

## **Syntheia Enhances Inbound Customer Calls with AI-Powered Virtual Assistants, Positively Impacts Sales and Customer Satisfaction**

TORONTO--(BUSINESS WIRE)--November 29, 2024--**Syntheia Corp. (“Syntheia” or the “Company”)** ([syntheia.ai](https://syntheia.ai)), CSE – SYAI, Syntheia, a Canadian leader in conversational AI SaaS, is transforming customer service by delivering an innovative solution that uses natural language processing (NLP) to handle inbound telephone calls with virtual assistants. Since its beta launch in June 2023, Syntheia has processed over 750,000 conversations, bringing new levels of efficiency and engagement to businesses in diverse industries.

Companies like Georgetown Hyundai, Palmieri Furniture, Campio Furniture, and Pay N Go have all embraced Syntheia’s platform, highlighting its positive impact on sales and customer satisfaction.

*“The success of our customers highlights the potential of AI-driven customer service. Syntheia’s platform was designed for easy setup and adoption. We are pleased to see the measurable impacts on sales and customer loyalty across our clients’ businesses and the value we bring to our customers,”* commented Syntheia’s CEO, Tony Di Benedetto.

### **Customer Testimonials:**

*“For over a year at Georgetown Hyundai, Syntheia has managed our inbound calls, providing 24/7 support and ensuring we never miss a call. Syntheia has truly elevated our customer experience, setting new standards in responsiveness and leading to increased sales and customer satisfaction.”* – Connor Attrell, Manager, Georgetown Hyundai.

*“By replacing our outdated telephone platform, Syntheia has enabled Palmieri Furniture to deliver seamless, uninterrupted customer engagement. This has strengthened brand loyalty and boosted sales, and we are happy to continue using Syntheia and would recommend it to any company.”* – Frank Palmieri, Palmieri Furniture.

*“At Campio Furniture, we are thrilled to be using Syntheia, which has enhanced customer engagement and streamlined our sales cycle since deployment. It was a breeze to implement, and we’re excited to be at the forefront of this evolution, generating efficiencies and sales that might have been otherwise missed.”* – Vince Servello, President, Campio Furniture.

*“At Pay N Go, Syntheia provides 24/7 support by interacting with customers in real time. It is helping us understand and meet customer needs more effectively than ever.”* – Lino Lombardo, Pay N Go.

Syntheia has beta-tested with additional customers in multiple vertices, all of whom have been instrumental in refining our platform through real-world use.

We are now, more than ever, excited to bring our solution to market in January 2025, ensuring that businesses can stay responsive and connected to their customers 24/7 like never before.

For more information and to read customer testimonials, visit [syntheia.ai](https://syntheia.ai)

## About Syntheia

Syntheia is an artificial intelligence technology company which is developing and commercializing proprietary algorithms to deliver human-like conversations. Our SaaS platform offers conversational AI solutions for both enterprise and small-medium business customers globally

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