### MANAGEMENT DISCUSSION AND ANALYSIS

RewardStream Solutions Inc. ("RewardStream" or the "Company")

Nine month period ended June 30, 2017

Dated – August 29, 2017

This management's discussion and analysis (MD&A) was prepared in accordance with National Instrument 51-102, Continuous Disclosure Obligations, and should be read in conjunction with the audited financial statements and accompanying notes for the year ended September 30, 2016 and with the condensed interim financial statements for the nine months ended June 30, 2017. These financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB") and are reported in Canadian dollars.

Certain information included in this MD&A contains forward-looking statements or forward-looking information within the meaning of applicable Canadian securities laws, including, without limitation, in respect of the Company's priorities, plans and strategies and the Company's anticipated financial and operating performance and prospects. All statements and information, other than statements of historical fact, included in or incorporated by reference into this MD&A are forward-looking statements and forward-looking information, including, without limitation, statements regarding activities, events or developments that we expect or anticipate may occur in the future. Such forward-looking statements and information can be identified by the use of forward-looking words such as "will", "expect", "intend", "plan", "estimate", "anticipate", "believe" or "continue" or similar words and expressions or the negative thereof. There can be no assurance that the plans, intentions or expectations upon which such forward-looking statements and information are based will occur or, even if they do occur, will result in the performance, events or results expected.

We caution readers of this MD&A not to place undue reliance on forward-looking statements and information contained herein, which are not a guarantee of performance, events or results and are subject to a number of risks, uncertainties and other factors that could cause actual performance, events or results to differ materially from those expressed or implied by such forward-looking statements and information. These factors include: the Company's ability to raise additional financing through debt, equity or other form of financing; the ability to retain or add customers, complete product development plans, retain key staff; changes in priorities, plans, strategies and prospects; general economic, industry, business and market conditions; changes in law; the ability to implement business plans and strategies, and to pursue business opportunities; rulings by courts or arbitrators, proceedings and investigations; disruptions or changes in the credit or securities markets; inflationary pressures; challenges such as lawsuits, to the intellectual property of the Company; and various other events, conditions or circumstances that could disrupt RewardStream's priorities, plans, strategies and prospects. Readers are cautioned that all forward-looking statements and information involve risks and uncertainties. RewardStream undertakes no obligation to publicly release the results of any revisions to forward-looking statements and information that may be made to reflect events or circumstances after the above-stated date or to reflect the occurrence of unanticipated events.

### **OVERVIEW**

RewardStream is a provider of Software as a Service ("SaaS") marketing technology through its Spark System (the "Spark System") product. The Spark System allows RewardStream's clients to operate marketing programs that acquire, engage, optimize, and retain customers and sales channels. The Spark System lets marketers combine all types of referrals, such as email, mobile, social or word-of-mouth, with a powerful mix of software, promotion, and management tools into customer acquisition strategies. The Spark System makes it fast and easy for companies to engage and convert customers, activate employees, and mobilize brand influencers to spread the word about offers to friends and family.

The Company was incorporated under the laws of British Columbia on March 23, 1999 and continued under the Canada Business Corporations Act on December 22, 1999. RewardStream continued to a British Columbia Corporation under the Business Corporations Act (British Columbia) and changed its name to RewardStream Solutions Inc. on October 22, 2015.

On July 28, 2016, the Company completed an amalgamation with Musgrove Minerals Corp. ("Musgrove") a publicly traded company on the TSX Venture Exchange (the "Exchange"), to form a single amalgamated company (the "Amalgamation"). In connection with the Amalgamation, Musgrove completed a private placement, in two tranches, for gross proceeds of \$2.028 million. 20,000,004 common shares of the Company were exchange for the 12,813,235 outstanding common shares of private company, RewardStream. The shareholders of Musgrove received 15,151,659 shares of the Company were exchange for the 12,813,235 outstanding common shares of the Company for the 30,303,365 outstanding common shares of Musgrove. 233,555 warrants of the Company were exchanged for the 149,715 outstanding warrants of the private company, RewardStream. The warrant holders of Musgrove received 4,427,370 warrants of the Company for the 8,854,740 outstanding warrants of Musgrove. RewardStream cancelled all outstanding stock options on Amalgamation and Musgrove had no options outstanding immediately prior to the Amalgamation. On August 4, 2016, the Company commenced trading on the Exchange under the symbol REW.

## **NEW DIRECTION**

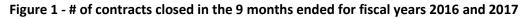
Over the past 18 months, RewardStream has shifted its business model from primarily a one-time sale – the Source Code business segment - and professional services model - Loyalty business segment - to a higher margin, scalable, recurring, SaaS model – Referral business segment. The Company believes that the SaaS business model is more sustainable and has greater potential for growth and profitability. A SaaS business model has more predictable revenues with the ability to increase customers and revenue with a lower relative fixed cost resulting in higher margins. Salesforce.com (NYSE: CRM), Hubspot (NYSE: HUBS), and Marketo are all examples of SaaS businesses in the sales and marketing industries.

RewardStream has demonstrated the benefit of referral marketing through its success with large scale, enterprise customers. RewardStream's management believes that significant growth can occur through integration of the Spark product with existing e-Commerce platforms, marketing automation, and membership management systems. These systems currently serve millions of existing customers. For example, the largest 5 e-Commerce platforms provide online store solutions for well over 3 million businesses around the world, and integrations with these platforms can make the RewardStream system available to these businesses. These customers can benefit by having RewardStream's platform available

to them as an add-on to their current platform. The Company has completed integrations into 3 ecommerce platforms - Magento, Woo Commerce, and Shopify. For the past nine months, RewardStream has launched 45 new customers on these platforms.

Part of the use of proceeds from the Amalgamation is to expand marketing and sales efforts, scale product and support functions with the intention of increasing revenues and becoming profitable. The SaaS approach coupled with the expansion into new markets, such as e-commerce, is expected to shorten the sales cycle, lower the costs of customer acquisition, increase recurring revenue and margins. The additional funds from the Amalgamation have begun to impact the ability for the Company to accelerate its sales and marketing efforts. For example, in the nine months ended June 30, 2017, the Company has closed over 4 times the number of new customer contracts compared to the prior year; the majority of these closes coming from small and medium sized enterprises (see figure 1 below). Despite the increase in closed customer contracts, the lower revenue for the current periods partially reflects the Company's focus on a higher volume, lower revenue customer. The Company expects that the higher volume of customers will, in due course, result in an increase in revenue.





## **COMPANY HIGHLIGHTS**

In the nine months ended of fiscal 2017, the Company completed the following objectives:

- Launched on Shopify
- Implemented lead generation campaigns directed at e-commerce businesses
- Completed major software infrastructure and architecture improvements. These improvements provided new product features for clients, and are expected to reduce costs and allow greater capacity for customer growth
- Closed financings of just under \$1,300,000 (includes financing closed on August 2, 2017)
- Added public company technology executive to the board of directors

### MAIN PERFORMANCE INDICATORS

Management considers that the main indicators of the Company's performance are the following: revenue, gross profit, net and comprehensive income/loss, EBITDA and adjusted EBITDA. EBITDA and Adjusted EBITDA are provided as a supplementary earnings measure to assist readers in determining the ability of the Company to generate cash from operations and to cover financial charges. They are also widely used for business valuation purposes. These measures do not have a standardized meaning prescribed by IFRS and may not be comparable to similar measures presented by other companies. EBITDA is defined as earnings before interest, income taxes, depreciation and amortization. Adjusted EBITDA is defined as EBITDA to which the Company adds stock-based compensation and other one-time items that do not impact cash flows of the Company. The Company believes that EBITDA and adjusted EBITDA are a means to better communicate the results of operations that are more reflective of cash flows.

### **OVERALL PERFORMANCE**

Revenues have decreased by 14% to \$1,090,413 for the nine months ended June 30, 2017 compared to \$1,266,467 for the same period in 2016. Revenues decreased by 10% to \$381,066 for the three months ended June 30, 2017 compared to \$424,498 for the same period in 2016. Cost of sales have decreased by 30% to \$367,280 in the nine months ended June 30, 2017 from \$527,303 in the same period in 2016. Cost of sales decreased by 36% or by \$58,865 for the three months ended June 30, 2017 compared to the 3 months ended June 30, 2016. Gross profit decreased by 2% to \$723,133 from \$739,164 for nine months ended June 30, 2017 and 2016, respectively. Gross profit increased to \$275,842 for the three months ended June 30, 2017 compared to \$260,409 for the same period in the prior year.

Operating expenses decreased by \$276,451 or 11% in nine months ended June 30, 2017 compared to the same period in 2016. Operating expenses decreased by \$210,794 for the 3 months ended June 30, 2017, compared to the three months ended June 30, 2016.

Net and comprehensive loss decreased by \$306,607 or 16%, EBITDA increased by 15% or \$268,840, Adjusted EBITDA decreased by \$691,687 or 93% in the nine months ended June 30, 2017 compared to the same period in 2016. In the three months ended June 30, 2017, net and comprehensive loss decreased by \$246,008, EBITDA increased by 28% or \$227,392 and Adjusted EBITDA decreased by \$195,913 or 61% compared to the three months ended June 30, 2016.

Total assets decreased by \$854,037 or 58% and working capital decreased by \$681,664 for the nine months ended June 30, 2017.

	For the three m	onths ended:	For the nine months ended:		
	June 30, 2017	June 30, 2016	June 30, 2017	June 30, 2016	
	(unaudited)	(unaudited)	(unaudited)	(unaudited)	
Revenue	381,066	424,498	1,090,413	1,266,467	
Gross profit	275,842	260,409	723,133	739,164	
Net loss and comprehensive loss	(584,590)	(830,598)	(1,573,662)	(1,881,269)	
EBITDA	(574,599)	(801,991)	(1,541,534)	(1,810,374)	
Adjusted EBITDA	(518,549)	(322,636)	(1,432,109)	(740,422)	
Basic and diluted loss per share	(0.01)	(0.07)	(0.04)	(0.15)	

**Reconciliation of EBITDA and adjusted EBITDA** 

	For the three r	nonths ended:	For the nine months ended:		
	June 30, 2017 June 30, 2016		June 30, 2017	June 30, 2016	
Net loss and comprehensive loss	(584,590)	(830,598)	(1,573,662)	(1,881,269)	
Interest	2,625	26,284	10,029	63,926	
Depreciation	7,366	2,323	22,099	6,969	
EBITDA	(574,599)	(801,991)	(1,541,534)	(1,810,374)	
Share-based compensation	56,050	479,355	109,425	1,069,952	
Adjusted EBITDA	(518,549)	(322,636)	(1,432,109)	(740,422)	

## Revenues

Revenue decreased by 14% or \$176,054 in the nine months ended June 30, 2017 and \$43,432 or 10% in the three months ended June 30, 2017 compared to the same respective periods in 2016. The decrease in revenue for both the nine and three months ended June 30, 2017 compared to the same period of the prior year is partially due to the ending of the Loyalty and Source Code business segments, one-time revenues that occurred in the nine three and months ended June 30, 2017 increased by over \$50,000 and \$30,000, respectively compared to the same periods in the prior year. Increase in subscription revenue was due to the addition of new customers.

## Gross profit and cost of sales

The Company's cost of sales decreased by \$160,023 or by 30% and its gross profit decreased by 2% or by \$16,031 in the nine months ended June 30, 2017 compared to the same period in 2016. In the three months ended June 30, 2017, cost of sales decreased by 36% and gross profit increased by 6% or \$15,433 compared to the same period in the prior year. The cost of sales has declined due to the Company reducing its fixed costs such as salaries and hosting expenses for the three and nine months ended June 30, 2017. For example, the Company reduced hosting costs by over \$60,000 in the nine months ended June 30, 2017 compared to the same period in the prior year. The Company has also reduced salary expenses due to the

shift to the Referral business segment and the lower overhead required to manage that segment compared to the Loyalty and Source Code segments. Salary expenses were reduced by over \$70,000 in the nine months ended June 30, 2017 compared to the same period in the prior year.

### **Operating expenses**

Operating expenses decreased during the nine months ended June 30, 2017 by \$276,451 compared to the same period in 2016. A significant reason for the decline in operating expenses for the 9 months ended June 30, 2017 was due to the decrease in share-based expenses compared to the prior year. The sharebased compensation expense for the nine months ended June 30, 2016 was mainly due to the Company exchanging 2,154,500 stock options for 767,286 common shares of the Company to certain stock option holders in the first quarter of fiscal year 2016 and the issuance of warrants. During the three months ended June 30, 2017, operating expenses decreased by \$210,794 compared to the same three month period in the prior year. This decrease was primarily due to lower share-based expenses in this period. The share-based expenses for the three months ended June 30, 2016 were due the issuance of warrants by the company during that period. There was an increase of over \$528,412 of sales and marketing expenses for the nine months ended June 30, 2017 compared to the same period in the prior year. The increase in sales and marketing expenses for the 3 months ended June 30, 2017 was \$288,973 compared to the same period of the prior year. The increases in both these periods was mainly due to the expenditures the Company made to raise awareness of its products and services. Expenses on Research and Development ("R&D") are net of projected tax credits. The projected tax credits are accrued during the year based on management's estimates of amounts that are expected to be received. Management adjusts these estimates throughout the year. The recording of the type of tax credit that reduces R&D expenses can only be claimed as a private company. Due to the Amalgamation, the Company could only claim this type of tax credit until the date of the Amalgamation and thus was not able to claim this tax credit for the periods ended June 30, 2017. This accounts for the appearance of relatively low R&D expenses for the 3 and 9 months ended June 30, 2016, when this type of tax credit was claimable. R&D expenditures, without considering the effect of the tax credits, in the 9 months ended June 30, 2017 and 2016 were \$343,615 compared to \$435,315, respectively. R&D expenditures in the 3 months ended June 30, 2017 and 2016, without considering the effect of the tax credits, were \$112,990 compared to \$151,537, respectively. The reduction in expenses for both periods reflect the reduction in product management resources for the Referral product during this period. The Company had a decrease in general and administrative expenses of over \$70,000 in the 9 months ended June 30, 2017 and a reduction of over \$90,000 in the 3 months ended June 30, 2017 compared to the same periods in 2016. The majority of the general and administrative expenses in the 3 months ended June 30, 2016 was due to one-time professional fees and expenses related to the Amalgamation.

### Net and comprehensive loss

During the nine months ended June 30, 2017 the net loss and comprehensive loss decreased by \$307,607 compared to same period in 2016. The Company's net loss and comprehensive loss decreased by \$246,008 during the three months ended June 30, 2017 compared to the same period in 2016. The net loss and comprehensive loss change for both the three and nine month periods were due to the net changes in the factors as described above.

## EBITDA

EBITDA increased by \$268,840 and by \$227,392 in the nine and three months ended June 30, 2017, respectively, compared to the same periods in the prior year. The change in EBITDA for the three and nine months ended, June 30, 2017 was affected by the large changes in share-based expense and sales and marketing expenses as discussed above.

## **Adjusted EBITDA**

Adjusted EBITDA decreased by \$691,687 during the nine months ended June 30, 2017 and by \$195,913 for the three months ended June 30, 2017 compared to the same periods in the prior years. The majority of the changes in adjusted EBITDA are due to an increase in sales and marketing spend and the change in research and development expenses due to the tax credit for research and development being available. The table below removes the tax credit from the three and nine months ended 2016 to reflect a better comparative spend.

	For the three months ended:			For the nine m		
	June 30, 2017	June 30, 2016	Change	June 30, 2017	June 30, 2016	Change
Gross margin	275,842	260,409	15,433	723,133	739,164	(16,031)
EXPENSES						
Sales and marketing	397,837	108,864	288,973	896,841	368,429	528,412
General and administrative	279,682	370,127	(90,445)	911,500	981,977	(70,477)
Research and development	112,990	151,537	(38,547)	343,615	435,315	(91,700)
	790,509	630,528	159,981	2,151,956	1,785,721	366,235
Loss	(514,667)	(370,119)	(144,548)	(1,428,823)	(1,046,557)	(382,266)

As can be seen in the table above, the majority of the changes in adjusted EBITDA are due to the increase in sales and marketing expenses and the change to the research and development tax credit.

### Assets

The Company's assets declined by \$854,037 during the nine months ended June 30, 2017. The change in assets was partially a result of a reduction in cash and the investment tax credits receivable. The reduction in the investment tax credit receivable was due to the receipt of this tax credit in cash in the period and that the Company can no longer accrue for this tax credit as a public company.

## **INTERIM QUARTERLY HIGHLIGHTS**

For the quarter ended:	June 30, 2017	March 31, 2017	December 31, 2016	September 30, 2016
Revenue	381,066	349,427	359,920	375,493
Gross profit	275,842	234,514	212,777	234,206
Net and comprehensive loss	(584,590)	(433,272)	(555,790)	(2,837,414)
Loss per share - basic and diluted	(0.01)	(0.01)	(0.01)	(0.09)
Weighted average number of shares - basic and diluted	43,961,070	39,133,833	38,657,069	30,678,082

For the quarter ended:	June 30, 2016	March 31, 2016	December 31, 2015	September 30, 2015
Revenue	424,498	405,660	436,309	370,236
Gross profit	260,409	215,813	262,942	212,875
Net and comprehensive loss	(830,598)	(288,348)	(762,323)	(2,103,484)
Loss per share - basic and diluted	(0.07)	(0.03)	(0.07)	(0.23)
Weighted average number of shares - basic and diluted	12,107,100	11,479,863	10,820,683	8,952,794

## LIQUIDITY

Liquidity is the risk of the Company not being able to meet its financial obligations as they become due. The Company manages its liquidity risk through budgeting, ongoing management and forecasting of operating cash flows, reviews of trade receivables, management of cash, and use of equity financings when appropriate.

The Company is primarily reliant on payment from customers to meet its financial obligations. The Company extends credit to its customers by typically allowing payment terms of 30 days on issuance of an invoice. There are risks that a customer will not pay within these terms or at all. Delayed or default of payment by customers may make it difficult for the Company to meet its financial obligations. One of the methods the Company uses to mitigate this risk, is to negotiate similar payment terms with its suppliers. The Company also sells its services to customers in US dollars, but the majority of the Company's expenses are in Canadian dollars. Thus, the Company is subject to the risks associated with the changes of the value of the Canadian dollar relative to the US dollar.

To further manage liquidity, the Company has engaged in short-term borrowing and equity financings. The Company currently has an outstanding loan with a related party. The terms of these loans are disclosed more fully in the Company's financial statements. The Company expects to repay this loan in due course. In addition, on March 23, 2017, the Company closed a private placement of \$795,600 through the issuance of 5,304,001 Units of the Company. Each Unit had a purchase price of \$0.15 and consisted of one common share and one half of one common share purchase warrant of the Company. Each full warrant is exercisable at an exercise price of \$0.25 for a period of two years from the date of issuance.

As at June 30, 2017, the Company had cash of \$83,305, accounts receivable of \$150,513 and prepaid expenses of \$245,018 as compared to a cash balance of \$645,058, accounts receivable of \$245,804 and \$126,448 of prepaid expenses at September 30, 2016. The increase in prepaid expenses is due to the engagement of companies to assist the Company in raising awareness of its products and services for the next 3 months. The Company's current liabilities at June 30, 2017 were \$341,465 and at September 30, 2016 were \$496,580. The reduction in current liabilities was due to payment of professional fees related to the Amalgamation, payment of \$50,000 of the related party loan and payment of a contractor for the leasehold improvements for the Company's new premises. The latter expenditure was funded by a leasehold improvement allowance from the owner of the Company's new premises that was in accounts receivable at September 30, 2016. At June 30, 2017, the Company's working capital was \$137,371 and it had a working capital ratio of 1.40 compared to September 30, 2016, where the Company's working capital was \$819,035 and it had a working capital ratio of 2.65. The Company is continuing to focus on growth and fund activities such as sales and marketing that, it anticipates, will expand the market for its products and services and increase revenue. The Company expects that this focus on growth, in the near term, will cause expenses to exceed gross profit. This will result in a decline in working capital until the Company is able to achieve sufficient revenue and gross profit growth to reach positive cash flow. Therefore, the Company will be dependent on outside financing to continue operations until it is able to achieve positive cash flow. The Company has historically been able to secure financing from outside parties (see above and Subsequent Events). However, there is no guarantee that cash generated from external financing or operations will be sufficient to sustain the Company's operations for the foreseeable future. In order to maintain sufficient liquidity, the Company may be required to issue additional shares, incur more debt or reduce operating costs.

### COMMITMENTS

The Company leases its premises and certain equipment under long-term leases. The leases expire between 2017 and 2022. The Company sub-leases a portion of its premises to offset rental costs. The minimum annual lease commitments during the next five years are:

2017	\$60,670
2018	240,558
2019	244,249
2020	244,062
2021	252,252
2022	60,606
	\$1,102,397

#### **RELATED PARTY TRANSACTIONS**

During the three months ended June 30, 2017 and the comparative period in the prior year, the Company was charged the following by officers and directors of the Company:

Nine months ended June 30	2017	2016
Wages and benefits	\$599,692	\$492,344
Consulting fees	11,255	-
Share-based compensation	78,930	30,857
	\$689,877	\$523,201

The increase in wages and benefits reflects the transition of some of the senior officers of the Company from part-time to full-time for the nine months ended June 30, 2017 compared to the prior year. The increase in share-based compensation is due to the vesting of the stock options issued on September 7, 2016.

## FINANCIAL INSTRUMENTS

The type and nature of financial instruments are disclosed in the condensed interim financial statements of the Company. All of these financial instruments are currently reported at their carrying value as the Company believes that this approximates their fair value due to their short-term nature. As discussed in the condensed interim financial statements, the Company is exposed to certain risks associated with these financial instruments. These include credit, liquidity and market risk. The Company does not anticipate any significant credit risk with its customers as it has not had any default on payment from any of its customers. Therefore, it has not recorded any allowance for bad debt. Liquidity risk and its management has been previously discussed above (see Liquidity). Market risk includes interest rate and foreign currency risk. Due to the short-term nature of its borrowing, the Company does not believe that it is exposed to significant interest rate risk and has therefore, not undertaken any action to mitigate this risk. As mentioned above, the Company is exposed to foreign currency risk as it relates to the US and Canadian dollar. To mitigate this risk, the Company actively monitors the exchange rate of these two currencies and consults with experts in foreign currency. The Company has not historically used foreign currency contracts to mitigate this risk. However, should the need arise, the Company will consider the use of such contracts. The changes in foreign currency with respects to the financial instruments are recorded in the Company's condensed interim statement of comprehensive loss under foreign exchange gain.

## DISCLOSURE OF OUTSTANDING SHARE DATA

As at June 30, 2017, the Company had 43,961,070 common shares, 7,338,926 warrants and 4,323,333 stock options. Conversion of these warrants and stock options would result in 55,623,329 outstanding common shares.

# SUBSEQUENT EVENTS

On August 2, 2017, the Company announced that it closed a non-brokered private placement and raised a total of \$498,965 by the issuance of 5,870,174 units at a price of \$0.085 per unit. Each unit consists of one common share and one-half of one share purchase warrant. Each warrant entitles the holder to purchase one additional common share at a price of \$0.17 per share until August 2, 2019. The warrants are subject to an accelerated expiry if the 10 trailing-day volume weighted average price of the Company's shares on the Exchange exceeds \$0.255. In connection with this private placement, the Company paid eligible finders a cash commission of \$21,911, and issued 257,774 non-transferable finders warrants (a "Finders Warrant"). Each Finders Warrant entitles the holder to acquire one common share at an exercise price of \$0.17 per share until August 2, 2019.

On completion of this private placement, the Company had 49,831,244 common shares, 10,531,788 warrants. Conversion of these warrants and stock options would result in 64,686,365 outstanding common shares.