

Syntheia Commences SOC 2 Type I Certification, Reinforcing Commitment to Data Privacy and Security

TORONTO--(BUSINESS WIRE)--December 6, 2024--**Syntheia Corp. (“Syntheia” or the “Company”)** (**syntheia.ai**), CSE – SYAI, a leading provider of conversational AI solutions for inbound telephone call management, is pleased to announce that it has commenced the Service Organization Control (“SOC”) 2 Type I certification process. This significant milestone underscores Syntheia’s commitment to safeguarding customer data and upholding the highest standards of security and privacy.

As part of this initiative, on October 18, 2024, Syntheia engaged Vanta Inc. (“**Vanta**”), a leader in continuous security monitoring and compliance automation. Leveraging Vanta’s platform, Syntheia is streamlining its SOC 2 Type I certification journey with real-time adherence to security best practices and the ability to identify risks before they escalate. This collaboration demonstrates Syntheia’s proactive approach to meeting stringent compliance requirements while delivering secure, reliable AI solutions to its customers.

As a conversational AI SaaS platform, Syntheia leverages advanced Natural Language Processing (NLP) technology to create virtual assistants that act as responsive, intelligent receptionists for businesses. With an increasing volume of sensitive data exchanged in customer interactions, data protection has become a critical priority. Achieving SOC 2 Type I certification will further enhance Syntheia’s ability to secure and protect customer information.

“Syntheia understands the importance of data security in today’s digital landscape, and it’s our top priority to maintain the trust of our clients,” said Paul Di Benedetto, Chief Technology Officer at Syntheia. “Starting the SOC 2 Type I certification process represents our dedication to transparency and accountability, as we work tirelessly to ingrain data privacy measures into every aspect of our operations.”

SOC 2, developed by the American Institute of CPAs (AICPA), is widely recognized as a benchmark for data security, evaluating an organization’s information systems and their adherence to essential trust principles such as security, availability, and confidentiality. By undergoing this rigorous certification, Syntheia aims to provide clients with enhanced confidence in the resilience of its platform against data breaches and unauthorized access.

The SOC 2 Type I certification journey reflects Syntheia’s ongoing commitment to delivering secure and reliable AI solutions. For more information about Syntheia and its data privacy initiatives, visit <https://www.syntheia.ai/privacy-policy>

For more information, visit **syntheia.ai**

About Syntheia

Syntheia is an artificial intelligence technology company which is developing and commercializing proprietary algorithms to deliver human-like conversations. Our SaaS platform offers conversational AI solutions for both enterprise and small-medium business customers globally.

Cautionary Statement

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