of financial position at adoption.

The following is the Company’s new accounting policy for leases under IFRS 16:

At inception of a contract, the Company assesses whether a contract is, or contains, a lease by determining whether the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. A right-of-use asset and lease liability is recognized at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received. The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, including periods covered by an option to extend the lease if the Company is reasonably certain to exercise that option.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date. The lease payments are discounted using the implicit interest rate in the lease. If the rate cannot be readily determined, the Company’s incremental rate of borrowing is used. The lease liability is measured at amortized cost using the effective interest method. It is re-measured when there is a change in future lease payments arising from a change in an index or rate. The change in the Company’s estimate depends on the amount expected to be payable under a residual value guarantee, or if the Company changes its assessment of whether it will exercise a purchase, extension, or termination option.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

3. NEW AND FUTURE ACCOUNTING POLICIES (cont'd...)

b) Future accounting pronouncements

A number of new standards, amendments to standards and interpretations are not yet effective as at the date of issuing these condensed consolidated interim financial statements and have not been applied in preparing such. The Company has not early adopted any of these standards and is currently evaluating the impact, if any, that these standards might have on its condensed consolidated interim financial statements.

4. MARKETABLE SECURITIES

Cost	
At May 31, 2019 and 2020 and November 30, 2020	\$ 7,474
Adjustment to fair value	
At May 31, 2019	17,982
Unrealized loss	(22,377)
At May 31, 2020	(1,619)
Unrealized loss	(1,167)
At November 30, 2020	(2,786)
Monetary exchange	
At May 31, 2019	(1,581)
At May 31, 2020	1,250
At November 30, 2020	74
Net Book Value	
At May 31, 2020	\$ 4,329
At November 30, 2020	\$ 3,088

5. RECEIVABLES

	November 30, 2020		May 31, 2020	
GST input tax credits	\$	12,143	\$	11,422
Trade receivables		202,229		28,659
Work in progress ("WIP")		410,768		498,431
Allowance for uncollectible WIP		(102,692)		(118,547)
Total	\$	522,448	\$	419,965

The average credit period on rendering of services is between 30 to 45 days. No interest is charged on outstanding trade receivables.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

As at and for the six-months ended November 30, 2020

(Unaudited - Expressed in U.S. Dollars)

6. DISCONTINUED OPERATIONS

During the year ended May 31, 2019, the Company entered into a Sale Agreement (the “Sale Agreement”) to sell the stock of Knowledge Capital Alliance Inc. (“KCA”) to KCA’s president (the “Purchaser”) effective as of May 31, 2019. The terms of the Sale Agreement are as follows:

The Company sold the original 100 shares received in the acquisition of KCA to the Purchaser for \$1,200,000 (the “Purchase Price”). As such, all assets, liabilities, and business of KCA were transferred to the Purchaser by the Company effective as of May 31, 2019 and relinquished any rights or interest in the operating results of KCA that are earned on or after June 1, 2019. The 100 shares of stock in Knowledge Capital Alliance Inc. will remain in safekeeping with Trustee until the terms of the Sale Agreement are fulfilled.

The Purchase Price was made up as follows:

- The Purchaser transferred 900,000 shares of the Company back to the Company, at a value of \$270,000; and
- Cash in the amount of \$930,000 to be paid in monthly installments of net revenues as follows:

Annualize net revenue	Monthly percentage payment
Less than \$400,000	3.0%
\$400,000 - \$499,999	5.0%
\$500,000 - \$750,000	7.5%
\$750,001 - \$1,000,000	10.0%
\$1,000,001 - \$2,000,000	12.5%
Greater than \$2,000,000	15.0%

Following the final and full payment of \$930,000, an on-going royalty of 5.0% of the net revenues shall be paid to the Purchaser of the Company on a quarterly basis for a period of 36 months.

In the event that KCA is sold by the Purchaser prior to the payment of \$930,000, the remainder of the payment will be due to the Company, in addition to 15% of the excess purchase price over \$930,000.

The Company determined, based on the net revenues of KCA, that it will not collect the full \$930,000. As a result, the Company calculated that the amount receivable was \$112,851 as at May 31, 2019, based on a 5-year cash flow projection, using a discounted rate of 20%, and 5-year projected revenues of KCA. The Company’s receivable from KCA is \$99,211 as at November 30, 2020.

7. NOTE PAYABLE

Short-term notes payable

During the year ended May 31, 2016, the Company completed the acquisition of the assets of Omega Technology Solutions LLC (“Omega”). In connection with the acquisition, the Company issued a convertible promissory note of \$600,000 to the former owner of Omega’s assets. During the year ended May 31, 2017, this promissory note was converted into 10,000,000 shares to be issued and was recorded in other equity reserve as at May 31, 2017 and 2018. In addition, a further \$240,000 was recorded in other equity reserve relating to 1,300,000 common shares to be issued to the former owner of Omega’s assets.

CERTIVE SOLUTIONS INC.

Notes to condensed consolidated interim financial statements

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7. NOTE PAYABLE (cont'd...)

Short-term notes payable (cont'd...)

During the year ended May 31, 2019, the 11,300,000 shares to be issued were issued, and the resulting other equity reserve of \$840,000 was transferred to share capital (Note 14).

During the year ended May 31, 2018, the Company and the former owner of Omega's assets negotiated a further amount to be paid in connection with the acquisition of Omega's assets. This amount was renegotiated further during the year ended May 31, 2019.

The Company agreed to make payments totaling \$500,000, which when paid, will be full settlement of any amounts owed between the Company and the former owner of Omega's assets as follows:

- \$50,000 to be paid during the year ended May 31, 2019 (paid);
- \$50,000 to be paid on May 31, 2019 (paid);
- \$50,000 to be paid on August 31, 2019 (paid in January 2020);
- \$50,000 to be paid on November 30, 2019 (paid in January 2020); and
- \$50,000 to be paid on February 29, 2020 (past due).
- With respect to the remaining \$250,000, 25% of Omega's net income will be paid quarterly through August 31, 2020, when any remaining balance is due.

As at May 31, 2020, the remaining unpaid balance of \$300,000 is included in notes payable – current portion (Note 15).

The remaining amount of \$8,056 recorded in notes payable – current portion is related to the current portion of the principal carrying value that is due in the next 12-months of the SBA Economic Injury Disaster Loan and the Paycheck Protection Program Loan, which is \$1,237 and \$6,819, respectively.

Long-term notes payable

On April 3, 2020, CHI applied for a \$368,600 loan pursuant to the U.S. Small Business Administration ("SBA") Paycheck Protection Program under the CARES Act, which was enacted March 27, 2020 (the "PPP Loan"). The PPP Loan proceeds of 368,600 were received by CHI on April 22, 2020. CHI used the proceeds to pay for qualifying expenses, such as payroll, payroll taxes, employee benefits and occupancy costs. The PPP Loan terms include: (1) a maturity date in two years; (2) interest at 1.00% per annum; (3) no early prepayment penalties; and (4) amounts used by CHI for qualifying U.S. employee payroll costs during a 60-day period prior to June 30, 2020, may be forgiven by the SBA upon their approval of a CHI application for forgiveness and proper documentation. CHI submitted its application to the SBA to receive complete forgiveness of the \$368,600 PPP Loan and the Company recently received notice from the SBA that the PPP Loan was fully forgiven effective on November 20, 2020. However, in accordance with the PPP Loan forgiveness terms, the \$10,000 advance received from the SBA Economic Injury Disaster Loan will be repaid based on the terms of the PPP Loan.

The Company applied for and was awarded a \$150,000 SBA Economic Injury Disaster Loan with an interest rate of 3.75%, repayments deferred for one year and then monthly payments based on a 30-year term loan. As of November 30, 2020, the long-term principal portion carrying value is \$148,763.

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8. IMPAIRED ASSETS

The Company considered Omega and KCA to be separate CGUs. The Company determined that Omega was impaired as at May 31, 2018 and determined that its recoverable amount was \$Nil. As a result, the Company recorded an impairment of \$480,000 in connection with Omega's customer list and \$200,000 in connection with Omega's trade name during the year ended May 31, 2018. An assessment will be made at each reporting date to determine whether the previous impairment of Omega no longer exists or has decreased. The KCA customer list was sold effective on May 31, 2019.

9. SOFTWARE DEVELOPMENT

	Software Development
<u>Cost</u>	
At May 31, 2019, May 31, 2020 and November 30, 2020	\$ 573,316
<u>Accumulated Amortization</u>	
At May 31, 2019	278,659
Amortization expense	(85,533)
At May 31, 2020	364,192
Amortization expense	(39,138)
At November 30, 2020	403,330
<u>Net Book Value</u>	
At May 31, 2019	\$ 294,657
At May 31, 2020	\$ 209,124
At November 30, 2020	\$ 169,986

10. ACCOUNTS PAYABLE AND ACCRUED LIABILITIES

	November 30, 2020	May 31, 2020
Accounts payable	\$ 245,010	\$ 370,220
Accrued liabilities	1,404,229	1,134,594
Payroll and payroll tax liabilities	389,071	350,784
Total	\$ 2,040,310	\$ 1,855,598

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11. CONVERTIBLE DEBT

As at November 30, 2020 and May 31, 2020, the Company had the following convertible debt:

Description	Face value	Total liability	
		November 30, 2020	May 31, 2020
Past due convertible note, convertible at CDN\$0.25 per share, accruing interest at 5% per annum.	CDN\$ 30,000	\$ 23,139	\$ 21,759
Past due convertible note, convertible at CDN\$0.50 per unit, with each unit consisting of one common share, and one common share purchase warrant, exercisable at CDN\$0.55 for one year, accruing interest at 8% per annum.	CDN\$ 423,000	326,260	306,802
Past due convertible note, convertible at CDN\$0.10 per share, accruing interest at 12% per annum.	CDN\$ 10,000	7,713	7,253
Past due convertible note, convertible at CDN\$0.25 per share, accruing interest at 10% per annum.	CDN\$ 400,000	308,520	290,120
Past due convertible note, convertible at CDN\$0.15 per share, accruing interest at 18% per annum.	CDN\$ 700,000	537,806	505,872
Mature in July 2019, convertible at \$0.03 per share, accruing interest of 15% per annum	\$ 50,000	50,000	50,000
Mature in July 2019, convertible at \$0.06 per share, accruing interest of 18% per annum	\$ 50,000	50,000	50,000
Mature in November 2019, convertible at \$0.04 per share, accruing interest of 10% per annum	\$ 90,000	90,000	90,000
Mature in February 2020, convertible at CDN\$0.04 per share, accruing interest of 10% per annum until the maturity date, and 18% per annum thereafter	CDN\$ 375,000	289,238	271,988
Mature in February 2020, convertible at CDN\$0.06 per share, accruing interest of 10% per annum until the maturity date, and 18% per annum thereafter	CDN\$ 400,000	308,520	290,120
Mature in February 2020, convertible at \$0.15 per share, accruing interest of 10% per annum until the maturity date, and 18% per annum thereafter (Note 16)	\$ 250,000	250,000	250,000
Mature in June 2020, convertible at \$0.03 per share, accruing interest of 10% per annum	\$ 50,000	-	49,992
Mature in July 2021, convertible at \$0.03 per share, accruing interest of 15% per annum (Note 16)	\$ 50,000	49,424	49,007
Mature on February 28, 2022, convertible at \$0.03 per share, accruing interest of 10% per annum	\$ 253,561	235,184	228,822
Mature on October 31, 2021, convertible at \$0.06 per share, accruing interest of 8% per annum (Note 16)	\$ 819,093	763,447	736,345
Mature on February 29, 2024, convertible at \$0.14 per share, accruing interest of 12% per annum (Note 16)	\$ 1,199,661	1,009,035	615,662
		\$ 4,298,286	\$ 3,813,742

As at November 30, 2020 and May 31, 2020, the Company has the following convertible notes outstanding:

	November 30, 2020		May 31, 2020	
Convertible notes overdue	\$	2,240,619	\$	2,133,914
Convertible notes due within 12 months of period end		813,447		49,992
Convertible notes due after 12 months from period end		1,224,220		1,629,836
Total	\$	4,298,286	\$	3,813,742

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11. CONVERTIBLE DEBT (cont'd...)

The Company offered four-year 12% convertible promissory notes, the recognition of the fair value of the liability was made when the Company initially closed such offering effective February 29, 2020 (the “Closing Date”). The notes are due February 29, 2024 and, during the term, the unpaid principal and unpaid accrued interest, if any, may be converted into common shares of Certive at \$0.14 per share. The notes are to be repaid from, among other sources, the lenders’ pro rata share of 1/3 of the net cash collections from its 6-hospital client in the North-eastern U.S. The Company shall not be penalized for early repayment of any or all the notes. As of November 30, 2020, such offering represents \$1,199,661 face value of convertible promissory notes.

In addition, Certive’s Board of Directors approved a new non-brokered \$800,000 Private Placement Offering of four-year 10% convertible promissory notes. During the term, the unpaid principal and unpaid accrued interest, if any, may be converted into common shares of Certive at \$0.14/share. The notes are to be repaid from, among other sources, the lenders’ pro rata share of 25% of the net cash collections from a recent new client in Virginia along with three other clients that shall be designated before the end of Certive’s fiscal year ending May 31, 2021. The Company shall not be penalized for early repayment of any or all the notes. As at November 30, 2020, the Company has received \$124,000 from lenders intending to participate in such Offering, of which \$54,000 was received from two Officers and Directors of the Company. These amounts have been recorded in 10% short-term loans disclosed below.

12. SHORT-TERM LOANS

Loans are made of the following:

	November 30, 2020		May 31, 2020	
Loans from related parties (Note 15) (1)	\$	176,000	\$	163,000
Loans from other entities (2)		340,083		211,849
Total	\$	516,083	\$	374,849

(1) As at November 30, 2020, of the total short-term loans from related parties, \$8,000 are non-interest-bearing advances to the Company, which are due on demand. Of the remaining \$168,000, \$114,000 have an interest rate of 12% and \$54,000 have an interest rate of 10% and all are due on demand. As at May 31, 2020, of the total short-term loans from related parties, \$8,000 are non-interest-bearing advances to the Company, due on demand. Of the remaining \$155,000, \$130,000 have an interest rate of 12%, \$20,000 have an interest rate of 10% and \$5,000 have an interest rate of 8% and all are due on demand.

(2) As at November 30, 2020, of the total short-term loans from other parties, \$140,226 are non-interest bearing advances to the Company, which are due on demand. Of the remaining \$195,000, \$125,000 have an interest rate of 12% and \$70,000 have an interest rate of 10% and all are due on demand. The remaining \$4,857 is a line of credit owing to a financial institution that bears interest at 4% per annum. As at May 31, 2020, of the total short-term loans from other parties, \$83,000 are non-interest bearing advances to the Company, while \$125,000 have an interest rate of 12% and all are due on demand. The remaining \$3,849 is a line of credit owing to a financial institution that bears interest at 4% per annum.

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13. SHARE CAPITAL

a) Common stock

Authorized

Unlimited common shares without par value.

Issued and outstanding

During the six-months ended November 30, 2019, the Company had the following share transactions:

- The Company returned 900,000 shares to treasury valued at \$270,000.
- The Company issued 1,750,000 shares through exercised warrants valued at \$95,124.

During the six-months ended November 30, 2020, the Company had the following share transactions:

- The Company issued 1,667,000 shares through converting \$61,212 of convertible debt, which included principal and accrued interest.

b) Purchase warrants

The following table summarizes the continuity of share purchase warrants:

	Number of Warrants	Weighted Average
Outstanding, May 31, 2019	23,166,734	\$0.05
Exercised	(2,750,000)	\$0.05
Expired	(20,416,734)	\$0.04
Outstanding, May 31, 2020 and November 30, 2020	-	-

c) Stock options

The Company's Stock Option Plan is a 20% rolling plan that allows a maximum 20% of the issued shares to be reserved for issuance under the plan. Options granted under the plan may not have a term exceeding 10 years and vesting provisions are at the discretion of the Board of Directors.

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13. SHARE CAPITAL (cont'd...)

The following table summarizes the continuity of stock options:

	Number of Stock Options	Weighted Average Exercise Price
Outstanding, May 31, 2019	10,008,708	\$0.13
Expired ⁽¹⁾	(900,000)	\$0.12
Granted	1,550,000	CDN\$0.05
Outstanding, May 31, 2020 and November 30, 2020	10,658,708	\$0.12

(1) Of the 900,000 options that expired, 400,000 expired due to accelerated expiry terms due to the cessation of a former key manager and 500,000 expired due to accelerated expiry a year after the death of the former Chairman and CEO.

As at May 31, 2020 and November 30, 2020, the following stock options were outstanding to directors, officers and employees:

Outstanding	Exercisable	Exercise Price	Remaining Life (Years)	Expiry Date
4,058,708	4,058,708	CDN\$0.25	0.09	December 31, 2020
1,050,000	1,050,000	\$0.22	0.79	September 13, 2021
4,000,000	200,000	CDN\$0.05	8.17	January 29, 2029
1,150,000	-	CDN\$0.05	9.06	December 18, 2029
400,000	-	CDN\$0.05	9.44	March 31, 2030
10,658,708	5,308,708	\$0.12	4.58	

The Company recognizes compensation expense for all stock options granted using the fair value-based method of accounting.

During the year ended May 31, 2020, the Company granted the following stock options:

- On December 18, 2019, the Company granted an aggregate of 400,000 additional incentive stock options to primarily managers of its Omega division that are exercisable at a price of CDN\$0.05 per share for a ten-year term. The incentive stock options only vest if the Company's share price achieves US\$0.30 on a volume weighted basis for a 45-day period prior to January 29, 2021. The Company determined that the probability of achieving this share price is nil and as a result has not recorded any share-based compensation in connection with these options.
- On December 18, 2019, the Company also granted 750,000 retention stock options with a fair value of USD\$0.04 per option, of which an additional \$3,462 was recorded as share-based compensation expense during the six-months ended November 30, 2020, to the Company's CEO and CFO that are exercisable at a price of CDN\$0.05 per share for a ten-year term, which will vest in their entirety 36 months after the date of grant.

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13. SHARE CAPITAL (cont'd...)

- On March 31, 2020, the Company granted 200,000 incentive stock options to an advisory member of the Company, exercisable at CDN\$0.05 for a period of 10 years. These options will vest if the Company's share price sustains at or above \$0.30 for a 45-consecutive day period on a volume weighted basis prior to January 29, 2021. The Company determined that the probability of achieving this share price is nil and as a result has not recorded any share-based compensation in connection with these options.
- On March 31, 2020, the Company also granted 200,000 stock options with a fair value of USD\$0.02 per option, of which an additional \$1,057 was recorded as share-based compensation expense during the six-months ended November 30, 2020, to two independent directors of the Company, CDN\$0.05 per share for a ten-year term, which will vest in their entirety 12 months after the date of grant.

The fair value of the stock options during the six-month period was estimated using the Black-Scholes option pricing model with the following weighted average assumptions:

	November 30, 2020
Expected volatility	234.04%
Expected option life (years)	0.92
Risk-free interest rate	27%
Expected dividend yield	0.00%

During the six-months ended November 30, 2020, the Company did not grant any stock options.

14. DERIVATIVE LIABILITY

The derivative financial liability consists of the fair value of non-compensatory share purchase warrants and convertible notes that have an exercise price or a conversion price that differs from the functional currency of the Company. Details of the derivative liability as at November 30, 2020 and May 31, 2020 is as follows:

As at November 30, 2020:

Expiration Date	Exercise price	Number of securities exercisable/convertible	Fair value as at November 30, 2020
October 31, 2021	\$0.06	14,348,969	\$ 295,663

These securities issued outstanding as at November 30, 2020 were valued using the Black Scholes option pricing model with a weighted average expected volatility of 234.04%, discounted rate of 0.27%, expected life of 0.92 years, and a dividend rate of 0%.

As at May 31, 2020:

Expiration Date	Exercise price	Number of securities exercisable/convertible	Fair value as at May 31, 2020
October 31, 2021	\$0.06	14,348,969	275,483

These securities issued outstanding as at May 31, 2020 were valued using the Black Scholes option pricing model with a weighted average expected volatility of 253.12%, discounted rate of 0.28%, expected life of 1.5 years, and a dividend rate of 0%.

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15. RELATED PARTY TRANSACTIONS

Balances and transactions between the Parent Company and its consolidated subsidiaries, which are related parties of the Parent, have been eliminated on consolidation and are not disclosed in this note. The Company's related parties consist of its Directors, Key Management Personnel ("KMPs") and companies owned in whole or in part by KMPs and directors as follows:

Name	Position and nature of relationship
UTA Holdings, LLC	Company controlled by advisory council member
SMA Group, LLC	Company controlled by key management personnel
Miller and Associates Environmental Consultants Inc.	Company controlled by the corporate secretary
Hyland Property Management Services LLC	Company controlled by officer and director
Lena V. LaMantia Trust	Company controlled by officer and director
Tim Hyland	Director, officer and former advisory council member
Tom Marreel	Director, officer and former advisory council member
Jeff Wareham	Independent director
Jack Saltich	Independent director
Scott Thomas	Director and VP of investor relations
Mike Miller	Corporate secretary and chief legal officer
Susan Miller	Spouse of the corporate secretary
Fredrick Erickson	Former key management personnel
Brian Cameron	Former key management personnel
Ann Fierro	Key management personnel
Jeff Benton	Advisory council member
Arthur Pelberg, M.D.	Advisory council member
Jack Chapman	Advisory council member
Steve Schramm	Advisory council member
Don Gilbert	Advisory council member
J.J. Linder, M.D.	Advisory council member
Scott Donaldson	Advisory council member
Sheila Schweitzer	Advisory council member

The amounts due to the related parties are as follows:

	Nature of relationship	November 30, 2020	May 31, 2020
Accounts payable (Note 10)	Directors, key management personnel, and companies controlled by these parties,	\$ 93,960	\$ 168,964
Convertible loans – face value (Note 11)	Directors	284,575	180,575
Convertible loans – face value (Note 11)	Advisory board member	493,596	563,789
Notes payable (Note 7)	Key management personnel	300,000	300,000
Short-term loans payable (Note 12)	Former officer and director	25,000	25,000
Short-term loans payable (Note 12)	Directors and key management	114,000	138,000
			1,376,328
Total		\$ 1,311,131	\$ 8

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15. RELATED PARTY TRANSACTIONS (cont'd...)

The Company incurred the following fees and expenses in the normal course of operations in connection with companies owned by key management and directors. Expenses have been measured at the exchange amount which is determined based on actual cost. There is no other remuneration of directors or other members of key management personnel during the three and six-months ended November 30, 2020 and 2019 are as follows:

	Six-months ended November 30, 2020	Six-months ended November 30, 2019	Three-month ended November 30, 2020	Three-months ended November 30, 2019
Management fees	\$ -	\$ 36,000	\$ -	\$ 12,000
Salaries to key management personnel, included in operating costs and expenses	206,603	74,223	101,064	48,979
Consulting fees	-	94,000	-	65,500
Professional fees	-	160,883	-	76,907
Total	\$ 206,603	\$ 365,106	\$ 101,064	\$ 203,386

16. MANAGEMENT OF CAPITAL

The Company considers its common shares, stock options and share purchase warrants as capital. Company's objectives when managing capital are to safeguard the Company's ability to continue as a going concern in order to pursue the development of its assets and to maintain a flexible capital structure which optimizes the cost of capital at an acceptable risk. The Company is not subject to any externally imposed capital requirements.

The Company manages the capital structure and makes adjustments to it in light of changes in economic conditions and the risk characteristics of the underlying assets. To maintain or adjust the capital structure, the Company may attempt to issue new shares, issue debt or acquire or dispose of assets.

In order to facilitate the management of its capital requirements, the Company prepares expenditure budgets that are updated as necessary depending on various factors, including successful capital deployment and general industry conditions.

In order to maximize ongoing efforts, the Company does not pay out dividends. The Company's Investment policy is to keep its cash treasury invested in demand certificates of deposit with major financial institutions.

There have been no changes to the Company's approach to capital management during the six-months ended November 30, 2020.

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17. LEASES

Upon transition to IFRS 16 on June 1, 2019, the Company had two lease agreements for its leased office premises:

- a) The Company had a lease in Scottsdale, Arizona, which expired on July 31, 2020. The Company did not renew this lease. Subsequent to the expiry of this lease, the Company rents office space on a month-to-month basis, which is exempt from recognition as a right-of-use asset due to the short-term nature of this agreement.
- b) The Company had a lease through its subsidiary, Omega, which expired on March 31, 2020. As at November 30, 2020, the Company had not entered into a new lease. During March 2020, Omega moved out of its offices, stored its furnishings, relocated its servers to a secure vendor and Omega's employees continue to work remotely from their homes until further notice due to the pandemic (Note 20).

At June 1, 2019, the leases were recognized as a right-of-use asset and a corresponding liability was measured at the present value of the remaining lease payments using the Company's incremental borrowing rate of 15% and the lease terms of 14 months and 10 months respectively. The right-of-use asset is depreciated over the lease term on a straight-line basis.

Right-of-use assets

	Certive Solutions Inc.	Omega Technology Solutions Inc.	Total
Cost			
At June 1, 2019, May 31, 2020, and November 30, 2020	\$ 37,365	\$ 154,180	\$ 191,545
Accumulated depreciation			
At June 1, 2019	-	-	-
Depreciation expense	31,913	154,180	186,093
At May 31, 2020	31,913	154,180	186,093
Depreciation expense	5,452	-	5,452
At November 30, 2020	37,365	154,1580	191,545
Net book value			
At June 1, 2019	\$ 37,365	\$ 154,180	\$ 191,545
At May 31, 2020	\$ 5,452	\$ -	\$ 5,452
At November 30, 2020	\$ -	\$ -	\$ -

Lease liability

	Certive Solutions Inc.	Omega Technology Solutions Inc.	Total
At June 1, 2019	\$ 37,365	\$ 154,180	\$ 191,545
Interest expense	2,993	8,205	11,198
Payments	(34,669)	(146,146)	(180,815)
Recovery of rent	-	(16,239)	(16,239)
At May 31, 2020	5,689	-	5,689
Payments	(4,137)	-	(4,137)
Recovery of rent	(1,552)	-	(1,552)
At November 30, 2020	\$ -	\$ -	\$ -

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18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

Financial risk management

The Board of Directors has overall responsibility for the establishment and oversight of the Company's risk management framework. The Company's financial instruments consist of cash, marketable securities, receivables, accounts payable, convertible debt, short-term loans, notes payable derivative liability and lease liability.

The fair value of cash and marketable securities are measured on the statement of financial position using level 1 of the fair value hierarchy. The fair value of the lease liability is measured on the statement of financial position using level 2 of the fair value hierarchy. The fair value of convertible debt and derivative liability is measured on the statement of financial position using level 3 of the fair value hierarchy. The fair values of receivables, accounts payable, and short-term loans and notes payable approximate their book values because of the short-term nature of these instruments. The fair value of the long-term portion of the note payable approximates its carrying value.

Financial instrument risk exposure

The Company's financial instruments are exposed to certain financial risks, including credit risk, liquidity risk, and market risk, which includes currency risk, interest rate risk and price risk.

a) Credit risk

Credit risk is the risk of an unexpected loss if a customer or third party to a financial instrument fails to meet its contractual obligations.

The Company has no material counterparties to its financial instruments with the exception of the Financial institutions which hold its cash and receivables. The Company manages this credit risk by ensuring that these financial assets are placed with a major financial institution with strong investment grade ratings by a primary ratings agency. In addition, the Company affords credit to customers with which it believes it will collect payment. The Company does not believe it has a material exposure to credit risk.

b) Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due.

The Company manages liquidity risk through the management of its capital structure as described in Note 19. There is a risk that the Company may not be able to meet its financial obligation when they are due. All of the Company's accounts payable have contractual maturities of 30 days or are due on demand and are subject to normal trade terms.

c) Market risk

Market risk is the risk of loss that may arise from changes in market factors such as foreign exchange rates, interest rates, and commodity and equity prices.

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18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (cont'd...)

d) Foreign exchange risk

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in the foreign currency exchange rates. The Company's functional currency is the United States dollar as the Company's main center of operations is in the United States. As at November 30, 2020, the Company has approximately CDN\$2,800,000 of financial liabilities denominated in Canadian dollars. A 10% change in exchange rate would result in a change to loss and comprehensive loss of approximately \$214,000.

e) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The risk that the Company will realize a loss as a result of interest rate risk on its notes payable is minimal, as these have a short-term to maturity and a fixed interest rate.

f) Price risk

The Company is not exposed to significant price risk as it does not hold significant investments in publicly traded securities. The Company's price risk is limited to the value of its marketable securities.

19. LEGAL MATTERS

Included in accrued liabilities is a payroll tax liability of \$339,443 as of November 30, 2020 that stems from the failure of the former CFO to make payroll tax withholding payments to the Internal Revenue Service ("IRS") during the period from approximately April 2017 to June 2018. The failure to make such legally required payments was not fully disclosed by the Company's former CFO until the end of 2017 when representations were made to the Board of Directors that there had been arrangements made for payment to the IRS. Those representations proved to be false. The Company had been making payments under a negotiated payment plan with the IRS for satisfaction of the existing liabilities, which required a \$25,000 monthly payment to be made until the outstanding balance, including penalties and interest, is satisfied. On March 26, 2020, the Company requested the IRS to grant approval of a deferral of the payment plan until July 28, 2020, which was granted. On September 28, 2020, the Company submitted an Offer-in-Compromise to the IRS regarding this matter. The IRS indicated that it is in the process of evaluating the offer and that a determination should be made by the end of March 2021. This has abated the need to continue the payment plan until such final determination is issued by the IRS.

In addition, the Company sent a demand to the former CFO for the return of improper payments of the former CFO's salary paid to himself during the period when the IRS liabilities were being incurred. Most recently, the Company has served a legal notice against the Company's former CFO in an attempt to recover losses sustained by the Company, which the Company contends were the result of a transaction not properly Board-approved due to conflicts of interest amongst the CFO and the other Board members approving the transaction. The results of such legal proceeding are unknown at this time.

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(Unaudited - Expressed in U.S. Dollars)

20. CONTINGENCY

Since early 2020, the outbreak of the novel strain of coronavirus (“COVID-19”) has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, including the implementation of travel bans, self-imposed quarantine periods and social distancing, have caused material disruption to businesses globally. Governments and central banks have reacted at times with significant monetary and fiscal interventions designed to stabilize economic conditions. The duration and impact of the COVID-19 outbreak is unknown. Most recently, additional fiscal stimulus in the United States has been enacted and additional amounts are being considered by Congress. In addition, States are in various stages of distributing vaccines from a number of manufacturers initially to healthcare workers and the elderly. It is not possible to reliably estimate the length and severity of these developments and the impact on the financial results and condition of the Company in future periods.

21. SUBSEQUENT EVENTS

- a) The Company raised funds to provide working capital subsequent to November 30, 2020 as follows:
 - i) The Company received a non-interest-bearing advance of \$45,000 from an Officer and Director of the Company.
 - ii) The Company received \$15,000 from an Officer and Director of the Company in a 10% Demand Note.
 - iii) The Company approved an Offering that consists of US\$800,000 of four-year 10% Convertible Promissory Notes, which shall be repaid from 1/4 of the net cash collections from that client and three other clients to be designated by the Company before the end of Company’s fiscal year ending May 31, 2021. These Notes also have a right of conversion into common shares of the Company at US\$0.14/share for the term of the Notes.
- b) On December 31, 2020, 4,058,708 stock options expired. The expired stock options consisted of 508,708 stock options pertaining to the Company’s former CEO and of 3,550,000 stock options pertaining primarily to current and former members of the Company’s Advisory Council. Such expired stock options were exercisable at CDN\$0.25.
- c) On January 29, 2021, 4,200,000 of stock options granted to executive management will expire because the vesting provision was not met. The stock options were granted by the Company’s Board of Directors contingent upon the Company achieving a share price sustained at or above \$0.30/share for a 45-consecutive day period on a volume weighted basis prior to January 29, 2021. When the Company initially granted these options, it was determined that the probability of achieving the required share price was nil and as a result did not record any share-based compensation in connection with these options.